



Bringing it all together

MobileXpress™ from BT



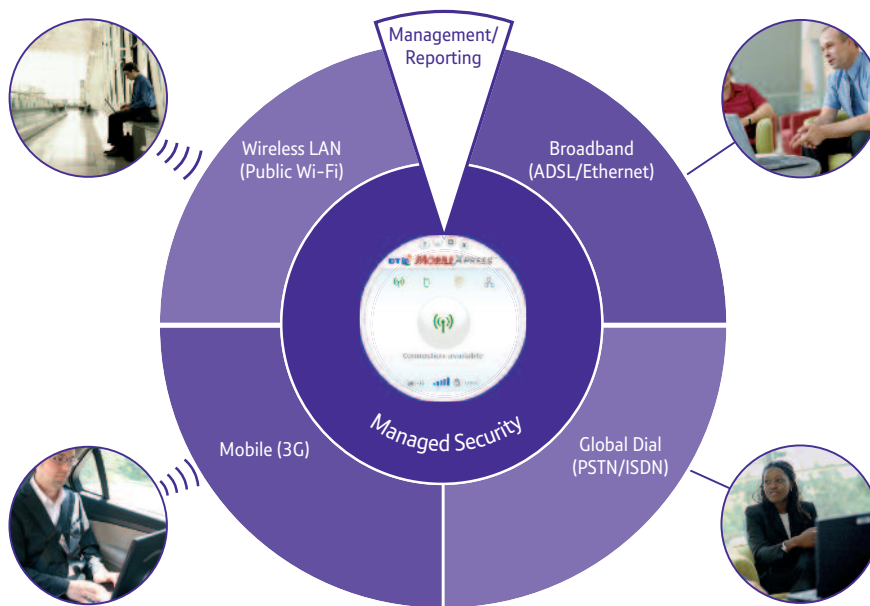
MobileXpress™ from BT

Expand your network beyond the office with MobileXpress from BT, providing mobile employees with secure, convenient access to your organisation's applications.

Be at your desk wherever you are

The number of mobile employees is rapidly increasing. Successful businesses know that being connected while away from the office can provide a vital competitive edge – locally *and* globally.

BT MobileXpress is designed to enable your mobile workforce to gain access to information and applications via the Internet, using fixed or mobile connections – making them accessible when they are out of the office.



Increase productivity with simple to use, cost-effective remote access

BT MobileXpress helps you:

- Gain **greater support for your mobile employees**: BT MobileXpress enables your mobile employees and branch office employees to access up-to-date information in real-time – simplifying communications and business processes.
- **Increase productivity**: freeing your employees from the office means more time to spend with customers – helping increase productivity, responsiveness and quality of service. BT MobileXpress improves knowledge sharing, and simplifies collaboration across departmental boundaries and geographically diverse teams.
- Gain **global connectivity away from the office**: whether checking email from a departure lounge or working from home, mobile employees can rely on the same level of support they would expect from within the office environment.
- **Simplify access**: accessing the network is simple. BT MobileXpress has an icon-based interface which is intuitive and easy-to-use. It chooses the best connection available and then prompts the user for security information before being connected to the company network.
- **Reduce access costs**: with a range of access options and the ability to prioritise connections, users are less likely to use their own means to connect to the network, helping reduce expense claims. Services can be customised to control costs across your network.
- **Reduce IT expenditure**: More control of IT overheads and the cost of support, with everyone accessing information consistently.

Everything you need to enable and manage your mobile employees

BT MobileXpress is designed specifically for organisations with, or requiring, a mobile workforce. It enables you to provide mobile employees with access to the same information and applications they would have in the office – in real time.

It incorporates a number of different access options, offering you connectivity via the Internet, using the best available mobile or fixed connections. Security options available with the service include IPSec, SSL, and token-based authentication – to ensure your sensitive data is protected against intruders.

BT MobileXpress also includes a management toolkit that you can conveniently access through the Internet. These tools are designed to provide you with the control and information required to successfully manage your mobile workforce. Key features include session tracking and permissions controls.

Enjoy a comprehensive suite of services

BT MobileXpress is a comprehensive suite of services dedicated to providing remote connectivity to your mobile employees – anytime, anywhere. The four key areas are:

BT MobileXpress Client: user software that simplifies remote access for your mobile employees. This enables your users to connect to the corporate network through a single, intuitive user interface, capable of running both the access and security connection process. Available for PC (Windows 2000, XP and Vista), Pocket PC 2003 and Windows Mobile 5.

The new client has been simplified to offer only the best connection to the user and while connected, constantly polls to check whether there is a better access available.

BT MobileXpress Professional: a comprehensive range of Internet-based access options for your mobile employees, which includes:

- **Global Reach:** dial-up Internet access available from approximately 160 countries.
- **Broadband Fixed:** broadband DSL connectivity for high speed access available in the UK and on a limited basis in other countries.
- **Broadband Wireless (Wi-Fi):** broadband access via wireless hotspots from over 80 countries around the world.
- **Mobile Broadband:** anytime, anyplace access, via 3G mobile broadband connections available in the UK and on a limited basis in other countries.
- **Hotel Ethernet:** broadband delivered via a fixed Ethernet connection from locations such as hotel rooms and conference centres.

BT MobileXpress Toolkit: customer-administered management tools, accessible via the Internet, designed to provide you with more information about, and control over, your BT MobileXpress users. Elements include:

- **Directory Manager:** lists all access locations.
- **Access Manager:** controls access codes and permissions.
- **Session Manager:** monitors and reports on users' session activity.

BT MobileXpress Security: a range of complementary security options to ensure all confidential data is protected from intruders and risks reduced. The BT MobileXpress security suite of offerings includes IPSec, SSL, token-based authentication services and Managed Enterprise Desktop Protection security services.

A range of price plans and service options to suit your organisation

BT MobileXpress Professional offers you five pricing plans:

- **BT MobileXpress Professional Unlimited:** a capped, per-user per month, pricing plan for customers who want predictable monthly costs for all end user access including dial, toll-free dial, Wi-Fi and Hotel Ethernet around the world.
- **BT MobileXpress Professional 100:** flat-fee, per-user per month, pricing plan for medium to heavy users of the BT MobileXpress service which includes 100 hours of dial, Wi-Fi and Hotel Ethernet access around the world.
- **BT MobileXpress Professional 50:** flat-fee, per-user per month, pricing plan for light to medium users of the BT MobileXpress service which includes 50 hours of dial, Wi-Fi and Hotel Ethernet access around the world.
- **BT MobileXpress Professional 10:** flat-fee, per-user per month pricing plan for light users of the BT MobileXpress service which includes 10 hours of dial, and Wi-Fi access around the world.
- **BT MobileXpress Variable:** Pay As You Go pricing plan based on all accesses available to the user with the BT MobileXpress service. This package can be exclusively combined with the BT MobileXpress Professional 100 or 50 or 10 packages allowing customers to further segment their user groups.

The following services are available with BT MobileXpress Professional pricing plans:

- **BT MobileXpress Professional Toll-Free:** offers you Toll-Free access from the majority of the 54 BT MobileXpress On-Net dial countries.
- **BT MobileXpress Professional Offnet:** Internet-based switched service which supplements the On-Net services by offering further in-country dial access. This extends the dial coverage available to BT MobileXpress users to approximately 160 countries, when combined with the On-Net service.
- **BT MobileXpress Professional Wi-Fi:** provides public Wi-Fi as an integrated access option. BT MobileXpress Wi-Fi services support Wireless LAN connections from tens of thousands of locations, including airports, hotels and cafes in over 80 countries worldwide.
- **BT MobileXpress Professional Hotel Ethernet:** access delivered by a fixed Ethernet connection from locations including hotel rooms and conference centres. Principally available in North America and Western Europe.

BT MobileXpress security service options include:

- **Mobile IPSec VPN:** enables you to run secure communication tunnels into your own Network. The service can be seamlessly integrated into the BT MobileXpress Client and presented through a single user interface.
- **Mobile SSL VPN:** enables you to create secure communication tunnels over the Internet. Secure Socket Layer (SSL) makes it possible for access from 'trusted' and 'un-trusted' PCs such as an Internet café or from home using a personal PC.
- **Mobile ID:** combines the global strength of BT MobileXpress with RSA Security's industry-leading SecurID, equipping you with substantially greater security than traditional password systems. BT only offers this service in conjunction with its own Mobile IPSec VPN or Mobile SSL VPN services.
- **Managed Enterprise Desktop Protection (MEDP):** MEDP provides desktop security through a personal firewall, integration with local anti virus, programme control and desktop reporting. The service allows customers to define and implement specific rules to specific user groups within the organisation, and provides an automated distribution platform of these policies to the end user. Where needed, BT can provide consultation in the definition and implementation of the policies and associated rules.

Additional Management and Support service options including consultancy, project management and training are available in key countries and territories.

Who should buy

BT MobileXpress enables you to provide your employees with access to the corporate network while out of the office whether travelling, visiting customers or working from home. It is specifically designed to benefit organisations seeking to introduce flexible/home working policies or improve network access for existing remote employees.

If your organisation operates across multiple sites, BT MobileXpress can help your mobile employees access the same up-to-the-minute data.

BT MobileXpress is typically used by organisations with 100+ mobile employees.

Why BT

BT has a proven track record in networked IT services. Built over two decades of global experience, our skills, knowledge and expertise serve the needs of customers across many different industries and markets.

BT Global Services is investing heavily into creating the communications infrastructure and portfolio of the future. Using a single global supplier helps avoid inflexibility, inconsistencies in service and fragmented resources. Our world-class service and support includes:

- 20,000 support professionals operating around the world.
- Centralised network control centres and network management across 16 countries.
- Global Centres of Excellence in major cities around the world.
- Prompt, effective fault diagnosis. Working for you 24/7, 365 days a year.
- Customer-focused service level agreements (SLAs), clearly setting out our commitment to delivering world-class customer service and availability.

For more information, please contact your BT Account Manager or log onto <http://www.btglobalservices.com> to find out how BT MobileXpress can improve the productivity of your mobile workforce while reducing management costs and giving greater management control.

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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