

Real-time visibility to show how your infrastructure is driving your business (or not)

It's no secret that complexity is growing across networks and IT. The real challenge is managing that complexity creep, so you can see everything across your entire infrastructure – and then use that insight to make the right business decisions.

Network management tools haven't changed for years. And most organisations will be using several different monitoring tools for different things: application development, network monitoring and so on.

The result is lots of detailed and specific information showing some of the landscape but not the full picture. What our experts can do is set-up and manage the platform to extract the right detail for you, so that it brings together the full picture and makes it much easier to find issues and solve them.

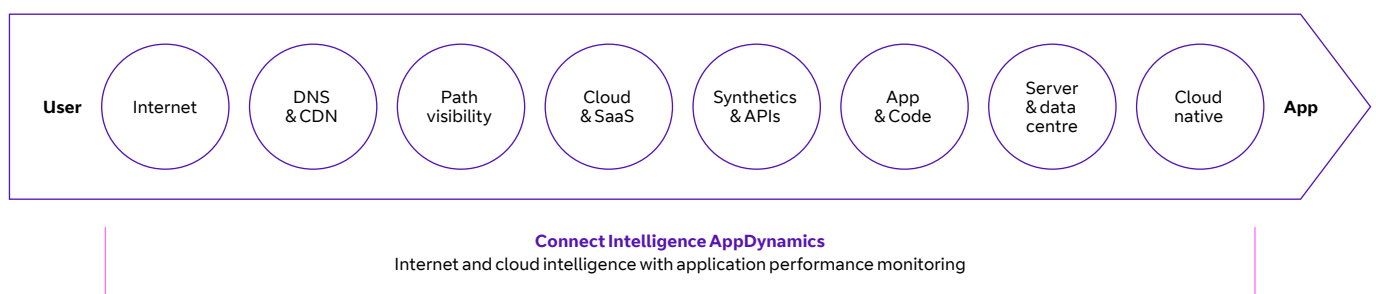
And with the complete picture Connect Intelligence AppDynamics overcomes the blame-game, bringing together all the different sources of information into a single, personalised dashboard with full detail underneath.

AppDynamics has a suite of metrics and modules to measure all areas of infrastructure, so we can put together the model that works for you. You can stack together options for application development, network management, and cloud deployment to get a comprehensive view of your infrastructure performance.

Connect Intelligence AppDynamics will help you:

- **minimise** risk during any migration by showing benchmarking data
- **modernise** workflows and optimise / consolidate your environment
- **simplify** your infrastructure by mapping step by step application journeys
- **reduce** mean time to repair and meant time to fail
- **maximise** cloud application performance by seeing into the cloud
- **increase** knowledge understand and communication
- **maintain** corporate and stakeholder confidence and show business in your cloud and show business insight.

Complete end-to-end visibility



Helping you succeed in a complex world

People have zero tolerance for poor digital experiences nowadays. When performance doesn't meet expectations, your reputation is on the line. They don't care whether it's the network, the hardware or the servers that are the problem – they just want it fixed.

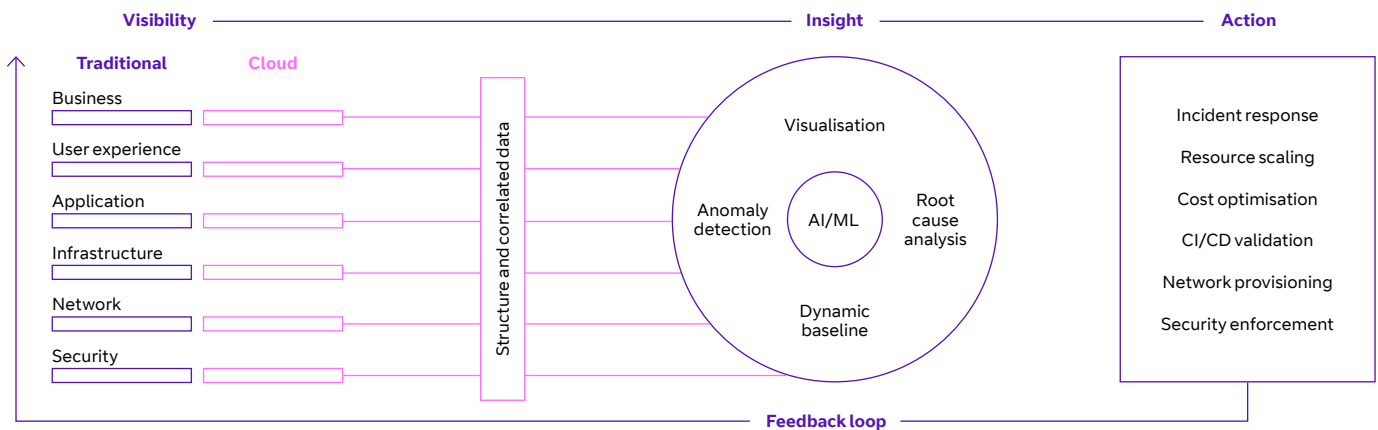
Connect Intelligence AppDynamics unifies information so your people can all see and fix problems fast. It gives you:

- full visibility across servers, network and containers both on premises and in the cloud
- one simple user interface to monitor the full stack, on-premises or in the cloud
- precise contextual alerts and advanced AI-powered root cause analysis, to cut resolution time

You can tie critical business outcomes and user experience issues to any point of error within your hybrid environment and precisely monitor each transaction within your digital service delivery supply chain.

Service features

- 24 x 365 service teams
- latest software deployments
- personalised install and build advice
- report set-up and dashboard creation
- analysis and understanding orientation
- premier access to BT and Cisco technology teams for issue resolution



BT working together with Cisco

We've been combining our skills, expertise and experience with Cisco's technology for decades. In fact, over 90% of our customers' network end points currently use Cisco. We're one of only six 'elite' Cisco Global Gold Certified Partners and that's across 18 countries.

You'll get personal support from our experts to ensure the successful design and build of your solution and dashboard, including:

- **personalised design** – we identify the right features for your integrated solution
- **smooth implementation** – we set up the platform and underlying network, order and install services and let you know when it's live
- **continual optimisation** – we improve the design, hold reviews and offer consultancy.

On top of that, we can add our market-leading global network capability. We offer a mix of IP and internet services in over 180 countries or territories. We build on these hybrid networks with the connectivity fabric from a range of the largest cloud partners, such as AWS, Microsoft, Google, Salesforce, HP and others.

Together, we're much more than just a network provider. We offer the building blocks to complete your IT infrastructure puzzle; with solutions that always start with your objectives.

What could our Connect Intelligence AppDynamics service do for you?
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Offices worldwide

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