

Use your data network to cut voice costs and step closer to unified communications

If you still have separate networks for voice and data it's a double whammy in admin and costs. But by using your data network to route calls and other voice services you can consolidate your communications infrastructure. This makes it simpler to manage and cheaper to run. It gives you more control over your services, makes the most of your existing investment and takes you a step closer to unified communications.

Getting every last drop of value out of the communications infrastructure you've invested in is key to surviving in a volatile, unforgiving global marketplace. But to really compete and succeed you need more – services that can flex with your business, expand or shrink in line with demand, and that give you complete control of your communications.

Session Initiation Protocol (SIP) trunking gives you a foundation for unified communications, with the added benefit of allowing you to introduce new technology at a pace that suits you.

Drive voice communication anywhere, cost-effectively

Our SIP service, part of our cloud collaboration portfolio, uses VoIP technology to connect to PBXs, enabling better communication with your suppliers, customers and staff worldwide, whether they are using fixed handsets or mobile devices.

The very best of both worlds

Globally consistent service wrap

A single point of contact and contract and billing to reduce your administration costs

Reduce communication costs

Save 30% by combining voice and data networks and removing expensive PSTN interfaces. Calls between your sites – even in different countries – are free.

Control over your services

Order, provision, and manage your trunking through a 24/7 self-service portal. Order new sites 50% faster with six simple steps. We've centralised dialling plans with local numbers for all locations, and management of all local services from a single site.

Performance Reporting

Measure, control and optimize your service with enhanced Network and VoIP near real-time reporting

Prepare your infrastructure for unified communications solutions

Our SIP services support the transition to our unified communications portfolio, which offers wider communications solutions.



Simple, cost-effective unified communications

Voice is still the heartbeat of an organisation. The focus used to be on calls and lines when comparing voice services, but this is changing and there's now much more to consider. Technology is moving fast and you can't afford to be left behind. A converged infrastructure will enable you to run your voice services over the same network as unified communications tools like instant messaging (IM), video and collaboration.

Pricing

We provide flexible pricing structures enabling a trouble free migration to SIP trunking and cheaper outbound calls to realise significant cost savings.

Outbound calls

Standard Pay-As-You-Go: usage-based, standard rates apply for all calls.

All Inclusive/Unlimited: monthly charge per channel to include national and international calls.

Coverage

We're continuously expanding our support for SIP services beyond the USA, Europe, Australia, New Zealand and major countries in Asia. We now offer full PSTN replacement in 22, with an additional six served through high quality partners.

Our proposition remains the same – centralized VoIP solution with a single point of contact for contracting, ordering, billing and management, for both existing countries and new countries.

Why choose BT?

Choosing the right SIP partner is critical

Easy adoption

We have years of experience and expertise in SIP trunking services.

We address the demand where our customers operate and are committed to adding further coverage globally as countries open up SIP services. We'll shortly launch services in Brazil and Mexico – that's in addition to the 24 countries we already have.

What we've seen through the pandemic is that, despite a massive increase in demand, our network design is keeping us operational and still serving our customers. That's because our network design includes planning for times of crisis.

Features

Benefits

Bring in new technology

Manage traditional services alongside the new.

Award-winning global MPLS network

Brings together the efficiency of shared trunking with the security of MPLS Virtual Private Network (VPN) transport.

Self-service portal

24/7 access for you to order, provision, and manage your One Voice SIP trunking all in one place.

Easy adoption

Technology is our powerhouse – with our expert technologists, we're in a unique position. We'll continue to focus on developing our converged network capabilities which will give customers seamless connectivity. Our skilled people are leading this technological revolution, not only for our customers but for the industry across the globe. We live and work in a connected world where people want seamless service, great products and the best connectivity there is, as well as continually expecting more and more from us, and rightly so.

Simpler commercials

By bringing together our technical and commercial expertise, and our insight and passion for customer experience, we stand out from the competition.

Find out how we can build a partnership and transform your legacy voice estate for the future – speak to an expert.

What could Global SIP trunking do for you?

Visit bt.com/globalservices

Offices worldwide.

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