A quick and simple way of adding voice and audio conferencing services to Microsoft Teams

Your people need a hybrid workplace fit for the future – where they use one familiar application combining collaboration tools, and have access to global voice services. By enabling your colleagues to make calls to landlines and mobiles straight from Microsoft Teams, you'll be making sure your people stay connected – and have a brilliant user experience.

Simplify collaboration by using Microsoft Teams for all your business calling

Operator Connect is a new way to enable calling and audio conferencing directly into Microsoft Teams. It's simple to setup and manage – and if you've got numbers with a different supplier, you can easily port these across.

You'll get all the benefits of carrier grade connectivity from a true carrier and you don't need to be an expert in voice to deploy calling to Teams. There's no need to learn a new tool or have different ones for calling – simply switch on voice. You can quickly assign phone numbers to users, and anyone with admin permissions can set it up and supply numbers.

Give your team a brilliant voice experience

- Make calls to mobiles and landlines directly through Microsoft Teams with their dedicated phone numbers and call plan
- Purchase and assign numbers to your entire team directly from Teams admin center
- Port numbers from your existing supplier quickly and easily
- Cut infrastructure costs with our cloud-based solution.



Providing a simplified, unified collaboration experience



Why work with us?

Global reach

With a worldwide network, we can provide high quality calling in 24 countries, with more coming soon.

Pricing flexibility

We offer a range of packages to suit different needs, starting from only \pounds 3.55 per user per month.

Quick setup

Add voice to Teams quickly through the Microsoft Teams Admin Center – and enable your people to make calls anytime, anywhere.

Adoption

Don't worry about the 'people readiness' – we provide you with a launch communications kit and access to an online learning hub to help your users get started. Designed to ensure your people embrace the service and you achieve faster, sustained business value from your investment.

Experience

We've worked with Microsoft for over 20 years and are a Microsoft Gold partner with eight gold accreditations, managing over 550,000 Microsoft users from data centres around the world.

Expertise

When it comes to voice, we've seen and done it all managing our own global voice network as well as supporting our customers around the world.

Additional Teams services

Need something extra? Whether it's connecting hardto-reach countries or integrating applications and legacy infrastructure, we can support you at every stage of the journey.

Access to a suite of services

Working with us you'll benefit from leading innovation, security, device management and collaboration products and services at your fingertips.

What could Operator Connect for Microsoft Teams do for you? Visit bt.com/operator-connect

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