

Global internet services to suit all your sites, however large or small

The internet is the foundation of the way we work today. To connect your customers, suppliers, offices and employees, wherever they are, you need a cost-effective service you can rely on.

As business moves toward hybrid networking models, your users will expect you to buy the best available internet, with performance and reliability at its heart. The combined reach of our core network and our carefully selected third parties means Internet Connect can help you span the globe – with the right offer at the right price, under a single contract and service agreement.

Improving your internet-connected world

Reduced management complexity

We deliver and manage your internet connections, removing the headache of dealing with multiple suppliers in different locations around the world.

High performance for a better customer experience

Where your priority is high performance, our uncontended (1:1), synchronous bandwidth allows your applications perform at their best, improving your customer experience, productivity and up-time of your service. Our high-performance Direct Internet Access service is available in multiple countries.

Global reach for smaller and remote sites

We offer many lower-priced options will suit the needs of your smaller and more remote sites and users. These include ADSL, VDSL, SDSL and radio/wi-fi, so you can align cost with performance. We won't take long to let you know the options available either, as we can quickly assess capability using APIs we've built with partners.

Resilience and choice

We have a range of resilient options. We design and configure networks that provide high up-time and come with centralised, co-ordinated global support.

Burstable Bandwidth

Our Burstable Bandwidth gives you the flexibility a digital business needs, adding new capability to control bandwidth costs while maximising agility. We give you a base speed but let you burst above that whenever you like – for example, upping your limit in busy times to 150Mbps from 100Mbps, to help give you the edge.

Integration with our MPLS IP VPN

Secure gateways around the world between our own MPLS and our internet services reduce cost and time required compared to new physical connections, so you can move into new markets quicker. Combine it with our MPLS services for a resilient hybrid service.

Improved security

As more people use their own devices to work, security is an increasing challenge. We have 3,000+ security professionals protecting our network, and working to stop cybercrime. We offer options like DDoS (Distributed Denial of Service) and cloud-based firewalls, allowing you to define and apply your own security policy to sites and users who bring their own devices.

Service Level Agreements

With comprehensive service level agreements and 24 x 7 x 365 service support, you can rest assured we'll meet our commitment to you.



Choice and futures

Our internet services will provide your business with choice; we work directly with more than 225 ISPs around the world to simplify the buying and management process, and that list is growing.

Our services give cost-effective connectivity into more than 190 countries, with the capability to use over 3,000 local ISPs. Our local relationships and people around the globe help give you more choice and options. And as you grow into new locations, we can simply add these connections into your managed service agreement, so there's a consistent, simplified look and feel to your internet estate.

Multi Service Access (MSA)

Our MSA allows you to combine MPLS and internet over the same access – so you can use some of your current MPLS bandwidth to connect directly into the internet without waiting for new installs. That'll help stop data tromboning around your MPLS VPN to get to a central internet gateway or data centre, and degrading the network experience – important as the demand for SaaS and Cloud applications accelerate.

Security

You'll naturally need to consider how you keep your data safe and what security you're going to use. Being a trusted partner for many businesses, we've had to develop a full portfolio of services that detect and protect against threats. We keep governments and countries safe with our expertise.

What could Internet Connect services do for you? Visit bt.com/globalservices

Our capabilities are recognised across the industry. We've been in the Leader category of Gartner's Magic Quadrant for Global Network Providers for 15 years, based on Completeness of Vision and Ability to Execute.

Our team of professionals operate across the globe, and we have the world's largest resource of qualified technical experts, including more than 4,000 Cisco-certified engineers.

Your challenges

It's no surprise that the relentless growth of Cloud, IoT, devices, users, sites, threats and immersive applications can swamp IT teams and leave them unable to manage and secure them all. The pace of that growth will challenge IT to make sense of and use the network data, to build more valuable services for their business.

Multi-cloud environments need strong internet connectivity – and it's not always evident exactly what bandwidth and peering arrangements are in place with local ISPs. So in a complex world of distributed architecture and applications, you need reliable, experienced partners who have the tools, systems and relationships to track and resolve any issues quickly.

SD-WAN is now the watchword for networking, but your overlay SD-WAN can only perform as well as the connectivity that underpins it. If your internet foundation isn't strong, your user and customer experiences will be affected. We can show you how our services are working for many customers, giving them enhanced connectivity and responses across the public internet.

Why choose us?

- **Options** – whatever your approach, we can support it. We'll take away your headache and provide connectivity that works wherever you want it.
- **Data** – our growing number of direct relationships with providers mean that we are experts at identifying the best options to match your business needs - balancing cost, performance, service and security. Through our wealth of data and range of APIs with ISPs we're able to provide fast, accurate pricing and coverage information, so you can make informed decisions.
- **Experience** – we design, build and deliver solutions to the world's largest MNCs. We use that heritage, experience and expertise to make sure your solution works for you.
- **Support** – we continually develop our service capability to resolve issues proactively before they happen. If something does go wrong on our managed service, you have one number to call to get it fixed.

Offices worldwide

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