

The Zoom you love with the choice, integration and global reach you need.

Zoom Meetings from BT is the first fully managed Zoom Meeting and Zoom Phone service featuring a choice of connectivity that integrates with our global voice network. Our digital-first solution gives your organisation one unified app and a single platform for video, voice, chat and collaboration.

The benefits of Zoom Meetings from BT

Experience

Benefit from a simple and brilliant meeting experience backed by end-to-end, proactive monitoring that detects problems anywhere in the system, before they even get reported.

Choice

With a choice of connectivity and our world-leading voice network to provide extended reach, we offer inclusive audio for meetings, SIP integration and PSTN reach for phone with optional MPLS data connectivity.

Flexibility

Take control of what you spend, only paying for the employees that use it. It's a scalable, flexible, managed service that you pay for per user per month.

Security

Security is in our DNA and our meetings solutions are no exception. Zoom Meetings from BT gives you all the benefits of the simple Zoom user experience verified by BT Security.

Solution components

Meetings

Our solution offers end-to-end service management, experience monitoring and user adoption support. We also include connectivity over our global voice network and free PSTN calls from 60 countries.

Phone

Delivered to all countries where our Global Session Initiation Protocol (GSIP) services can be provided and/or integrated with your existing service providers. Includes a resilient, cloud-based service with a 99.9% availability service level agreement.

96% of digital workplace decision makers believe security and user experience are key drivers for implementing collaboration technology in their organisation*



A digital first experience for you and your users

With Zoom Meetings from BT you don't have to worry about which collaboration tool your people prefer, because we can connect them all seamlessly, giving you the integration, experience and security you need.

We'll monitor your service end-to-end around the clock to make sure your people have the best meeting experience. We detect, diagnose and resolve issues anywhere in the system before they impact your meetings to help keep your business running smoothly.

Our ServiceNow portal enables you to quickly raise and track issues, manage accounts, access our self-serve knowledge hub, live chat with our service operations team, and view analytic reports and dashboards, all in one place.

We'll manage the global rollout of your new meeting or phone solution – and handle the complexities of setup and migration. Our tailored adoption service will help your people rapidly embrace the new service – and we'll include 1-2-1 and group coaching.

Why choose BT?

Global voice network

With unlimited toll dial-in access from 60 countries for Zoom Meetings and full PSTN replacement in 26 countries for Zoom Phone, we've the global reach to connect users.

Our wealth of voice transformation experience

We've years of experience supporting multinational customers with their complex voice transformations – from setup through to deployment and beyond.

BT Security verified

All our meeting solutions are checked, tested and verified by BT Security to make sure your people can keep working – wherever they are – and that your business stays operational.

Leading Zoom partner

We're proud Zoom awarded us their Carrier Innovation Award 2020 for being the first partner to offer a fully managed service for Zoom Meetings and as a leading carrier for Zoom Phone. It recognises the experience and global scale we bring to our customers.



Over half of IT decision-makers see improving their customer's experience as an essential reason for implementing collaboration solutions (CCS Insights, 2020)

Zoom Meetings from BT delivers a simple innovative and secure collaboration experience giving you a connected, productive and motivated workforce. Book a meeting with one of our team to see how we can help you have a brilliant meeting experience.

Do the digital office with Zoom Meetings from BT. Visit bt.com/global

Offices worldwide

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