

BT Nordics Sweden AB - Services and price conditions of the contract on interconnection of the public fixed communication network for wholesale voice fixed termination on BT Sweden Network for calls destined and terminated in Sweden

1. General provisions

- 1.1. These general provisions apply to all Services provided by BT to XXX, if not stated otherwise in the provisions on a specific Service.
- 1.2. The Services are provided by BT to XXX in accordance with the Agreement and all of its annexes.
- 1.3. The prices listed in this Appendix No. 2 are valid starting from the day of the commencement of the provision of the Services unless the parties agree otherwise.
- 1.4. Any one-time charged prices will be included in the monthly bill, if contractual the parties do not agree otherwise.
- 1.5. The Contracting Parties shall not grant each other access to the systems of administration and management of their network.
- 1.6. The Contracting Parties shall route calls in accordance with the routing principles described in the Agreement.
- 1.7. The time of heavy traffic for all Services is from 7.00 to 19.00 on working days. Does not apply to international traffic or unless otherwise agreed for a specific Service.
- 1.8. The time of low traffic for all Services is from 19.00 to 7.00 on the next working day, the entire 24 hours on days off, non-working days and days recognized by the state holidays. It does not apply to international traffic and unless otherwise agreed for a specific Service.
- 1.10. All prices for interconnection and operation and for individual types of calls and contractual penalties specified in the Contract and its annexes are listed without value added tax (VAT) or other applicable taxes, unless expressly stated otherwise.

2. Call termination services on the BT Sweden network

- 2.1. Under this Agreement, BT provides the Call Termination Service, which contains the following sections:
 - 2.1.1. Call termination service (3.1 kHz audio) provided over fixed PSTN / ISDN networks
 - 2.1.2. Service for terminating unlimited 64 / kbit / s calls provided via the ISDN fixed network
 - 2.1.3. Call termination service for ported numbers
 - 2.1.4. Call termination service based on received services in connection with the selection of a pre-selection of the operator
 - 2.1.5. Call termination service provided by the partner operator to emergency numbers

2.1.6. Speed dial call termination service

2.1.7. Call termination service provided by a partner operator to DTF numbers

2.2. BT supports the following additional ISDN services (in accordance with ETSI and national SS7 signaling), which are provided across their border telecommunications networks (hereinafter referred to as "ancillary services"):

2.2.1 DDI (Direct Dial IN) - ETS 300 062 Ed. 1 10/91

2.2.2. CLIP (Calling Line Identification Presentation) and CLIR (Calling Line Identification Restriction) - ETS 300 089 Ed.1 01/92

2.2.3. COLP (Called Line Identification Presentation) and COLR (Called Line Identification Restriction) - ETS 300 094 Ed.1 01/92

2.2.4. CFU (Call Forwarding Unconditional) - ETS 300 200 Ed.1 04/93

2.2.5. UUS Service 1. - ETS 300 284 Ed.1 05/93 Specification of the Services and the conditions of its provision stated in the following provisions of this

2.3. Description of Services

2.3.1. In accordance with the Market Analysis on Wholesale call termination services in individual public telephone networks provided at a fixed location, by a decision of PTS on the determination of undertakings with significant market power in the relevant market

2.3.2. In accordance with the decision on the price on these gateways transit exchanges provide a call termination service in the BT network with by interconnection at the last transit exchange for designated telephone circuits

Such a Termination Service corresponds to the maximum prices set by PTS and the rates apply to calls from telephone numbers from the Numbering Plan of Sweden and from countries with European country codes and the European Economic Area (EEA) and where there is a validly identifiable CLI in the CDR, which has not been changed.

2.3.3. As part of the interconnection on the secondary gateways for the purpose of termination will be BT call termination service provided exclusively at the request of the other party only for designated telephone circuits.

2.3.4. For interconnection for the purpose of termination on secondary gateways will be a one-way connection is established at the request and expense of the other party.

2.3.5. In other cases of interconnection, when the Service will be used on individual gateways transit exchanges according to the point for other than designated telephone circuits

This is a termination service in the BT network with a connection to other than the last gateway transit exchange. The price for the 2nd transit in the price list corresponds to such a termination service BT services. This price applies to calls from telephone numbers from the numbering plan of the Sweden and from countries with the codes of the countries of the European Economic Area (hereinafter EEA) where it is in the CDR validly identifiable CLI that has not been changed.

2.3.6. Price for calls from countries outside the EEA to BT's network for local calls / 1 transit / 2 transit, ie calls not covered by the provisions of 2.4.2 and 2.4.5 above, including calls with an invalidly identifiable CLI, a changed CLI or a non-transmitted CLI is set unilaterally by BT and is listed in the Call Price List within the operating prices.

2.4. Calling Line Identification (CLI) specification transmitted between interconnected networks

2.4.1. Both parties undertake to give each other the number of the calling party calls passing through the interconnection point and transmitted in full national or complete the international number of the calling local loop within the meaning of ITU-T Recommendation E.164, ITU-T T Q.763, ITUT Q.764, ITU-T Q.731.

2.4.2. Both parties undertake to provide the calling party (CLI) and valid caller numbers NAdI (Nature of Address Indicator), which will be further transmitted through interconnection point between the parties.

Nature of address indicator

- subscriber number (for national use)
- 0000010 unknown (for national use)
- 0000011 national (significant) number
- 0000100 international number

2.4.3. The distinguishing number "00" is not to be included in the international number. Distinguishing between national and the international number is performed using the parameter "number type indicator" (NAdI / sometimes also NOA).

2.4.4. The access provider sends the calling station identification in the ISUP message parameter Calling Party Number or Redirecting Number, which is formatted according to the table

ISUP parameter: Calling Party Number

Parameter content or

ISUP parameter: Redirecting Number

Nature of Address Indicator (NAdI)

National (significant) number

(Calling Party) Number Incomplete Indicator complete

Numbering Plan Indicator

ISDN (telephony) numbering plan

Address Presentation Restricted Indicator

Any value

Screening Indicator

user provided, verified and
passed or network provided

2.4.5. The number sent to identify the calling line can / must be:

- a) the number of the calling subscriber station stored in the local exchange,
- b) another number of the calling subscriber station assigned to the subscriber's access to the MSN supplementary service (Multiple Subscriber Number), if received with the call from access,
- c) the number of the calling subscriber station with Direct Dial-In (DDI), if received with a call from DDI access.
- d) for calls in the network of the national operator in the Sweden: -the length of the calling line number (NDC + SN) must be 3 for calls from emergency lines or 9 digits for other calls according to the Decree on numbering plans of electronic networks and services communications (117/2007 Coll. as amended),
- e) the length of the calling connection number (CC + NDC + SN) for the CLI outside the Sweden can be 12-15 digits according to E.164, without guides 00,
- f) only a validly assigned telephone number from must be used as caller identification except when calling emergency numbers from a mobile phone without using a SIM will be in the calling line IMEI of the mobile phone.

2.4.6. The calling subscriber line number is always included in the IAM message when this information is present available at the exchange that sends the IAM message.

2.4.7. For incoming international calls and calls from mobile subscribers of other countries at roaming with the national mobile network operator, the caller's number in the network is transmitted in the network in the form of an international number. In other cases, including calls from a Sweden participant when roaming in a foreign country, the caller's number is transmitted in the form of a national number.

2.4.8. Both parties take note that for incoming international calls, it may a situation arises where the CLI will not be handed over due to its demonstrable non - provision to on the part of the foreign operator. Both Parties shall use their best endeavors to ensure the number of cases was minimized.

2.4.9. Neither party will use the CLI for retail purposes and marketing.

2.4.10. Both parties undertake not to interfere in any way or change the CLI, both from the own network and passed on to third parties beyond the CLI changes described in paragraph 2.2.7. The breach is considered a gross breach of the contract. The burden of proof lies with the transferring (originating or transiting) operator.

2.5. Price of a service - set up fees

For the regulated per minute charges please see paragraph 5.

The provision of the voice interconnection for wholesale call termination will be subject to one off and a monthly flat charge for the provision of connection capacity and the regional connection point

A 16,000 SEK charge will be payable in the event that XXX does not comply with the minimum volume obligation terms in accordance with this contract

Service	One-time fee (SEK)	Annual fee (SEK)
Regional connection point (TDM and IP)	71 790	21 714
Connection capacity (TDM and IP)	6 824	353

Billing interval for other charges is monthly.

2.6. Quality and availability of the Service

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2.6.1. Quality of Service

2.6.1.1. The agreed quality of the Services corresponds to the measurements according to the ITU-T recommendations, G.826, M2100 and M.2101, unless expressly stated in the Contract or its Annexes otherwise. The time unit for measuring the quality of the Services is one (1).

2.6.1.2. ASR and NER reports on the measurement results will be delivered to BT by Telia.

2.6.2. Availability of the Service

2.6.2.1. Agreed guaranteed level of availability of the Call Termination Service (termination) according to Article 3 of this Annex No. 2 is 99.5%. Contractual penalties for non - compliance

Availability of the Service are agreed as follow

Availability in% below the guaranteed level and The amount of the contractual penalty in case of reduction availability of the service below the guaranteed level respectively

<0.5 2.00%

0.5 <2.0 5.00%

2.0 <5.0 10.00%

> 5.0 15.00%

2.6.2.2.

The decisive period for calculating the availability of the Service is the calendar month; the availability of the Service is defined as the ratio of the time the Service has been to the user available without defects for the entire period of the calendar month. Monthly percent availability is calculated as follows:

total time of the month - the sum of the times of all outages or defects in the month

monthly availability = 100 -----

total time of the month

2.6.2.3.

Times (times) are calculated in whole hours; for the purposes of this contract month 720 hours; the calculated percentage availability is rounded to two decimal places. The time of unavailability is the time for which the Service is in the state disorders. Availability is assessed for each Service provided individually (periods of unavailability of individual provided Services are not added up).

2.6.2.4.

If, due to a failure on the part of BT, there is a demonstrable reduction agreed availability of the provided Service, XXX is entitled to apply at BT after the end of the complaint procedure concerning the reduction of the agreed availability, in which such a complaint was recognized as justified, a

contractual penalty (sanction) in the amount specified in the Service specification. XXX is entitled to a contractual penalty authorized to apply no later than the last day of the month following the month in which the complaint procedure was terminated, otherwise this claim expires. BT may reduce the flat - rate monthly price for them by the contractual penalty thus applied Services for the relevant billing period, no later than the end of the second month following the month in which the contractual penalty was applied.

2.6.2.5.

It is not included in the period of unavailability

- failure time caused by power failure or unsatisfactory climatic conditions the conditions in the part of the interconnection provided by XXX,
- duration of failure due to force majeure,
- the duration of the failure caused by the act or omission of XXX,
- the time required to carry out the planned maintenance work of BT,
- the period during which BT employees are denied access to the interconnection point for purpose, repair or rectification of the fault.

2.6.2.6.

BT is required to notify scheduled maintenance at least 72 hours in advance start of scheduled maintenance and the maximum maintenance time must not exceed 3 hours.

The period of unavailability does not include the reduction in the quality / availability of services over time so-called scheduled regular maintenance on the BT side (maintenance window).

2.6.3. Troubleshooting and procedure to return to the normal level of the Service

2.6.3.1.

Each party is responsible for the equipment installed and / or located on her side a POI.

2.6.3.2.

Both parties provide 24-hour contact points, which are constant served by employees or other associates of the contracting parties. Contact points are used to report faults, resolve connection issues or solutions matters with a failed call connection.

2.6.3.3.

The Contracting Parties shall provide each other with reports of faults which they contain the following data:

- name of the contracting party,
- fault reference number,
- date and time of failure,
- calling / called telephone number,
- circuit identification number,
- signal point number,
- a brief description of the fault.

2.6.3.4.

In the event that the failure may affect the subsequent provision of the Service, the second the contracting party shall immediately and without undue problems inform about the given failure and a plan for correcting the failure, including an approximate time horizon, the second contracting party at least 5 days in advance.

2.6.3.5.

Contact

BT

John Lavelle john.mg.lavelle@bt.com +44 (0) 3316 544956

2.6.3.6.

XXX contact details are tel: + [-], email: [-].

2.6.3.7.

The time of notification is considered to be the beginning of the failure to determine its duration BT's defects at its NOC in accordance with the Treaty.

2.6.3.8.

The escalation sequence given in will be used to report faults specification of the Service in this Annex No. 2 (ie the agreed procedure which stipulates, for what level of action will the parties gradually report the defects and problems and their solutions). It is not possible to move a higher level of the sequence reporting faults without passing lower levels.

3. Escalation sequence for reporting faults and defects

Escalation

BT

XXX

level

1

NIGHT

[-]

2

head of NIGHT

[-]

3

head of information systems

[-]

4. Minimum volume of monthly traffic and forecasting of Services

4.1. The minimum monthly volume of traffic routed from the XXX network to the BT network according to this Agreement is 500,000 minutes per month. To determine the volume of minutes, it is not evaluated what it is destination.

4.2. The Contracting Parties agree that if the amount set out above is not reached in a given month minimum volume of traffic, so XXX will pay in addition to the prices for the provided Services according to Contracts and a contractual penalty of CZK 15,000 / month. for each dedicated call channel, min. however, 15,000 CZK.

4.3. Each of the contracting parties prepares at its own expense an analysis predicting the scope operation and provided Services (hereinafter referred to as the “forecast”) for the following calendar period year.

5. Prices for Voice Traffic Services

5.1. Call from XXX to BT

Price for connection (SEK and EUR/ min)

Incoming calls originating from the EEA ¹

(EEA - European Economic Area)

SEK	0.0017
EUR	0.0015

Incoming calls originating outside the EEA

SEK	0.0017
EUR	0.0015

5.2. Prices for IP call termination service provided by BT - Calls from XXX to BT

Connection prices [SEK and EUR / min]

Incoming calls originating from the EEA

SEK	0.0017
EUR	0.0015

Incoming calls originating outside the EEA

SEK	0.0017
EUR	0.0015

¹ Price in SEK may be subject to exchange rate fluctuations against the Euro