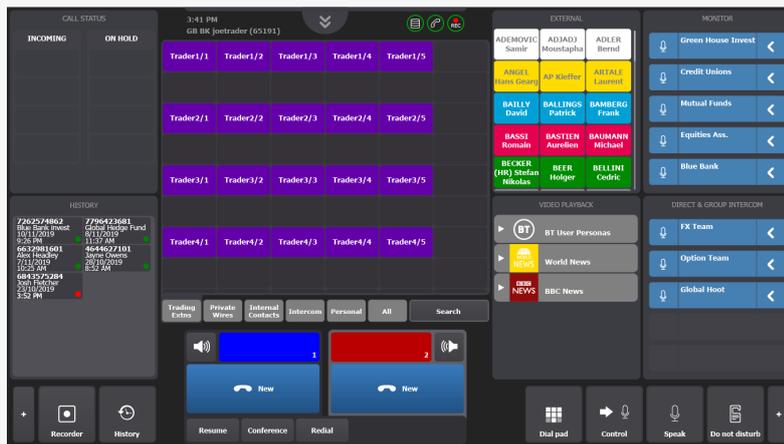


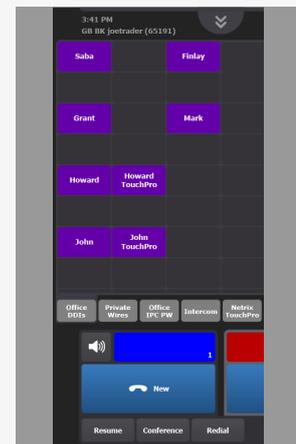
BT FlexPro

Full-function software turret for business continuity

Advanced UI layout



Customised line-key layout



BT FlexPro

- Full-function software turret.
- Support from one to thousands of users for business continuity.
- FlexPro Client runs on Windows desktops, laptops and tablets.
- Secure websockets connectivity over internet or VPN.
- Supports private wire (SIP and/or TDM), internal PBX and PSTN connectivity.
- Integral voice recording.
- FlexPro Server provided as OVA appliance to run on your virtual machine environment.
- Global remote installation and support from BT to avoid need for travel.



Specification

Technical Details

Technical specification of the FlexPro	
Functionality	<ul style="list-style-type: none"> • Full-function software turret • Advanced user interface that maybe customised to be similar to existing line-key displays
Audio support	<ul style="list-style-type: none"> • Supports up to 5 simultaneous audio channels with the standard Windows device audio system • Can be extended to 30 simultaneous audio channels with the addition of the FlexPro Audio Hub – a small desktop “hockey puck” sized device • FlexPro Audio Hub also allows use of standard BT turret headsets, handsets and speakers, as an alternative to standard PC mic and speaker devices
FlexPro Client requirements	<ul style="list-style-type: none"> • Desktop PC, laptop or Surface tablet running Windows 10 • Internet or VPN connectivity, via secure websockets
FlexPro Server requirements	<ul style="list-style-type: none"> • FlexPro Server is provided as a Virtual Appliance (OVA) • Runs on your standard enterprise IT virtual machine infrastructure • Scalable from one to thousands of users by adding virtual machines linearly
Connectivity	<ul style="list-style-type: none"> • Supports SIP and/or TDM private wires from industry-standard suppliers • Supports DDI calls via Cisco Call Manager 11 and 12 and Microsoft Skype for Business 2015 • Other PBX/PSTN interfaces supported via SIP trunk
Voice recording	<ul style="list-style-type: none"> • Integral Verint FC voice recorder option • May also support your existing Nice NTR, Redbox and Verint recorders
Installation and Support	<ul style="list-style-type: none"> • Remote installation and support by BT avoids the need for travel • BT will install and support the FlexPro Server on your virtual machine infrastructure • You can install FlexPro Client and connect it over secure internet or VPN
For more information	<ul style="list-style-type: none"> • www.globalservices.bt.com/en/aboutus/contact-a-specialist

What could BT Trading do for you?

Visit bt.com/tradingsolutions

Offices worldwide.

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract. © British Telecommunications plc 2020. Registered office: 81 Newgate Street, London EC1A 7AJ. Registered in England No: 1800000.

