

# Take control of your network and deliver the best user experience

Connect Intelligence Riverbed brings your network under control by showing you exactly how people are using it so you can provide the very best experience.

Our range of digital performance solutions reduce the bandwidth needed to run applications smoothly, and finds and fixes faults before they tarnish your reputation. Our solutions also provide a low-risk path from WAN Optimisation to SD-WAN functionality and innovative cloud networking capabilities delivered on the same platform.

## Live without lag

With Riverbed's technology, hybrid networks can comfortably support rush hour traffic. This means customers can depend on your business. And your people can keep working wonders, whether they're in your head office or a far-flung building.

## What does Connect Intelligence Riverbed do?

It puts you in control of your network. Connect Intelligence Riverbed is made up of a suite of tools all working in harmony to optimise networks and applications. It'll help you deliver a better user experience with faster performance, quicker problem resolution and improved productivity.

## Supercharge applications

Connect Intelligence Riverbed makes important applications faster and easier to run, with integrated quality of service (QoS) and dynamic path selection, you can control network consumption, prioritise mission critical apps and those that are sensitive to latency while minimising how much bandwidth non-business-critical applications use.

## Create happy users

Connect Intelligence Riverbed gives you the insight to detect issues and solve problems before they impact the business, reducing downtime, increasing productivity and saving money. Plus, the enhanced application performance on and off the cloud means your workers are more happy and productive, whether they are in the office, out in the sticks or on the road.

## Adding Riverbed technology will:

- make applications up to 100x faster
- enable you to see and fix problems before users are even aware of a problem
- give users the best possible experience – even if mobile or at a remote branch site
- reduce the bandwidth you need by an average of 45%
- make public cloud applications 30x as fast
- cut branch IT costs by as much as 50% and free-up your IT teams
- make it easy to work with public cloud providers, including AWS and Microsoft Azure
- secure your networks through direct integration with Zscaler and Cloudi-Fi in a single click

## Accelerate your digital journey

Moving to the cloud, adopting new hybrid networks and implementing transformational strategies such as IoT and Big Data analytics are faster and less risky with Connect Intelligence Riverbed. You will be able to easily see and analyse traffic flows to determine application performance and provide the best experience for both legacy and new cloud-based applications.

# Why choose BT?

## We're experienced

- More than 1,000 of our people have the training necessary to support you 24x7 by 365
- Over 60 Riverbed highly accredited engineers
- We have a dedicated test and development facility
- We've improved 200 wide area networks and manage 4,000 endpoints

## We take the pressure off

- We help IT teams of all sizes
- We're one of Riverbed's few elite partners and were named winners of the Global Solutions Partner of the Year Award 2018
- We are a Riverbed Authorised Support Partner in multiple disciplines
- We'll tailor Connect Intelligence Riverbed to your business
- Our helpdesk solves problems around the clock, 24x7x365

## We give you an edge

- We can monitor and report on the performance of your network and applications
- We continually search for and test new network technology

## We put you in control

- We put the control in your hands with our simplified GUI
- You can manage policies centrally and reduce delays, cut costs and achieve greater flexibility
- You have the peace of mind of BT's expertise as and when you need it

## Start right

Our managed services team makes sure you get the full benefit of Connect Intelligence Riverbed. We'll talk through your needs, design and install the technology, send you monthly performance reports and solve any problems that crop up, as part of our global support.

### See how we fuelled a better user experience

A global petrochemical company came to us for help. Over the years, it had stumbled across different tools to monitor parts of its network. Costs and confusion ran high. And the user experience was far from optimum: in fact, it was shoddy. Connect Intelligence Riverbed gave the company an overview of its network and applications. For the first time, IT teams were able to spot emerging issues and WAN overload before problems hit customers. Today, they capacity plan and provide a quality service and dramatically improved customer experience with the help of our service.

### Riverbed technology saves customer \$500k

A global media company needed help. With 5,000 call centre agents, slow-performing applications were having a direct knock-on effect to call handling time. And this was costing the business. By using our technology, the average call time was reduced by 20 seconds, saving the company \$500k and reducing its bandwidth by 85%.

## What could Connect Intelligence Riverbed do for you?

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Offices worldwide.

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