



BT Analyst Converge

Empowerment
through information

Fixed MiniConsult

Prepared for:
MY ONEBILLPLUS CUSTOMER

OneBill Ref:
84854688AC

Invoice(s):
M12501 - 24/Jun/2012



Prepared for you by:
BT Information Solutions
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Executive Review Summary

CUSTOMER	ONEBILL REF	INVOICE REF	USAGE CHARGES	ONE OFF CHARGES	RECURRING CHARGES	DISCOUNTS	ADJUSTMENTS	TOTAL EXCL VAT	TOTAL VAT	BILL TOTAL	LINES ON BILL
MY ONEBILLPLUS CUSTOMER	VP84854688AC	M12501	£37,006.96	£8,948.59	£91,940.13	£-7.33	£12,436.84	150325.19	£29,277.72	£179,602.91	2358
Total			£37,006.96	£8,948.59	£91,940.13	£-7.33	£12,436.84	150325.19	£29,277.72	£179,602.91	2358



Line HotSpot Report

PSTN calls to Mobile make up 45.95% of your call charges and cost £1,725.64
There were 0 PSTN calls with a duration over 6 Hours, costing in total £0.00
26.14% of PSTN International Calls were to International Mobile Numbers, costing in total £92.44
The most frequently called number from PSTN was 2712 calls made to 02034304321 costing a total of £182.78
There were 18 calls made to Directory Enquires costing £43.45, 44.44% of these calls were to 118500
There were 17 PSTN calls to Premium Rate costing £11.63, 79.99% of these charges were for 15 Calls to 09068020160, costing in total £9.30
There were 544 PSTN calls to 087 Rate costing £68.42, 10.93% of these charges were for 87 Calls to 08712005070, costing in total £7.48
There were 1937 PSTN calls to 084 Rate costing £560.98, 3.90% of these charges were for 119 Calls to 08450736321, costing in total £21.89
There were 301 non broadband PSTN lines without usage charges, attracting £12,905.00 recurring charges
There were 1378 PSTN calls made on or after 1900Hrs and up to and including 0700Hrs at a cost of £277.41, these account for 3.83% of all PSTN calls
The most expensive PSTN call was £12.45, made from 01215549547 to 07779629051 and lasted 03:03:01
There were 7 PSTN International calls made on or after 1900Hrs and up to and including 0700Hrs at a cost of £20.69, these account for 2.13% of all International PSTN calls
There were 18 PSTN call(s) to Timeline costing £7.65 with a duration of 00:07:21
The highest daily PSTN call volume was 1801 on Wednesday 23 May 2012 costing £167.66 with a duration of 83:42:49

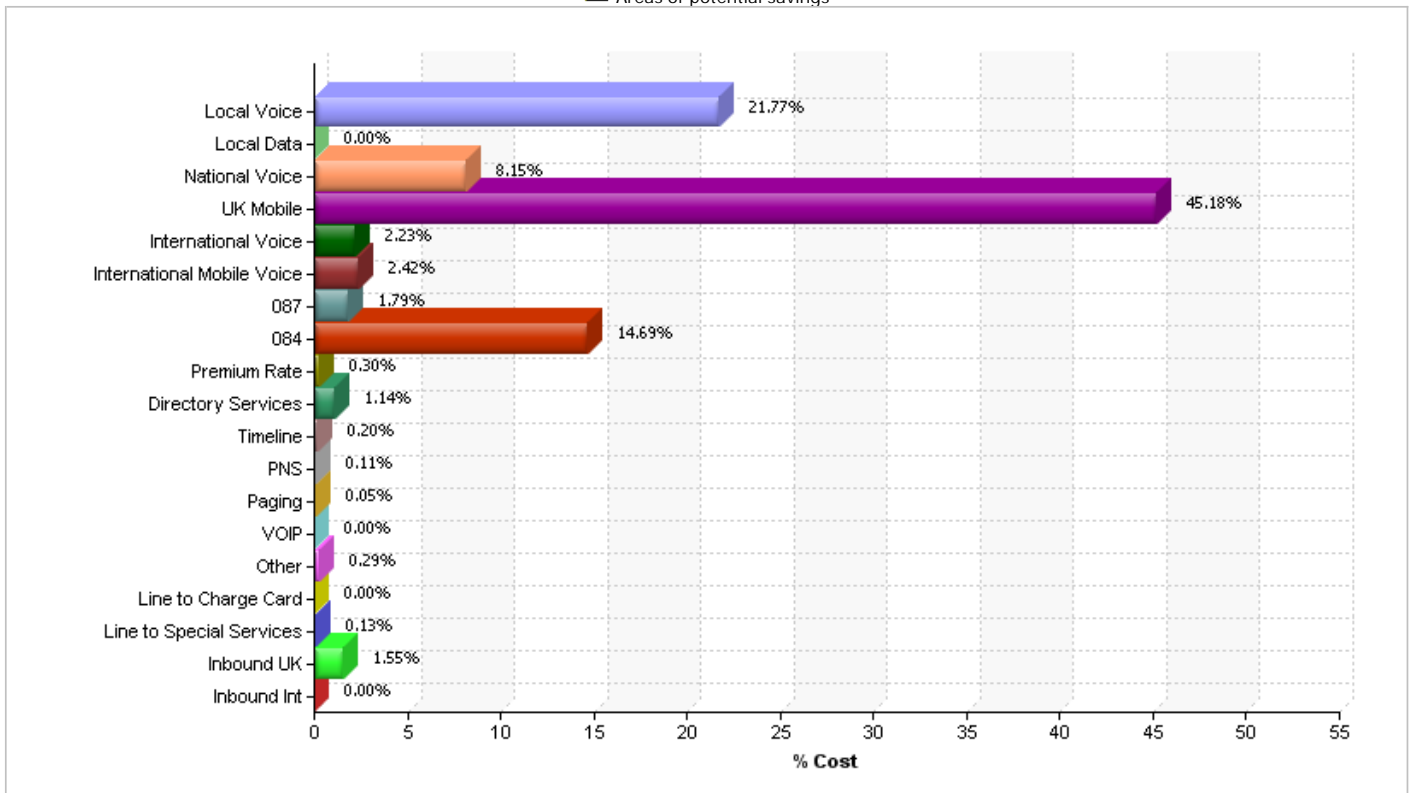
MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



Line Outbound Call Profile

Call Type	First Call	Last Call	Total Calls	Total Duration	Total Cost (£)	% of Total Volume	% of Total Duration	% of Total Cost
Local Voice	23/04/2012	19/06/2012	15,024	660:00:00	£831.43	41.04%	38.42%	21.77%
Local Data	22/05/2012	19/06/2012	33	00:00:34	£0.03	0.09%	0.00%	0.00%
National Voice	23/04/2012	19/06/2012	7,979	363:05:08	£311.20	21.79%	21.14%	8.15%
UK Mobile	19/04/2012	19/06/2012	9,689	387:18:19	£1,725.64	26.47%	22.54%	45.18%
International Voice	27/04/2012	19/06/2012	243	22:46:45	£85.35	0.66%	1.33%	2.23%
International Mobile Voice	02/05/2012	19/06/2012	86	04:35:21	£92.44	0.23%	0.27%	2.42%
⚠️ 087	27/04/2012	19/06/2012	544	18:41:26	£68.42	1.49%	1.09%	1.79%
⚠️ 084	19/04/2012	19/06/2012	1,937	244:22:00	£560.98	5.29%	14.22%	14.69%
⚠️ Premium Rate	22/05/2012	19/06/2012	17	00:23:40	£11.63	0.05%	0.02%	0.30%
⚠️ Directory Services	03/05/2012	19/06/2012	18	00:24:30	£43.45	0.05%	0.02%	1.14%
⚠️ Timeline	18/05/2012	19/06/2012	18	00:07:22	£7.65	0.05%	0.01%	0.20%
PNS	16/05/2012	18/06/2012	24	00:27:58	£4.18	0.07%	0.03%	0.11%
Paging	19/05/2012	19/06/2012	38	00:10:10	£1.90	0.10%	0.01%	0.05%
VOIP	18/06/2012	18/06/2012	1	00:01:36	£0.02	0.00%	0.00%	0.00%
Other	03/05/2012	19/06/2012	328	15:30:30	£11.11	0.90%	0.90%	0.29%
All Calls	19/04/2012	19/06/2012	35,979	1717:55:19	£3,755.43	98.28%	100.00%	98.32%
Charge Card			0	00:00:00	£0.00	0.00%	0.00%	0.00%
Special Services			32	00:00:00	£4.97	0.09%	0.00%	0.13%
Other Totals			32	00:00:00	£4.97	0.09%	0.00%	0.13%
Inbound UK			599	00:00:00	£59.27	1.64%	0.00%	1.55%
Inbound Int			0	00:00:00	£0.00	0.00%	0.00%	0.00%
Inbound Totals			599	00:00:00	£59.27	1.64%	0.00%	1.55%
Grand Total			36,610	1717:55:19	£3,819.67	100.00%	100.00%	100.00%

⚠️ Areas of potential savings



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



Line TimeBand Profile

Call Type	Time Band	Total Calls	Total Duration	Total Cost (£)	% of Total Volume	% of Total Duration	% of Total Cost
Local Voice	Day	14,416	636:30:06	£811.96	40.07%	37.05%	21.62%
Local Voice	Off Peak	322	12:46:06	£11.03	0.89%	0.74%	0.29%
Local Voice	Weekend	286	10:43:48	£8.44	0.79%	0.62%	0.22%
Local Voice	Total	15,024	660:00:00	£831.43	41.76%	38.42%	22.14%
Local Data	Day	27	00:00:28	£0.03	0.08%	0.00%	0.00%
Local Data	Off Peak	6	00:00:06	£0.01	0.02%	0.00%	0.00%
Local Data	Total	33	00:00:34	£0.03	0.09%	0.00%	0.00%
National Voice	Day	7,490	352:54:40	£304.88	20.82%	20.54%	8.12%
National Voice	Off Peak	273	04:53:03	£2.93	0.76%	0.28%	0.08%
National Voice	Weekend	216	05:17:24	£3.39	0.60%	0.31%	0.09%
National Voice	Total	7,979	363:05:08	£311.20	22.18%	21.14%	8.29%
UK Mobile	Day	9,103	319:39:26	£1,441.80	25.30%	18.61%	38.39%
UK Mobile	Off Peak	261	32:55:29	£136.71	0.73%	1.92%	3.64%
UK Mobile	Weekend	325	34:43:24	£147.13	0.90%	2.02%	3.92%
UK Mobile	Total	9,689	387:18:19	£1,725.64	26.93%	22.54%	45.95%
International Voice	Day	235	18:21:47	£69.38	0.65%	1.07%	1.85%
International Voice	Off Peak	4	03:21:57	£12.17	0.01%	0.20%	0.32%
International Voice	Weekend	4	01:03:01	£3.80	0.01%	0.06%	0.10%
International Voice	Total	243	22:46:45	£85.35	0.68%	1.33%	2.27%
International Mobile Voice	Day	83	04:08:33	£83.91	0.23%	0.24%	2.23%
International Mobile Voice	Off Peak	3	00:26:48	£8.52	0.01%	0.03%	0.23%
International Mobile Voice	Total	86	04:35:21	£92.44	0.24%	0.27%	2.46%
087	Day	456	18:17:11	£61.09	1.27%	1.06%	1.63%
087	Off Peak	60	00:10:01	£4.52	0.17%	0.01%	0.12%
087	Weekend	28	00:14:14	£2.82	0.08%	0.01%	0.08%
087	Total	544	18:41:26	£68.42	1.51%	1.09%	1.82%
084	Day	1,760	238:52:53	£546.14	4.89%	13.91%	14.54%
084	Off Peak	109	02:13:54	£7.00	0.30%	0.13%	0.19%
084	Weekend	68	03:15:12	£7.85	0.19%	0.19%	0.21%
084	Total	1,937	244:22:00	£560.98	5.38%	14.22%	14.94%
Premium Rate	Day	15	00:21:28	£10.51	0.04%	0.02%	0.28%
Premium Rate	Off Peak	2	00:02:12	£1.13	0.01%	0.00%	0.03%
Premium Rate	Total	17	00:23:40	£11.63	0.05%	0.02%	0.31%
Directory Services	Day	17	00:23:39	£41.80	0.05%	0.02%	1.11%
Directory Services	Weekend	1	00:00:51	£1.64	0.00%	0.00%	0.04%
Directory Services	Total	18	00:24:30	£43.45	0.05%	0.02%	1.16%
Timeline	Day	17	00:07:07	£7.23	0.05%	0.01%	0.19%
Timeline	Off Peak	1	00:00:15	£0.43	0.00%	0.00%	0.01%
Timeline	Total	18	00:07:22	£7.65	0.05%	0.01%	0.20%
PNS	Day	19	00:22:56	£3.85	0.05%	0.02%	0.10%
PNS	Weekend	5	00:05:02	£0.33	0.01%	0.00%	0.01%
PNS	Total	24	00:27:58	£4.18	0.07%	0.03%	0.11%
Paging	Day	22	00:05:52	£1.10	0.06%	0.01%	0.03%
Paging	Off Peak	6	00:01:37	£0.30	0.02%	0.00%	0.01%
Paging	Weekend	10	00:02:40	£0.50	0.03%	0.00%	0.01%
Paging	Total	38	00:10:10	£1.90	0.11%	0.01%	0.05%
VOIP	Day	1	00:01:36	£0.02	0.00%	0.00%	0.00%
VOIP	Total	1	00:01:36	£0.02	0.00%	0.00%	0.00%
Other	Day	261	14:21:18	£10.05	0.73%	0.84%	0.27%
Other	Off Peak	30	00:44:08	£0.52	0.08%	0.04%	0.01%
Other	Weekend	37	00:25:04	£0.54	0.10%	0.02%	0.01%
Other	Total	328	15:30:30	£11.11	0.91%	0.90%	0.30%
Line Totals	Day	33,922	1604:29:00	£3,393.74	94.28%	93.40%	90.37%
Line Totals	Off Peak	1,077	57:35:37	£185.25	2.99%	3.35%	4.93%
Line Totals	Weekend	980	55:50:41	£176.44	2.72%	3.25%	4.70%
Line Totals	Total	35,979	1717:55:19	£3,755.43	100.00%	100.00%	100.00%
Grand Total		35,979	1717:55:19	£3,755.43	100%	100%	100%

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

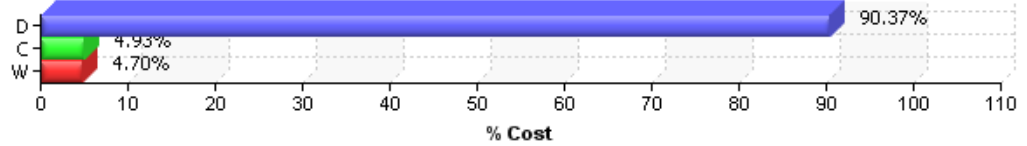


ALL BY TIMEBAND TOTALS

VOLUME 35,979 COST £3,755.43 DURATION 1717:55 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

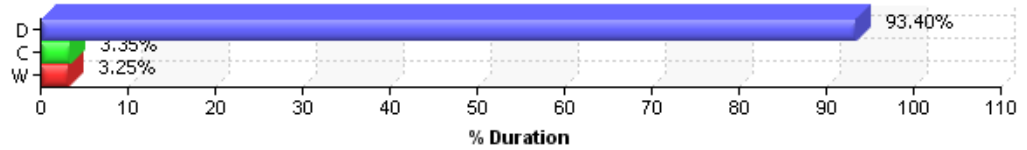
All Calls Cost by TimeBand

TIMEBAND	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
Day	33922	£3,393.74	1604:29:00	19/04/2012	19/06/2012	94.28%	90.37%	93.40%
Off Peak	1077	£185.25	57:35:37	25/04/2012	19/06/2012	2.99%	4.93%	3.35%
Weekend	980	£176.44	55:50:41	21/04/2012	17/06/2012	2.72%	4.70%	3.25%



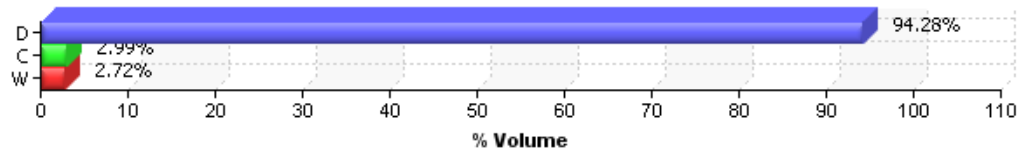
All Calls Duration by TimeBand

TIMEBAND	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
Day	33922	£3,393.74	1604:29:00	19/04/2012	19/06/2012	94.28%	90.37%	93.40%
Off Peak	1077	£185.25	57:35:37	25/04/2012	19/06/2012	2.99%	4.93%	3.35%
Weekend	980	£176.44	55:50:41	21/04/2012	17/06/2012	2.72%	4.70%	3.25%



All Calls Volume by TimeBand

TIMEBAND	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
Day	33922	£3,393.74	1604:29:00	19/04/2012	19/06/2012	94.28%	90.37%	93.40%
Off Peak	1077	£185.25	57:35:37	25/04/2012	19/06/2012	2.99%	4.93%	3.35%
Weekend	980	£176.44	55:50:41	21/04/2012	17/06/2012	2.72%	4.70%	3.25%





All Calls - Daily Distribution by Cost

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	£5	£0	£9	£1	£0	£0	£2	£0	£4	£2	£4	£1	£7	£1	£1	£6	£8	£6	£4	£6	£4	£6	£7	£10
Mon	£0	£2	£5	£1	£0	£1	£1	£4	£42	£58	£67	£69	£57	£55	£74	£60	£84	£25	£4	£7	£8	£1	£13	£12
Tue	£0	£0	£1	£0	£0	£0	£2	£15	£56	£119	£75	£80	£61	£76	£78	£82	£72	£29	£6	£6	£5	£4	£6	£9
Wed	£0	£1	£0	£0	£0	£0	£1	£6	£44	£71	£87	£68	£58	£68	£85	£75	£61	£29	£11	£3	£5	£11	£1	£12
Thu	£0	£0	£0	£0	£0	£0	£1	£8	£47	£80	£78	£87	£62	£48	£83	£80	£77	£38	£10	£3	£4	£10	£15	£9
Fri	£0	£0	£0	£0	£0	£0	£5	£13	£52	£74	£73	£79	£76	£75	£79	£79	£52	£24	£2	£8	£1	£1	£9	£0
Sat	£12	£0	£0	£5	£0	£0	£0	£0	£1	£5	£8	£4	£9	£7	£5	£3	£1	£2	£0	£1	£0	£4	£4	£13
Total	£18	£4	£15	£7	£1	£3	£11	£47	£246	£409	£392	£388	£329	£330	£405	£386	£355	£153	£39	£33	£27	£37	£55	£66



All Calls - Daily Distribution by Duration

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	01:16	00:04	02:38	00:06	00:01	00:05	00:34	00:32	01:05	00:49	01:56	00:48	01:27	00:17	00:35	01:56	01:50	00:55	01:13	01:35	00:56	01:27	01:58	02:36
Mon	00:00	00:51	01:34	00:08	00:00	00:35	00:14	02:05	20:34	31:39	31:50	32:14	28:54	23:39	37:14	31:20	35:17	11:26	02:05	02:21	02:38	00:26	03:11	02:54
Tue	00:02	00:18	00:50	00:04	00:01	00:06	00:19	04:56	26:25	51:09	36:52	37:48	27:24	34:55	37:33	40:12	35:13	11:59	02:22	02:06	01:56	01:16	01:49	02:15
Wed	00:28	00:26	00:29	00:06	00:06	00:12	00:06	02:18	22:32	34:19	41:33	35:29	30:55	32:48	45:18	40:07	26:06	13:22	04:42	01:38	01:53	02:50	00:43	03:28
Thu	00:02	00:08	00:14	00:09	00:01	00:14	00:08	02:32	22:32	43:00	36:52	44:52	31:10	25:17	42:08	36:03	28:54	16:35	05:28	01:18	01:28	02:26	05:28	00:50
Fri	00:08	00:06	00:24	00:05	00:04	00:06	01:22	04:54	19:59	35:41	37:44	34:53	34:13	31:29	36:27	37:01	19:26	09:37	01:27	02:16	00:30	00:22	02:06	00:00
Sat	02:56	00:05	00:31	01:04	00:01	00:09	00:05	00:05	00:18	03:19	02:38	01:57	03:37	02:27	01:17	00:55	00:21	00:38	00:30	00:22	00:11	00:53	01:10	03:18
Total	04:55	02:01	06:42	01:45	00:18	01:30	02:52	17:26	113:27	199:59	189:28	188:05	157:43	150:55	200:35	187:38	147:10	64:34	17:51	11:39	09:34	09:43	16:29	15:25



All Calls - Daily Distribution by Volume

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	8	5	17	14	4	13	7	6	6	31	29	20	29	17	18	28	35	13	15	15	12	24	15	12
Mon	1	8	19	15	1	14	28	79	347	643	719	745	651	604	790	663	623	234	63	41	22	21	16	8
Tue	4	11	26	10	2	15	27	96	432	780	837	899	692	685	847	842	720	295	54	56	46	28	13	9
Wed	8	12	18	9	6	11	12	82	366	795	853	767	698	645	849	855	642	306	93	64	56	35	14	8
Thu	3	8	6	11	3	11	18	81	475	794	794	828	648	591	864	811	719	342	101	31	26	31	23	17
Fri	7	8	13	10	8	13	33	100	410	717	792	755	704	712	890	697	508	228	62	59	21	13	13	5
Sat	7	8	22	8	6	15	7	10	22	60	57	66	59	49	37	34	18	21	14	12	19	17	13	6
Total	38	60	121	77	30	92	132	454	2058	3820	4081	4080	3481	3303	4295	3930	3265	1439	402	278	202	169	107	65

Legend: ■ Highest in bill ■ Above Average for bill ■ Below Average for bill No Calls

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

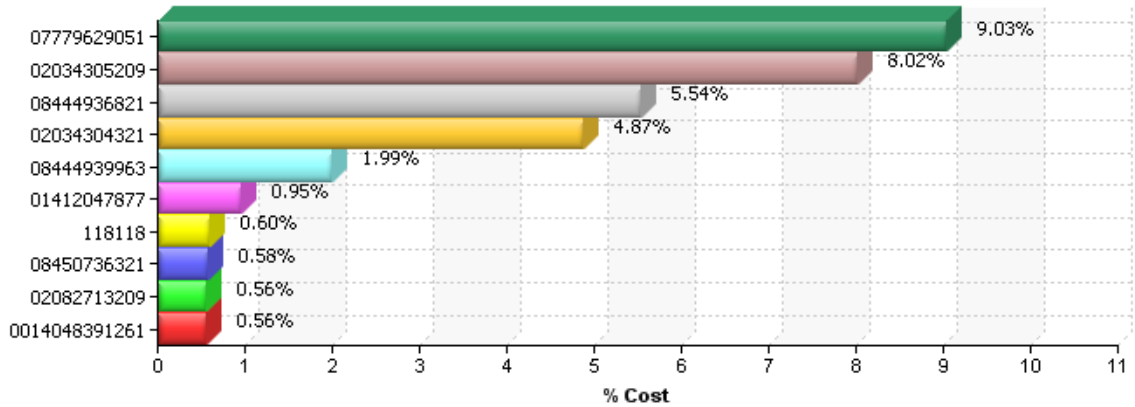


ALL TOTALS

VOLUME 35,979 COST £3,755.43 DURATION 1717:55 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

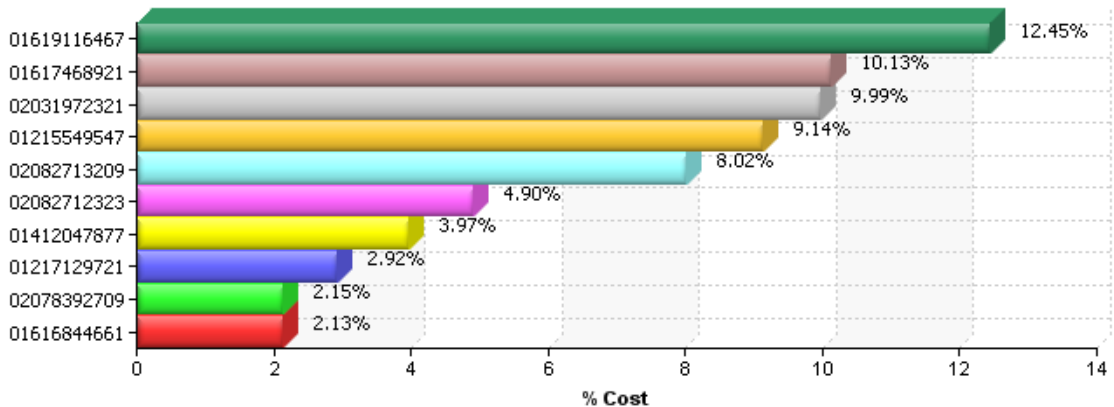
Top 10 - All Calls - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
07779629051	327	£339.18	82:36:15	22/05/2012	19/06/2012	0.91%	9.03%	4.81%
02034305209	1214	£301.31	180:41:14	27/04/2012	27/05/2012	3.37%	8.02%	10.52%
08444936821	118	£207.90	80:23:23	21/05/2012	19/06/2012	0.33%	5.54%	4.68%
02034304321	2712	£182.78	80:57:43	27/04/2012	19/06/2012	7.54%	4.87%	4.71%
08444939963	50	£74.64	28:46:34	27/04/2012	18/05/2012	0.14%	1.99%	1.68%
01412047877	1793	£35.65	60:58:54	14/05/2012	19/06/2012	4.98%	0.95%	3.55%
118118	8	£22.70	00:15:04	21/05/2012	19/06/2012	0.02%	0.60%	0.01%
08450736321	119	£21.89	12:05:44	27/04/2012	25/05/2012	0.33%	0.58%	0.70%
02082713209	236	£21.10	31:06:34	02/05/2012	19/06/2012	0.66%	0.56%	1.81%
0014048391261	28	£21.09	06:16:31	30/04/2012	24/05/2012	0.08%	0.56%	0.37%



Top 10 - All Calls - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
01619116467	1954	£467.59	138:34:53	27/04/2012	18/05/2012	5.43%	12.45%	8.07%
01617468921	2482	£380.25	188:18:27	19/05/2012	19/06/2012	6.90%	10.13%	10.96%
02031972321	3760	£375.16	156:20:12	19/05/2012	19/06/2012	10.45%	9.99%	9.10%
01215549547	382	£343.23	84:38:56	22/05/2012	19/06/2012	1.06%	9.14%	4.93%
02082713209	1214	£301.31	180:41:14	27/04/2012	27/05/2012	3.37%	8.02%	10.52%
02082712323	2648	£184.20	80:03:44	27/04/2012	26/05/2012	7.36%	4.90%	4.66%
01412047877	1614	£148.96	82:31:11	22/05/2012	19/06/2012	4.49%	3.97%	4.80%
01217129721	1063	£109.65	53:32:11	21/05/2012	19/06/2012	2.95%	2.92%	3.12%
02078392709	599	£80.59	29:40:22	22/05/2012	19/06/2012	1.66%	2.15%	1.73%
01616844661	1076	£79.86	31:24:10	21/05/2012	19/06/2012	2.99%	2.13%	1.83%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



ALL TOTALS

VOLUME 35,979 COST £3,755.43 DURATION 1717:55 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

Top 50 - All Calls - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID
01215549547	07779629051	03:03:02	£12.45	23:54	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:49:00	£11.49	16:28	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:34:05	£10.48	23:29	11/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:30:14	£10.22	00:41	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:09:00	£8.77	21:08	13/06/2012	Wed	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:03:43	£8.41	02:58	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:03:21	£8.39	22:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
02072753991	0061488762207	00:26:10	£8.25	23:08	24/05/2012	Thu	Australia mbl	PSTN	M12501
02078392709	0031621838585	00:27:32	£8.13	08:29	15/06/2012	Fri	Netherlands mbl	PSTN	M12501
01617468921	07412541417	00:53:43	£8.06	13:01	08/06/2012	Fri	Mobile 3	PSTN	M12501
01215549547	07779629051	01:57:41	£8.00	13:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
02078392709	004917699303677	00:26:58	£7.96	16:10	23/05/2012	Wed	Germany mbl	PSTN	M12501
01215549547	07779629051	01:53:54	£7.75	23:33	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01616844661	08444936821	03:01:49	£7.75	10:03	23/05/2012	Wed	Non geographic	PSTN	M12501
01215549547	07779629051	01:42:21	£6.96	20:26	04/06/2012	Mon	Mobile Orange	PSTN	M12501
02077037997	0061249328203	01:45:17	£6.32	23:15	30/05/2012	Wed	Australia	PSTN	M12501
01412047877	08444936821	02:27:53	£6.30	09:40	12/06/2012	Tue	Non geographic	PSTN	M12501
02031972321	00353861746067	00:21:15	£6.28	10:52	22/05/2012	Tue	Ireland mbl	PSTN	M12501
01215549547	07779629051	01:30:38	£6.16	16:45	11/06/2012	Mon	Mobile Orange	PSTN	M12501
01617468921	08444936821	02:19:52	£5.96	09:48	12/06/2012	Tue	Non geographic	PSTN	M12501
02077037997	0061249328203	01:36:12	£5.77	22:05	31/05/2012	Thu	Australia	PSTN	M12501
01215549547	07779629051	01:24:30	£5.75	21:24	31/05/2012	Thu	Mobile Orange	PSTN	M12501
01617468921	08444936821	02:14:29	£5.75	08:00	28/05/2012	Mon	Non geographic	PSTN	M12501
01214779981	08444936821	02:12:59	£5.66	09:23	19/06/2012	Tue	Non geographic	PSTN	M12501
01214779981	08444936821	02:11:29	£5.62	09:25	19/06/2012	Tue	Non geographic	PSTN	M12501
02072753991	0061488762207	00:17:44	£5.59	10:38	07/06/2012	Thu	Australia mbl	PSTN	M12501
01617468921	08444936821	02:10:44	£5.58	11:39	11/06/2012	Mon	Non geographic	PSTN	M12501
01617468921	08444936821	02:09:46	£5.53	14:56	23/05/2012	Wed	Non geographic	PSTN	M12501
02078392709	004917699303677	00:18:37	£5.50	13:54	19/06/2012	Tue	Germany mbl	PSTN	M12501
01616844661	08719843333	01:03:27	£5.45	14:21	13/06/2012	Wed	Non geographic	PSTN	M12501
01215549547	07779629051	01:19:14	£5.39	15:59	31/05/2012	Thu	Mobile Orange	PSTN	M12501
02082712453	0014048391261	01:36:58	£5.34	12:38	24/05/2012	Thu	USA	FNET	M12501
01617468921	08444936821	02:04:46	£5.32	08:33	29/05/2012	Tue	Non geographic	PSTN	M12501
01215549547	07779629051	01:17:27	£5.27	19:45	10/06/2012	Sun	Mobile Orange	PSTN	M12501
01214401837	08444936821	02:02:44	£5.23	09:33	19/06/2012	Tue	Non geographic	PSTN	M12501
01619116467	08444939963	02:00:03	£5.15	14:17	17/05/2012	Thu	Non geographic	FNET	M12501
02078392709	004917699303677	00:17:19	£5.11	14:31	29/05/2012	Tue	Germany mbl	PSTN	M12501
01215549547	07779629051	01:14:06	£5.04	12:47	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:13:58	£5.03	07:28	05/06/2012	Tue	Mobile Orange	PSTN	M12501
01412047877	08444936821	01:57:57	£5.02	09:37	19/06/2012	Tue	Non geographic	PSTN	M12501
02082713003	08444935979	01:56:44	£4.98	13:03	23/05/2012	Wed	Non geographic	FNET	M12501
02082712453	0014048391261	01:29:37	£4.93	09:36	22/05/2012	Tue	USA	FNET	M12501
02031972321	0018764082383	00:06:56	£4.89	16:05	07/06/2012	Thu	Jamaica mbl	PSTN	M12501
01215549547	07779629051	01:11:14	£4.84	22:33	15/06/2012	Fri	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:10:43	£4.81	18:56	13/06/2012	Wed	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:10:13	£4.78	13:30	16/06/2012	Sat	Mobile Orange	PSTN	M12501
01326569523	118118	00:03:21	£4.76	10:44	11/06/2012	Mon	Directory Enquiries	PSTN	M12501
02077998721	118500	00:02:35	£4.74	16:39	14/06/2012	Thu	Directory Enquiries	PSTN	M12501
01619116467	07918623045	00:39:23	£4.69	09:37	18/05/2012	Fri	Mobile Vodafone	FNET	M12501
01619116467	07918623045	00:39:19	£4.68	11:12	11/05/2012	Fri	Mobile Vodafone	FNET	M12501

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



ALL TOTALS

VOLUME 35,979 COST £3,755.43 DURATION 1717:55 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

Top 50 - All Calls - Longest Duration Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID
01617468921	02034333381	03:09:36	£1.80	10:10	08/06/2012	Fri	London	PSTN	M12501
01215549547	07779629051	03:03:02	£12.45	23:54	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01616844661	08444936821	03:01:49	£7.75	10:03	23/05/2012	Wed	Non geographic	PSTN	M12501
01215549547	07779629051	02:49:00	£11.49	16:28	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:34:05	£10.48	23:29	11/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:30:14	£10.22	00:41	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01412047877	08444936821	02:27:53	£6.30	09:40	12/06/2012	Tue	Non geographic	PSTN	M12501
01617468921	02031076801	02:23:09	£1.36	13:02	19/06/2012	Tue	London	PSTN	M12501
01617468921	08444936821	02:19:52	£5.96	09:48	12/06/2012	Tue	Non geographic	PSTN	M12501
01617468921	08444936821	02:14:29	£5.75	08:00	28/05/2012	Mon	Non geographic	PSTN	M12501
01214779981	08444936821	02:12:59	£5.66	09:23	19/06/2012	Tue	Non geographic	PSTN	M12501
01214779981	08444936821	02:11:29	£5.62	09:25	19/06/2012	Tue	Non geographic	PSTN	M12501
01617468921	08444936821	02:10:44	£5.58	11:39	11/06/2012	Mon	Non geographic	PSTN	M12501
01617468921	08444936821	02:09:46	£5.53	14:56	23/05/2012	Wed	Non geographic	PSTN	M12501
01215549547	07779629051	02:09:00	£8.77	21:08	13/06/2012	Wed	Mobile Orange	PSTN	M12501
01617468921	01628641265	02:08:14	£1.22	14:50	06/06/2012	Wed	Bourne End	PSTN	M12501
01617468921	08444936821	02:04:46	£5.32	08:33	29/05/2012	Tue	Non geographic	PSTN	M12501
01215549547	07779629051	02:03:43	£8.41	02:58	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:03:21	£8.39	22:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01214401837	08444936821	02:02:44	£5.23	09:33	19/06/2012	Tue	Non geographic	PSTN	M12501
01619116467	02034304477	02:00:18	£4.34	08:30	16/05/2012	Wed	National	FNET	M12501
01619116467	08444939963	02:00:03	£5.15	14:17	17/05/2012	Thu	Non geographic	FNET	M12501
01412047877	08444936821	01:57:57	£5.02	09:37	19/06/2012	Tue	Non geographic	PSTN	M12501
01215549547	07779629051	01:57:41	£8.00	13:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
02082713003	08444935979	01:56:44	£4.98	13:03	23/05/2012	Wed	Non geographic	FNET	M12501
01215549547	07779629051	01:53:54	£7.75	23:33	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01617468921	08444936821	01:46:35	£4.55	11:00	14/06/2012	Thu	Non geographic	PSTN	M12501
02077037997	0061249328203	01:45:17	£6.32	23:15	30/05/2012	Wed	Australia 🇦🇺	PSTN	M12501
01619116467	02034304477	01:45:10	£3.79	08:39	02/05/2012	Wed	National	FNET	M12501
01617468921	08444936821	01:43:24	£4.43	08:01	30/05/2012	Wed	Non geographic	PSTN	M12501
01215549547	07779629051	01:42:21	£6.96	20:26	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01619116467	08444939963	01:39:27	£4.26	14:00	30/04/2012	Mon	Non geographic	FNET	M12501
02082712453	0014048391261	01:36:58	£5.34	12:38	24/05/2012	Thu	USA 🇺🇸	FNET	M12501
02077037997	0061249328203	01:36:12	£5.77	22:05	31/05/2012	Thu	Australia 🇦🇺	PSTN	M12501
02082713209	02034305209	01:35:11	£1.10	22:11	03/05/2012	Thu	Local	FNET	M12501
01617468921	08444936821	01:34:56	£4.04	09:54	15/06/2012	Fri	Non geographic	PSTN	M12501
01617468921	02034333381	01:34:53	£0.90	15:38	13/06/2012	Wed	London	PSTN	M12501
01619116467	08444939963	01:34:34	£4.05	07:56	18/05/2012	Fri	Non geographic	FNET	M12501
01748832801	01412262961	01:33:55	£0.89	10:02	31/05/2012	Thu	Glasgow	PSTN	M12501
01619116467	01179065493	01:33:54	£3.39	11:14	17/05/2012	Thu	National	FNET	M12501
01748832801	02034333381	01:33:04	£0.89	14:04	22/05/2012	Tue	London	PSTN	M12501
01215549547	07779629051	01:30:38	£6.16	16:45	11/06/2012	Mon	Mobile Orange	PSTN	M12501
02082712453	0014048391261	01:29:37	£4.93	09:36	22/05/2012	Tue	USA 🇺🇸	FNET	M12501
01617468921	08444936821	01:29:35	£3.83	08:26	14/06/2012	Thu	Non geographic	PSTN	M12501
01213598085	02034333381	01:26:23	£0.82	14:25	13/06/2012	Wed	London	PSTN	M12501
01215549547	07779629051	01:24:30	£5.75	21:24	31/05/2012	Thu	Mobile Orange	PSTN	M12501
02084650389	08444936821	01:22:07	£3.53	11:10	30/05/2012	Wed	Non geographic	PSTN	M12501
01412047877	08444934829	01:20:31	£3.45	15:54	29/05/2012	Tue	Non geographic	PSTN	M12501
01215549547	07779629051	01:19:14	£5.39	15:59	31/05/2012	Thu	Mobile Orange	PSTN	M12501
01412047877	08444936821	01:18:01	£3.36	11:31	25/05/2012	Fri	Non geographic	PSTN	M12501

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

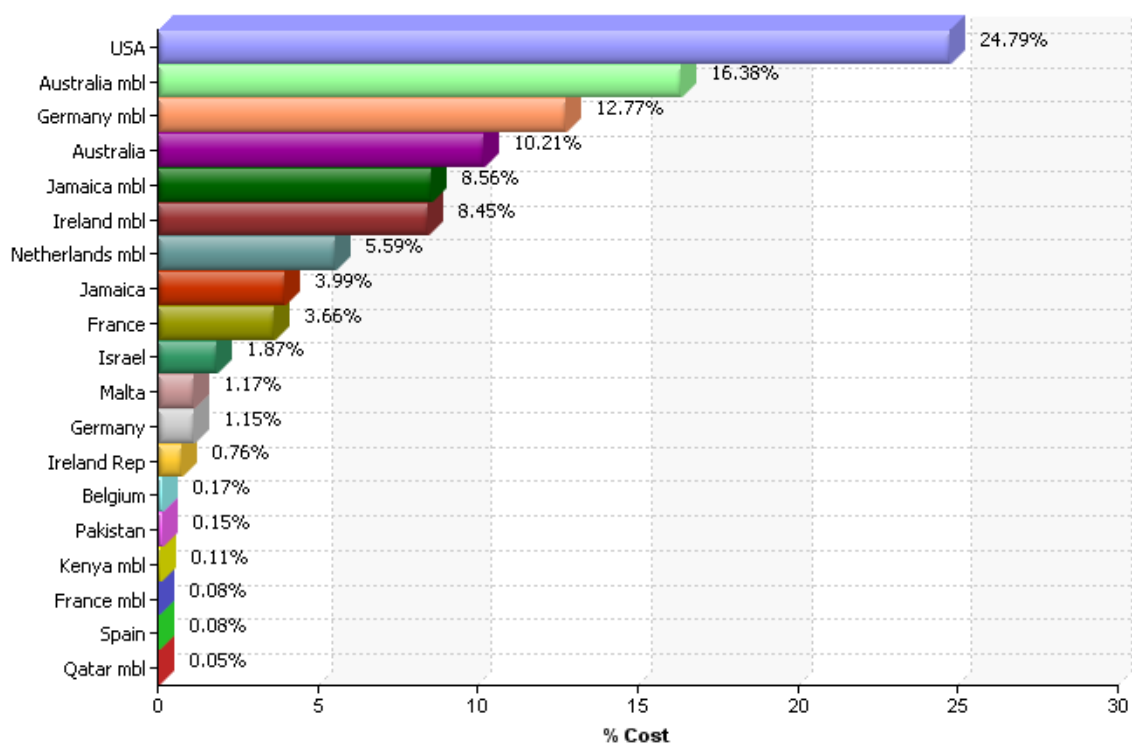


INTERNATIONAL LINE AND MOBILE TOTALS

VOLUME 329 COST £177.78 DURATION 27:22 FIRST CALL 27/04/2012 LAST CALL 19/06/2012

Top 25 - International Line and Mobile - Most Expensive Countries Called

CHARGE GROUP	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
USA	185	£44.07	13:45:21	27/04/2012	12/06/2012	56.23%	24.79%	50.26%
Australia mbl	13	£29.13	01:31:54	16/05/2012	14/06/2012	3.95%	16.38%	5.60%
Germany mbl	21	£22.71	01:16:47	23/05/2012	19/06/2012	6.38%	12.77%	4.68%
Australia	5	£18.16	05:02:37	27/05/2012	14/06/2012	1.52%	10.21%	18.43%
Jamaica mbl	30	£15.23	00:21:26	23/05/2012	19/06/2012	9.12%	8.56%	1.31%
Ireland mbl	14	£15.02	00:50:50	21/05/2012	19/06/2012	4.26%	8.45%	3.10%
Netherlands mbl	4	£9.93	00:33:37	11/06/2012	15/06/2012	1.22%	5.59%	2.05%
Jamaica	4	£7.10	00:15:46	14/06/2012	14/06/2012	1.22%	3.99%	0.96%
France	17	£6.51	01:49:09	01/05/2012	14/06/2012	5.17%	3.66%	6.65%
Israel	3	£3.32	00:19:37	27/04/2012	01/05/2012	0.91%	1.87%	1.19%
Malta	5	£2.09	00:11:35	06/06/2012	19/06/2012	1.52%	1.17%	0.71%
Germany	6	£2.05	00:41:25	16/05/2012	12/06/2012	1.82%	1.15%	2.52%
Ireland Rep	14	£1.36	00:30:59	30/04/2012	18/06/2012	4.26%	0.76%	1.89%
Belgium	1	£0.30	00:07:32	21/05/2012	21/05/2012	0.30%	0.17%	0.46%
Pakistan	1	£0.26	00:01:26	19/06/2012	19/06/2012	0.30%	0.15%	0.09%
Kenya mbl	1	£0.20	00:00:14	19/06/2012	19/06/2012	0.30%	0.11%	0.01%
France mbl	2	£0.14	00:00:26	02/05/2012	08/06/2012	0.61%	0.08%	0.03%
Spain	2	£0.14	00:01:18	21/05/2012	21/05/2012	0.61%	0.08%	0.08%
Qatar mbl	1	£0.08	00:00:07	08/06/2012	08/06/2012	0.30%	0.05%	0.01%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

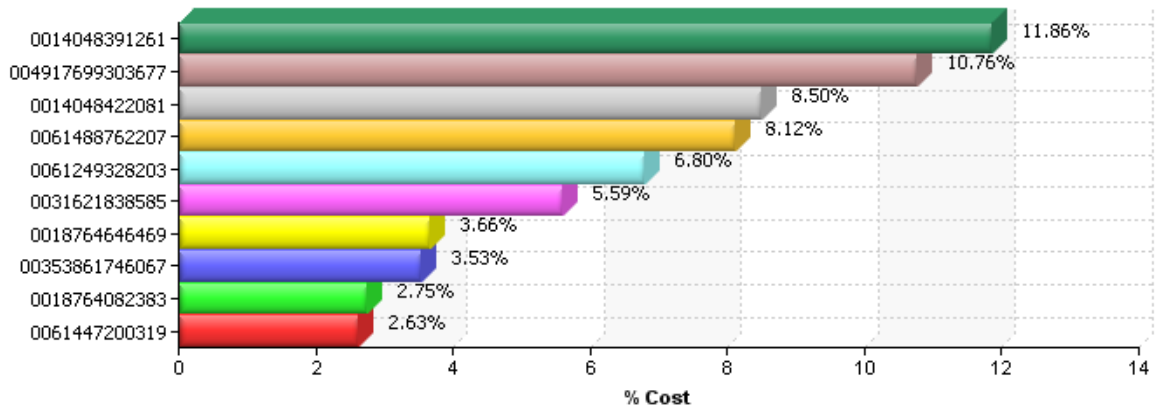


INTERNATIONAL LINE AND MOBILE TOTALS

VOLUME 329 COST £177.78 DURATION 27:22 FIRST CALL 27/04/2012 LAST CALL 19/06/2012

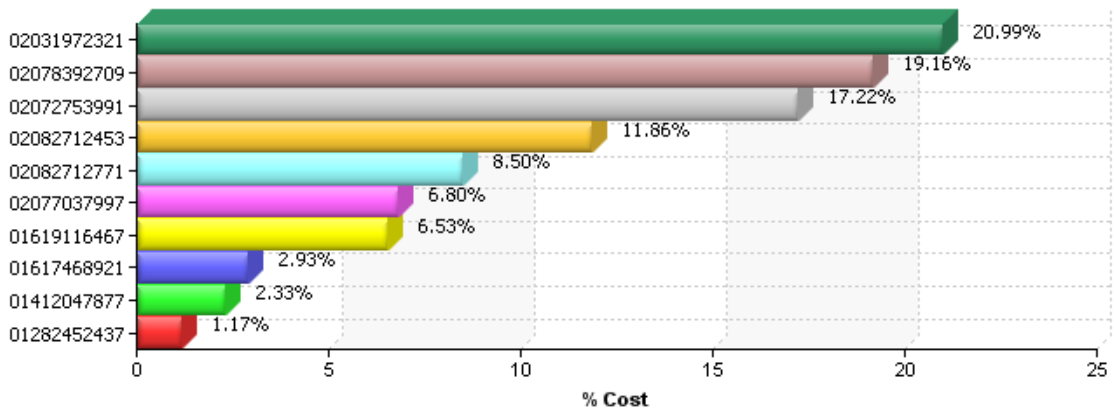
Top 10 - International Line and Mobile - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
0014048391261	28	£21.09	06:16:31	30/04/2012	24/05/2012	8.51%	11.86%	22.93%
004917699303677	5	£19.13	01:04:44	23/05/2012	19/06/2012	1.52%	10.76%	3.94%
0014048422081	106	£15.12	04:22:02	30/04/2012	25/05/2012	32.22%	8.50%	15.96%
0061488762207	6	£14.44	00:45:47	24/05/2012	07/06/2012	1.82%	8.12%	2.79%
0061249328203	2	£12.09	03:21:29	30/05/2012	31/05/2012	0.61%	6.80%	12.27%
0031621838585	4	£9.93	00:33:37	11/06/2012	15/06/2012	1.22%	5.59%	2.05%
0018764646469	15	£6.51	00:09:07	23/05/2012	19/06/2012	4.56%	3.66%	0.56%
00353861746067	1	£6.28	00:21:15	22/05/2012	22/05/2012	0.30%	3.53%	1.29%
0018764082383	1	£4.89	00:06:56	07/06/2012	07/06/2012	0.30%	2.75%	0.42%
0061447200319	1	£4.67	00:14:49	28/05/2012	28/05/2012	0.30%	2.63%	0.90%



Top 10 - International Line and Mobile - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
02031972321	53	£37.32	01:47:59	21/05/2012	19/06/2012	16.11%	20.99%	6.58%
02078392709	31	£34.07	02:25:25	22/05/2012	19/06/2012	9.42%	19.16%	8.86%
02072753991	12	£30.61	02:58:37	22/05/2012	07/06/2012	3.65%	17.22%	10.88%
02082712453	28	£21.09	06:16:31	30/04/2012	24/05/2012	8.51%	11.86%	22.93%
02082712771	106	£15.12	04:22:02	30/04/2012	25/05/2012	32.22%	8.50%	15.96%
02077037997	2	£12.09	03:21:29	30/05/2012	31/05/2012	0.61%	6.80%	12.27%
01619116467	21	£11.61	02:11:52	27/04/2012	16/05/2012	6.38%	6.53%	8.03%
01617468921	26	£5.21	02:41:32	21/05/2012	14/06/2012	7.90%	2.93%	9.84%
01412047877	6	£4.15	00:19:22	06/06/2012	18/06/2012	1.82%	2.33%	1.18%
01282452437	5	£2.09	00:11:35	06/06/2012	19/06/2012	1.52%	1.17%	0.71%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



INTERNATIONAL LINE AND MOBILE TOTALS

VOLUME 329 COST £177.78 DURATION 27:22 FIRST CALL 27/04/2012 LAST CALL 19/06/2012

Top 50 - International Line and Mobile - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID
02072753991	0061488762207	00:26:10	£8.25	23:08	24/05/2012	Thu	Australia mbl	PSTN	M12501
02078392709	0031621838585	00:27:32	£8.13	08:29	15/06/2012	Fri	Netherlands mbl	PSTN	M12501
02078392709	004917699303677	00:26:58	£7.96	16:10	23/05/2012	Wed	Germany mbl	PSTN	M12501
02077037997	0061249328203	01:45:17	£6.32	23:15	30/05/2012	Wed	Australia	PSTN	M12501
02031972321	00353861746067	00:21:15	£6.28	10:52	22/05/2012	Tue	Ireland mbl	PSTN	M12501
02077037997	0061249328203	01:36:12	£5.77	22:05	31/05/2012	Thu	Australia	PSTN	M12501
02072753991	0061488762207	00:17:44	£5.59	10:38	07/06/2012	Thu	Australia mbl	PSTN	M12501
02078392709	004917699303677	00:18:37	£5.50	13:54	19/06/2012	Tue	Germany mbl	PSTN	M12501
02082712453	0014048391261	01:36:58	£5.34	12:38	24/05/2012	Thu	USA	FNET	M12501
02078392709	004917699303677	00:17:19	£5.11	14:31	29/05/2012	Tue	Germany mbl	PSTN	M12501
02082712453	0014048391261	01:29:37	£4.93	09:36	22/05/2012	Tue	USA	FNET	M12501
02031972321	0018764082383	00:06:56	£4.89	16:05	07/06/2012	Thu	Jamaica mbl	PSTN	M12501
02072753991	0061447200319	00:14:49	£4.67	10:02	28/05/2012	Mon	Australia mbl	PSTN	M12501
01412047877	0061413284799	00:11:30	£3.63	10:17	06/06/2012	Wed	Australia mbl	PSTN	M12501
02072753991	0061296468601	01:00:15	£3.62	08:12	27/05/2012	Sun	Australia	PSTN	M12501
02072753991	0061411167211	00:10:22	£3.27	09:15	22/05/2012	Tue	Australia mbl	PSTN	M12501
01619116467	0097225776979	00:19:30	£3.22	13:58	27/04/2012	Fri	Israel	FNET	M12501
02031972321	0018764884835	00:04:33	£3.21	16:48	11/06/2012	Mon	Jamaica mbl	PSTN	M12501
01619116467	0033563379681	00:26:49	£2.69	10:43	04/05/2012	Fri	France	FNET	M12501
02031972321	00353876382467	00:08:20	£2.46	12:19	21/05/2012	Mon	Ireland mbl	PSTN	M12501
02031972321	0018769239205	00:05:24	£2.43	15:39	14/06/2012	Thu	Jamaica	PSTN	M12501
02072753991	0061292771343	00:40:28	£2.43	09:21	28/05/2012	Mon	Australia	PSTN	M12501
02031972321	0018764646469	00:03:21	£2.36	14:44	23/05/2012	Wed	Jamaica mbl	PSTN	M12501
02031972321	0018769061017	00:05:03	£2.27	16:13	14/06/2012	Thu	Jamaica	PSTN	M12501
02082712453	0014048391261	00:40:06	£2.21	08:26	22/05/2012	Tue	USA	FNET	M12501
02031972321	0018764646469	00:02:58	£2.09	12:17	25/05/2012	Fri	Jamaica mbl	PSTN	M12501
02072753991	0061413481471	00:06:37	£2.09	11:12	28/05/2012	Mon	Australia mbl	PSTN	M12501
02082712453	0014048391261	00:32:37	£1.80	11:06	22/05/2012	Tue	USA	FNET	M12501
02031972321	0018769239205	00:03:49	£1.72	15:25	14/06/2012	Thu	Jamaica	PSTN	M12501
02082712453	0014048391261	00:30:33	£1.69	15:09	18/05/2012	Fri	USA	FNET	M12501
02031972321	00353863028909	00:05:33	£1.64	14:55	30/05/2012	Wed	Ireland mbl	PSTN	M12501
02078392709	0031621838585	00:05:28	£1.62	14:47	15/06/2012	Fri	Netherlands mbl	PSTN	M12501
02082712453	0014048391261	00:28:20	£1.56	11:40	22/05/2012	Tue	USA	FNET	M12501
02078392709	00491707932295	00:05:05	£1.50	17:12	31/05/2012	Thu	Germany mbl	PSTN	M12501
02082712453	0014048391261	00:20:32	£1.13	13:22	22/05/2012	Tue	USA	FNET	M12501
02031972321	00353879800953	00:03:40	£1.08	16:12	24/05/2012	Thu	Ireland mbl	PSTN	M12501
01619116467	0014048422099	00:17:56	£0.99	09:07	15/05/2012	Tue	USA	FNET	M12501
01617468921	0033563469681	00:22:10	£0.89	15:05	21/05/2012	Mon	France	PSTN	M12501
02031972321	00353866619733	00:02:50	£0.84	11:13	25/05/2012	Fri	Ireland mbl	PSTN	M12501
01617468921	0014048482099	00:32:43	£0.82	11:37	12/06/2012	Tue	USA	PSTN	M12501
02082713003	0061416988771	00:02:03	£0.79	08:35	16/05/2012	Wed	Australia mbl	FNET	M12501
02031972321	0018764646469	00:01:06	£0.78	11:16	24/05/2012	Thu	Jamaica mbl	PSTN	M12501
01619116467	0014048422099	00:13:22	£0.74	09:56	11/05/2012	Fri	USA	FNET	M12501
02031972321	0018769627553	00:01:30	£0.68	15:34	14/06/2012	Thu	Jamaica	PSTN	M12501
01619116467	0014048422099	00:12:06	£0.67	09:42	11/05/2012	Fri	USA	FNET	M12501
01619116467	0033563379681	00:06:42	£0.67	08:11	03/05/2012	Thu	France	FNET	M12501
01619116467	004962294501	00:06:30	£0.65	09:26	16/05/2012	Wed	Germany	FNET	M12501
02031972321	00353866619733	00:02:10	£0.64	12:25	21/05/2012	Mon	Ireland mbl	PSTN	M12501
01619116467	0014048422099	00:11:24	£0.63	14:58	04/05/2012	Fri	USA	FNET	M12501
02078392709	00491716587771	00:02:06	£0.62	13:27	13/06/2012	Wed	Germany mbl	PSTN	M12501

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

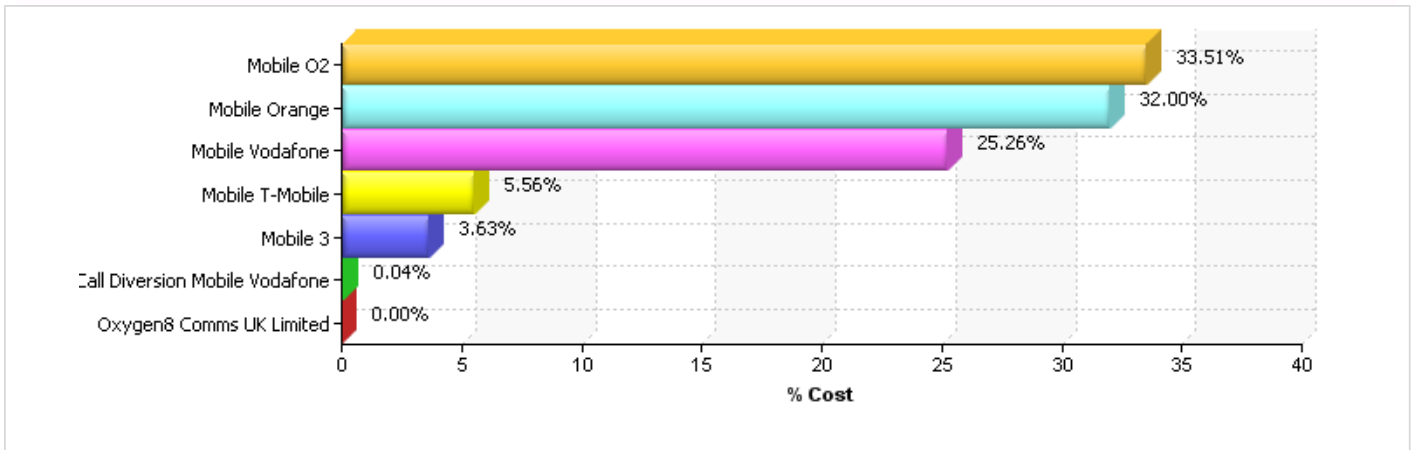


UK MOBILE PROVIDERS SUMMARY TOTALS

VOLUME 9,689 COST £1,725.64 DURATION 387:18 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

Top 25 - UK Mobile Providers Summary

CHARGE GROUP	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
Mobile O2	3638	£578.34	129:15:06	19/04/2012	19/06/2012	37.55%	33.51%	33.37%
Mobile Orange	2012	£552.22	131:10:21	21/04/2012	19/06/2012	20.77%	32.00%	33.87%
Mobile Vodafone	3033	£435.94	97:20:31	20/04/2012	19/06/2012	31.30%	25.26%	25.13%
Mobile T-Mobile	774	£95.90	22:28:51	21/04/2012	19/06/2012	7.99%	5.56%	5.80%
Mobile 3	219	£62.61	06:55:00	16/05/2012	19/06/2012	2.26%	3.63%	1.79%
Call Diversion Mobile Vodafone	12	£0.61	00:08:24	29/05/2012	01/06/2012	0.12%	0.04%	0.04%
Oxygen8 Comms UK Limited	1	£0.02	00:00:07	21/05/2012	21/05/2012	0.01%	0.00%	0.00%





UK Mobile - Daily Distribution by Cost

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	£5		£8	£0	£0	£0			£0	£1	£2	£0	£7	£0	£1	£5	£5	£5	£4	£5	£4	£5	£7	£10
Mon	£0	£2	£4	£0			£0	£2	£11	£17	£20	£25	£25	£31	£26	£24	£50	£15	£2	£5	£7	£1	£13	£12
Tue							£0	£11	£18	£33	£27	£35	£31	£29	£34	£38	£36	£17	£4	£5	£5	£3	£6	£9
Wed	£0	£1	£0	£0			£0	£4	£13	£35	£32	£28	£23	£33	£24	£38	£25	£15	£8	£2	£3	£11	£0	£6
Thu	£0	£0					£0	£6	£19	£34	£32	£31	£25	£23	£28	£38	£29	£19	£6	£2	£4	£9	£8	
Fri		£0					£4	£6	£25	£26	£30	£32	£36	£37	£34	£35	£30	£15	£1	£6	£1	£1	£8	£0
Sat	£12		£0	£4	£0	£0	£0	£0	£0	£2	£6	£3	£6	£7	£4	£3	£1	£2	£0	£1	£0	£3	£4	£13
Total	£17	£3	£13	£5	£0	£0	£4	£29	£87	£149	£150	£154	£153	£160	£152	£183	£175	£88	£25	£26	£23	£33	£46	£50



UK Mobile - Daily Distribution by Duration

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	01:13		02:03	00:00	00:00	00:00			00:02	00:14	00:33	00:00	01:11	00:04	00:10	01:16	01:14	00:54	00:59	01:17	00:53	01:15	01:42	02:27
Mon	00:00	00:31	01:04	00:03			00:02	00:29	02:38	03:57	04:27	05:51	05:54	06:49	06:02	05:22	11:46	03:21	00:32	01:18	01:44	00:12	03:09	02:49
Tue							00:01	02:30	04:04	07:03	06:05	07:43	07:13	06:10	07:08	08:52	07:59	03:34	00:46	01:10	01:04	00:42	01:25	02:14
Wed	00:00	00:15	00:00	00:00			00:01	00:55	03:03	07:46	07:22	06:15	05:07	07:16	05:15	08:42	05:46	03:27	01:59	00:22	00:44	02:34	00:05	01:21
Thu	00:02	00:00					00:01	01:18	04:19	07:22	07:09	06:46	05:26	05:17	06:16	08:24	06:23	04:07	01:18	00:34	00:54	02:13	01:50	
Fri		00:00					00:55	01:24	05:52	05:33	06:47	06:19	07:45	07:01	07:08	07:31	06:36	03:15	00:11	01:29	00:08	00:14	02:02	00:00
Sat	02:53		00:00	01:01	00:00	00:00	00:00	00:01	00:05	00:34	01:22	00:36	01:26	01:36	01:00	00:42	00:10	00:22	00:00	00:07	00:00	00:44	01:00	03:17
Total	04:10	00:47	03:08	01:04	00:00	00:00	01:02	06:41	20:05	32:31	33:47	33:33	34:04	34:16	33:01	40:53	39:57	19:03	05:49	06:20	05:30	07:58	11:17	12:09



UK Mobile - Daily Distribution by Volume

Hour Day	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sun	4		2	1	1	1			3	8	10	2	12	4	5	16	15	9	6	2	3	8	5	7
Mon	1	1	3	8			5	26	104	167	172	186	172	175	207	179	186	73	21	9	4	3	11	4
Tue							5	40	136	201	237	218	194	186	220	219	202	89	12	16	21	9	8	7
Wed	1	7	2	1			2	29	103	203	203	197	180	186	191	217	162	91	13	3	18	12	3	2
Thu	2	1					4	31	164	214	226	211	156	167	205	211	180	103	25	8	6	13	16	
Fri		2					9	35	165	175	228	218	200	219	229	167	112	52	11	17	13	1	2	3
Sat	3		2	1	1	1	1	6	8	14	24	24	18	20	24	22	6	8	3	3	2	5	3	2
Total	11	11	9	11	2	2	26	167	683	982	1100	1056	932	957	1081	1031	863	425	91	58	67	51	48	25

Legend: ■ Highest in bill ■ Above Average for bill ■ Below Average for bill No Calls

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

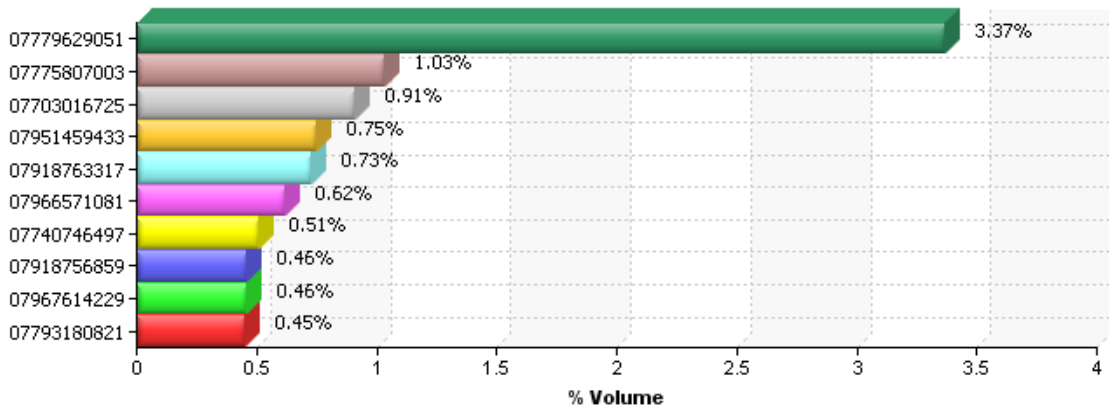


UK MOBILE TOTALS

VOLUME 9,689 COST £1,725.64 DURATION 387:18 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

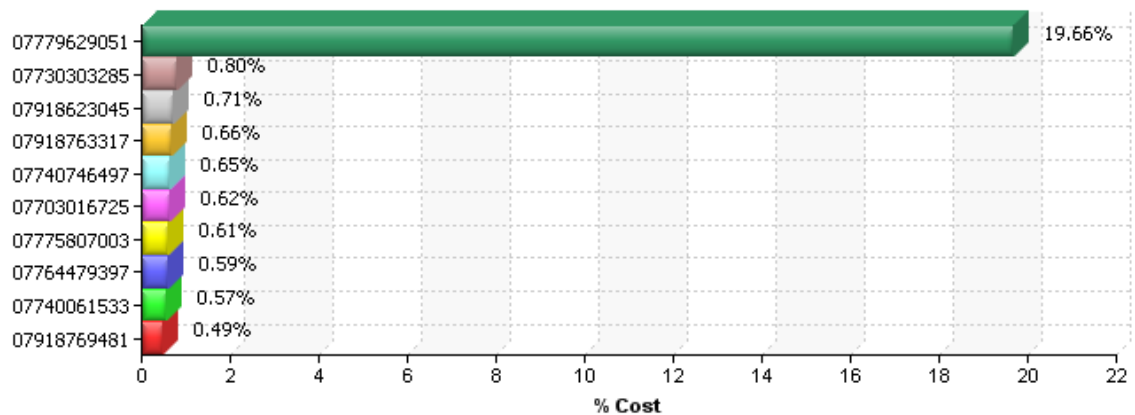
Top 10 - UK Mobile - Most Frequently Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
07779629051	327	£339.18	82:36:15	22/05/2012	19/06/2012	3.37%	19.66%	21.33%
07775807003	100	£10.61	02:28:32	21/05/2012	19/06/2012	1.03%	0.61%	0.64%
07703016725	88	£10.61	02:28:54	17/05/2012	19/06/2012	0.91%	0.62%	0.64%
07951459433	73	£5.93	01:23:39	23/05/2012	19/06/2012	0.75%	0.34%	0.36%
07918763317	71	£11.48	02:29:08	27/04/2012	19/06/2012	0.73%	0.66%	0.64%
07966571081	60	£2.92	00:36:34	22/05/2012	18/06/2012	0.62%	0.17%	0.16%
07740746497	49	£11.15	01:54:41	27/04/2012	19/06/2012	0.51%	0.65%	0.49%
07918756859	45	£5.34	01:17:22	16/05/2012	15/06/2012	0.46%	0.31%	0.33%
07967614229	45	£2.31	00:32:15	22/05/2012	19/06/2012	0.46%	0.13%	0.14%
07793180821	44	£4.78	01:08:59	21/05/2012	31/05/2012	0.45%	0.28%	0.30%



Top 10 - UK Mobile - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
07779629051	327	£339.18	82:36:15	22/05/2012	19/06/2012	3.37%	19.66%	21.33%
07730303285	16	£13.76	03:07:20	04/05/2012	19/06/2012	0.17%	0.80%	0.81%
07918623045	6	£12.29	01:43:29	01/05/2012	28/05/2012	0.06%	0.71%	0.45%
07918763317	71	£11.48	02:29:08	27/04/2012	19/06/2012	0.73%	0.66%	0.64%
07740746497	49	£11.15	01:54:41	27/04/2012	19/06/2012	0.51%	0.65%	0.49%
07703016725	88	£10.61	02:28:54	17/05/2012	19/06/2012	0.91%	0.62%	0.64%
07775807003	100	£10.61	02:28:32	21/05/2012	19/06/2012	1.03%	0.61%	0.64%
07764479397	19	£10.25	01:42:20	30/04/2012	13/06/2012	0.20%	0.59%	0.44%
07740061533	18	£9.81	02:23:03	17/05/2012	15/06/2012	0.19%	0.57%	0.62%
07918769481	16	£8.44	02:04:01	23/05/2012	18/06/2012	0.17%	0.49%	0.53%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



UK MOBILE TOTALS

VOLUME 9,689 COST £1,725.64 DURATION 387:18 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

Top 50 - UK Mobile - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID
01215549547	07779629051	03:03:02	£12.45	23:54	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:49:00	£11.49	16:28	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:34:05	£10.48	23:29	11/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:30:14	£10.22	00:41	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:09:00	£8.77	21:08	13/06/2012	Wed	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:03:43	£8.41	02:58	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	02:03:21	£8.39	22:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01617468921	07412541417	00:53:43	£8.06	13:01	08/06/2012	Fri	Mobile 3	PSTN	M12501
01215549547	07779629051	01:57:41	£8.00	13:57	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:53:54	£7.75	23:33	03/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:42:21	£6.96	20:26	04/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:30:38	£6.16	16:45	11/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:24:30	£5.75	21:24	31/05/2012	Thu	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:19:14	£5.39	15:59	31/05/2012	Thu	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:17:27	£5.27	19:45	10/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:14:06	£5.04	12:47	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:13:58	£5.03	07:28	05/06/2012	Tue	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:11:14	£4.84	22:33	15/06/2012	Fri	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:10:43	£4.81	18:56	13/06/2012	Wed	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:10:13	£4.78	13:30	16/06/2012	Sat	Mobile Orange	PSTN	M12501
01619116467	07918623045	00:39:23	£4.69	09:37	18/05/2012	Fri	Mobile Vodafone	FNET	M12501
01619116467	07918623045	00:39:19	£4.68	11:12	11/05/2012	Fri	Mobile Vodafone	FNET	M12501
01215549547	07779629051	01:08:48	£4.68	23:57	05/06/2012	Tue	Mobile Orange	PSTN	M12501
01619116467	07747603269	00:37:15	£4.44	15:38	17/05/2012	Thu	Mobile Vodafone	FNET	M12501
01215549547	07779629051	01:04:11	£4.37	23:29	30/05/2012	Wed	Mobile Orange	PSTN	M12501
01617468921	07841781225	01:03:07	£4.29	12:42	01/06/2012	Fri	Mobile O2	PSTN	M12501
01215549547	07779629051	01:01:49	£4.20	16:12	18/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:01:16	£4.17	15:22	15/06/2012	Fri	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:01:05	£4.15	03:12	02/06/2012	Sat	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:00:21	£4.10	22:53	31/05/2012	Thu	Mobile Orange	PSTN	M12501
01215549547	07779629051	01:00:08	£4.09	00:22	17/06/2012	Sun	Mobile Orange	PSTN	M12501
01617468921	07547076031	00:56:03	£3.81	10:28	07/06/2012	Thu	Mobile O2	PSTN	M12501
01215549547	07779629051	00:55:11	£3.75	15:59	12/06/2012	Tue	Mobile Orange	PSTN	M12501
01215549547	07779629051	00:55:09	£3.75	18:10	10/06/2012	Sun	Mobile Orange	PSTN	M12501
01215549547	07779629051	00:55:06	£3.75	22:40	10/06/2012	Sun	Mobile Orange	PSTN	M12501
01217129721	07730303285	00:53:40	£3.65	12:47	19/06/2012	Tue	Mobile O2	PSTN	M12501
01215549547	07779629051	00:52:19	£3.56	19:52	12/06/2012	Tue	Mobile Orange	PSTN	M12501
01912817617	07736596513	00:52:11	£3.55	13:11	23/05/2012	Wed	Mobile O2	PSTN	M12501
01215549547	07779629051	00:51:41	£3.52	22:39	01/06/2012	Fri	Mobile Orange	PSTN	M12501
01619116467	07773427233	00:31:31	£3.50	13:34	08/05/2012	Tue	Mobile Orange	FNET	M12501
01215549547	07779629051	00:50:05	£3.41	17:16	18/06/2012	Mon	Mobile Orange	PSTN	M12501
01215549547	07779629051	00:49:00	£3.33	22:11	12/06/2012	Tue	Mobile Orange	PSTN	M12501
01215549547	07779629051	00:48:23	£3.29	23:00	12/06/2012	Tue	Mobile Orange	PSTN	M12501
01215549547	07779629051	00:46:56	£3.19	09:28	06/06/2012	Wed	Mobile Orange	PSTN	M12501
02083163321	07920568211	00:46:20	£3.15	16:14	15/06/2012	Fri	Mobile Vodafone	PSTN	M12501
01619116467	07917818555	00:26:28	£3.15	13:54	04/05/2012	Fri	Mobile Vodafone	FNET	M12501
01617468921	07710072285	00:46:09	£3.14	14:06	14/06/2012	Thu	Mobile O2	PSTN	M12501
01619116467	07841781641	00:30:32	£3.12	14:32	15/05/2012	Tue	Mobile O2	FNET	M12501
01215549547	07779629051	00:45:51	£3.12	20:28	05/06/2012	Tue	Mobile Orange	PSTN	M12501
01217129721	07740061533	00:45:46	£3.11	08:37	08/06/2012	Fri	Mobile O2	PSTN	M12501

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

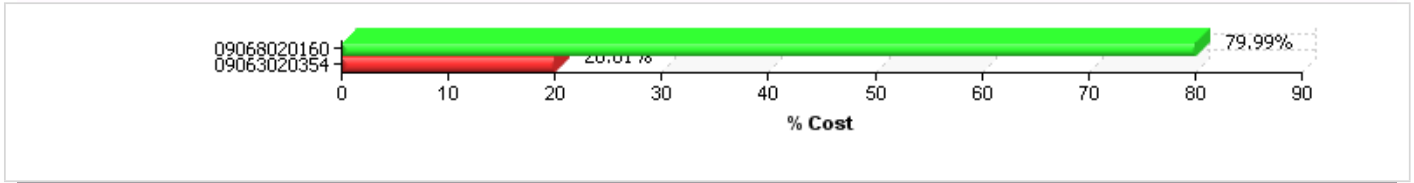


PREMIUM RATE SERVICES TOTALS

VOLUME 17 COST £11.63 DURATION 00:23 FIRST CALL 22/05/2012 LAST CALL 19/06/2012

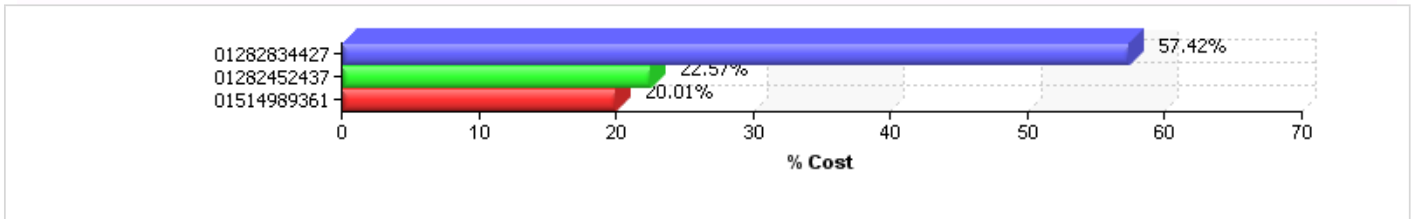
Top 10 - Premium Rate Services - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	SERVICE	% VOLUME	% COST	% DURATION
09068020160	15	£9.30	00:18:12	23/05/2012	19/06/2012	Smart Test Manual	88.24%	79.99%	76.90%
09063020354	2	£2.33	00:05:28	22/05/2012	22/05/2012		11.76%	20.01%	23.10%



Top 10 - Premium Rate Services - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
01282834427	10	£6.68	00:13:04	24/05/2012	18/06/2012	58.82%	57.42%	55.22%
01282452437	5	£2.63	00:05:08	23/05/2012	19/06/2012	29.41%	22.57%	21.69%
01514989361	2	£2.33	00:05:28	22/05/2012	22/05/2012	11.76%	20.01%	23.10%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



PREMIUM RATE SERVICES TOTALS

VOLUME 17 COST £11.63 DURATION 00:23 FIRST CALL 22/05/2012 LAST CALL 19/06/2012

Top 50 - Premium Rate Services - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID	SERVICE
01514989361	09063020354	00:03:10	£1.35	11:48	22/05/2012	Tue	Prem Rate	PSTN	M12501	
01282834427	09068020160	00:01:58	£1.01	10:37	07/06/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual
01514989361	09063020354	00:02:18	£0.98	11:23	22/05/2012	Tue	Prem Rate	PSTN	M12501	
01282834427	09068020160	00:01:49	£0.93	16:26	15/06/2012	Fri	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:01:43	£0.88	14:02	06/06/2012	Wed	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:01:29	£0.76	16:04	15/06/2012	Fri	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:01:28	£0.75	11:30	07/06/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual
01282452437	09068020160	00:01:09	£0.59	08:10	08/06/2012	Fri	Prem Rate	PSTN	M12501	Smart Test Manual
01282452437	09068020160	00:01:07	£0.57	06:28	19/06/2012	Tue	Prem Rate	PSTN	M12501	Smart Test Manual
01282452437	09068020160	00:01:05	£0.55	06:44	23/05/2012	Wed	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:01:03	£0.54	16:47	01/06/2012	Fri	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:01:01	£0.52	17:01	18/06/2012	Mon	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:00:58	£0.49	16:24	01/06/2012	Fri	Prem Rate	PSTN	M12501	Smart Test Manual
01282452437	09068020160	00:00:56	£0.48	07:03	07/06/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:00:55	£0.47	16:30	24/05/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual
01282452437	09068020160	00:00:51	£0.44	10:46	07/06/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual
01282834427	09068020160	00:00:40	£0.34	17:00	24/05/2012	Thu	Prem Rate	PSTN	M12501	Smart Test Manual

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

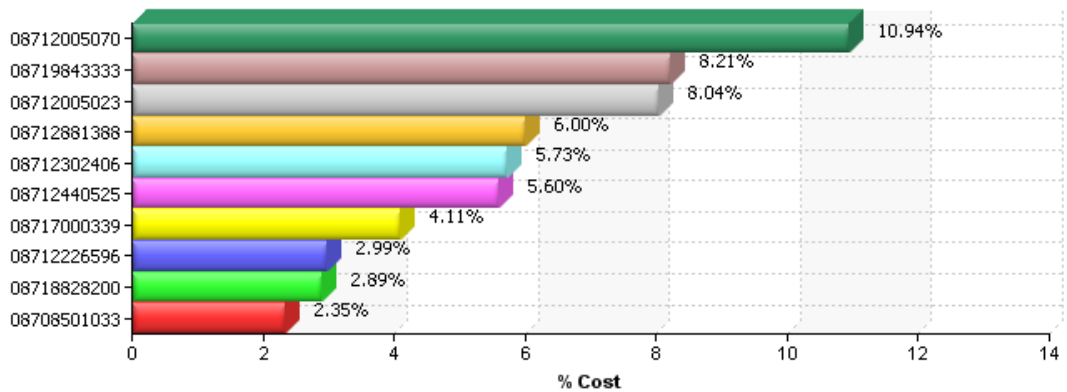


O87 RATE TOTALS

VOLUME 544 COST £68.42 DURATION 18:41 FIRST CALL 27/04/2012 LAST CALL 19/06/2012

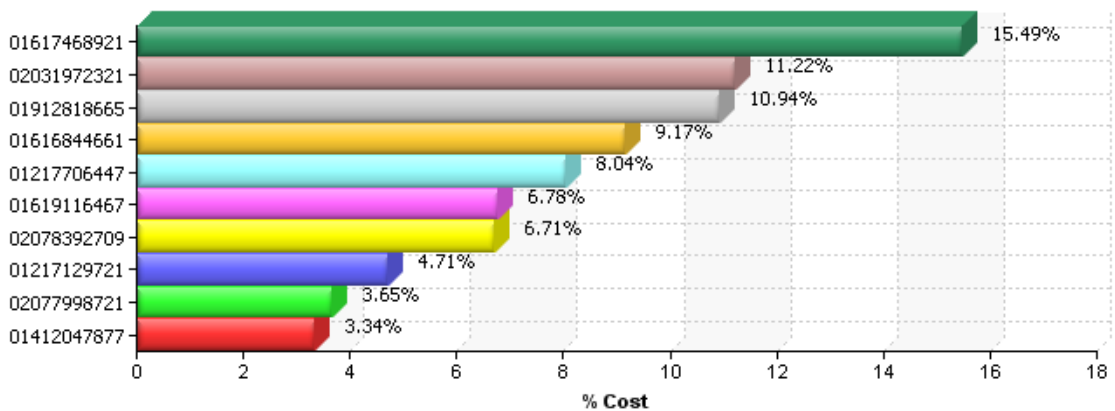
Top 10 - O87 Rate - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	SERVICE	% VOLUME	% COST	% DURATION
08712005070	87	£7.48	00:10:12	18/05/2012	19/06/2012		15.99%	10.94%	0.91%
08719843333	2	£5.62	01:04:59	13/06/2012	13/06/2012	Fribb? Insurance Claims	0.37%	8.21%	5.79%
08712005023	64	£5.50	00:10:47	18/05/2012	13/06/2012		11.76%	8.04%	0.96%
08712881388	22	£4.10	00:38:28	22/05/2012	18/06/2012	Venue Options	4.04%	6.00%	3.43%
08712302406	6	£3.92	00:43:00	31/05/2012	12/06/2012	Fly Thomas Cook.com	1.10%	5.73%	3.83%
08712440525	6	£3.83	00:41:48	21/05/2012	12/06/2012		1.10%	5.60%	3.73%
08717000339	1	£2.81	00:32:27	06/06/2012	06/06/2012	Lend Lease Conferencing	0.18%	4.11%	2.89%
08712226596	4	£2.05	00:22:21	07/06/2012	08/06/2012		0.74%	2.99%	1.99%
08718828200	3	£1.98	00:27:04	13/06/2012	13/06/2012		0.55%	2.89%	2.41%
08708501033	51	£1.61	02:46:05	21/05/2012	19/06/2012	Lend Lease Employee Service Centre	9.38%	2.35%	14.81%



Top 10 - O87 Rate - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
01617468921	49	£10.60	02:56:50	21/05/2012	19/06/2012	9.01%	15.49%	15.77%
02031972321	33	£7.68	02:28:54	21/05/2012	19/06/2012	6.07%	11.22%	13.28%
01912818665	87	£7.48	00:10:12	18/05/2012	19/06/2012	15.99%	10.94%	0.91%
01616844661	16	£6.27	01:23:04	22/05/2012	18/06/2012	2.94%	9.17%	7.41%
01217706447	64	£5.50	00:10:47	18/05/2012	13/06/2012	11.76%	8.04%	0.96%
01619116467	21	£4.64	01:21:12	30/04/2012	15/05/2012	3.86%	6.78%	7.24%
02078392709	8	£4.59	00:57:08	28/05/2012	08/06/2012	1.47%	6.71%	5.09%
01217129721	21	£3.23	00:36:44	25/05/2012	18/06/2012	3.86%	4.71%	3.28%
02077998721	16	£2.50	00:40:47	18/05/2012	13/06/2012	2.94%	3.65%	3.64%
01412047877	18	£2.29	01:26:44	22/05/2012	18/06/2012	3.31%	3.34%	7.73%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



O87 RATE TOTALS

VOLUME 544 COST £68.42 DURATION 18:41 FIRST CALL 27/04/2012 LAST CALL 19/06/2012

Top 50 - O87 Rate - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID	SERVICE
01616844661	08719843333	01:03:27	£5.45	14:21	13/06/2012	Wed	Non geographic	PSTNM12501		Fribb? Insurance Claims
02078392709	08712302406	00:34:50	£2.98	13:51	05/06/2012	Tue	Non geographic	PSTNM12501		Fly Thomas Cook.com
01617468921	08717000339	00:32:27	£2.81	10:00	06/06/2012	Wed	Non geographic	PSTNM12501		Lend Lease Conferencing
02077998721	08718828200	00:20:08	£1.43	11:02	13/06/2012	Wed	Non geographic	PSTNM12501		
01412047877	08719110009	00:14:50	£1.28	11:22	15/06/2012	Fri	Non geographic	PSTNM12501		
02031972321	08712440525	00:13:08	£1.19	17:24	25/05/2012	Fri	Non geographic	PSTNM12501		
02078392709	08712440525	00:12:40	£1.11	14:06	30/05/2012	Wed	Non geographic	PSTNM12501		
02031972321	08718821182	00:15:48	£1.09	10:52	13/06/2012	Wed	Non geographic	PSTNM12501		
02031972321	08712226596	00:11:57	£1.02	13:56	08/06/2012	Fri	Non geographic	PSTNM12501		
01619116467	08716646921	00:10:30	£0.94	09:42	10/05/2012	Thu	Non geographic	FNETM12501		
02031972321	08712226596	00:08:41	£0.77	15:22	07/06/2012	Thu	Non geographic	PSTNM12501		
02031972321	08712440525	00:08:29	£0.77	16:06	21/05/2012	Mon	Non geographic	PSTNM12501		
01217713861	08718820000	00:10:16	£0.75	09:47	02/06/2012	Sat	Non geographic	PSTNM12501		Admiral Insurance
02088718023	08712460000	00:07:23	£0.68	15:42	28/05/2012	Mon	Non geographic	PSTNM12501		Ryan Air
01617468921	08715225149	00:07:12	£0.68	11:27	21/05/2012	Mon	Non geographic	PSTNM12501		
02082712323	08716646981	00:06:46	£0.60	14:32	04/05/2012	Fri	Non geographic	FNETM12501		
01617468921	08712312310	00:06:05	£0.60	09:20	23/05/2012	Wed	Non geographic	PSTNM12501		
02031972321	08712440525	00:06:50	£0.60	12:47	24/05/2012	Thu	Non geographic	PSTNM12501		
01617468921	08714725229	00:06:34	£0.60	14:14	13/06/2012	Wed	Non geographic	PSTNM12501		
01619116467	08707556439	00:15:48	£0.57	09:03	01/05/2012	Tue	0870 Number	FNETM12501		
02082712323	08716646981	00:05:21	£0.52	16:53	17/05/2012	Thu	Non geographic	FNETM12501		
01214401837	08712261111	00:05:10	£0.51	12:59	19/06/2012	Tue	Non geographic	PSTNM12501		
01617468921	08715225149	00:05:36	£0.51	09:02	06/06/2012	Wed	Non geographic	PSTNM12501		
01322374681	08719429200	00:05:25	£0.51	15:39	19/06/2012	Tue	Non geographic	PSTNM12501		
01619116467	08702406253	00:13:45	£0.50	09:18	11/05/2012	Fri	0870 Number	FNETM12501		
01617468921	08718828242	00:06:41	£0.48	18:26	28/05/2012	Mon	Non geographic	PSTNM12501		
02082712323	08716646981	00:04:27	£0.43	16:06	18/05/2012	Fri	Non geographic	FNETM12501		
02077998721	08712200260	00:04:25	£0.43	09:14	21/05/2012	Mon	Non geographic	PSTNM12501		
01772771181	08712302406	00:04:42	£0.43	09:51	31/05/2012	Thu	Non geographic	PSTNM12501		Fly Thomas Cook.com
01617468921	08712312310	00:04:18	£0.43	08:31	29/05/2012	Tue	Non geographic	PSTNM12501		
01617468921	08712441545	00:04:47	£0.43	12:00	18/06/2012	Mon	Non geographic	PSTNM12501		Trainline
02031972321	08712460000	00:04:01	£0.43	12:07	21/05/2012	Mon	Non geographic	PSTNM12501		Ryan Air
01217424673	08712714010	00:04:08	£0.43	13:10	07/06/2012	Thu	Non geographic	PSTNM12501		
02077998721	08718828200	00:05:03	£0.41	10:41	13/06/2012	Wed	Non geographic	PSTNM12501		
01619116467	08701119451	00:11:06	£0.40	13:04	03/05/2012	Thu	0870 Number	FNETM12501		
01616844661	08717705555	00:05:08	£0.36	09:06	18/06/2012	Mon	Non geographic	PSTNM12501		Vanquis Bank
01619116467	08714261471	00:03:51	£0.35	11:12	08/05/2012	Tue	Non geographic	FNETM12501		
01619116467	08716646921	00:03:47	£0.35	10:24	09/05/2012	Wed	Non geographic	FNETM12501		
01748832801	08712003221	00:03:43	£0.34	10:23	28/05/2012	Mon	Non geographic	PSTNM12501		
01214779981	08712314787	00:03:20	£0.34	11:06	28/05/2012	Mon	Non geographic	PSTNM12501		Thomson Airways
01213822345	08712775599	00:03:48	£0.34	11:04	31/05/2012	Thu	Non geographic	PSTNM12501		
01217129721	08712881388	00:03:06	£0.34	14:55	18/06/2012	Mon	Affiniti Integrated Solutions	PSTNM12501		Venue Options
01617468921	08712881388	00:03:53	£0.34	15:56	11/06/2012	Mon	Affiniti Integrated Solutions	PSTNM12501		Venue Options
01217129721	08712881388	00:03:46	£0.34	16:10	15/06/2012	Fri	Affiniti Integrated Solutions	PSTNM12501		Venue Options
02031972321	08713841087	00:04:37	£0.34	16:31	21/05/2012	Mon	Non geographic	PSTNM12501		
01912817617	08714234876	00:03:43	£0.34	11:29	19/06/2012	Tue	Non geographic	PSTNM12501		Intercontinental Reservations
02082712323	08700018773	00:08:32	£0.31	15:04	22/05/2012	Tue	0870 Number	FNETM12501		
01412047877	08702421752	00:27:33	£0.26	16:28	14/06/2012	Thu	0870 Number	PSTNM12501		American Express
01617468921	08712000199	00:02:19	£0.26	11:52	15/06/2012	Fri	Non geographic	PSTNM12501		
01214291387	08712232051	00:02:30	£0.26	11:01	11/06/2012	Mon	Non geographic	PSTNM12501		

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

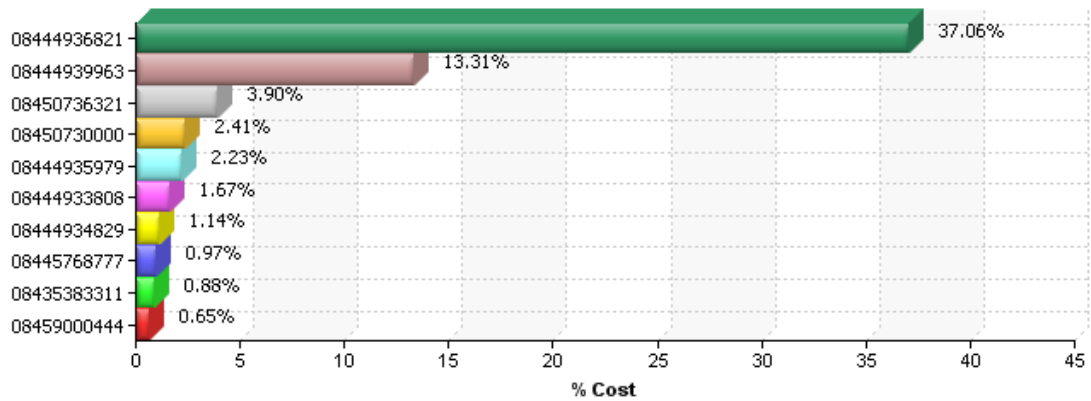


O84 RATE TOTALS

VOLUME 1,937 COST £560.98 DURATION 244:21 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

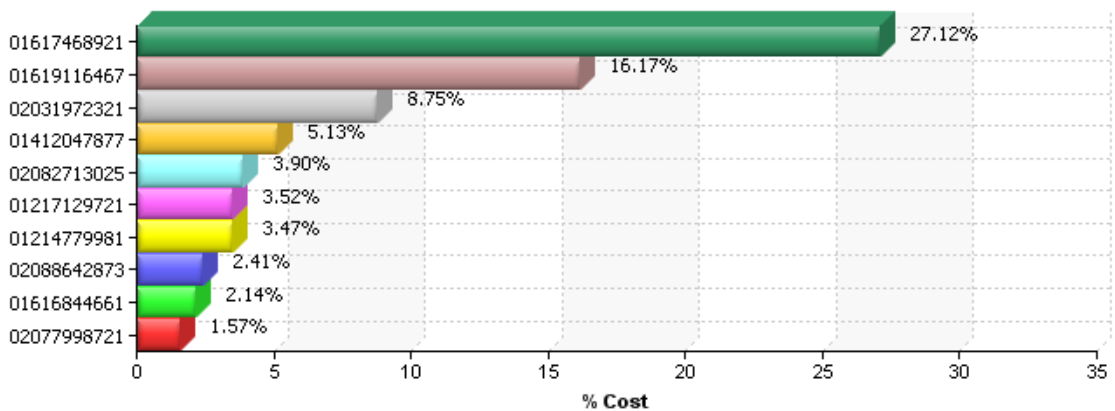
Top 10 - O84 Rate - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	SERVICE	% VOLUME	% COST	% DURATION
08444936821	118	£207.90	80:23:23	21/05/2012	19/06/2012	Lend Lease conferencing	6.09%	37.06%	32.90%
08444939963	50	£74.64	28:46:34	27/04/2012	18/05/2012		2.58%	13.31%	11.78%
08450736321	119	£21.89	12:05:44	27/04/2012	25/05/2012		6.14%	3.90%	4.95%
08450730000	114	£13.51	08:56:06	25/05/2012	19/06/2012	Energis Comms Ltd (ISP)	5.89%	2.41%	3.66%
08444935979	12	£12.49	04:44:39	30/04/2012	23/05/2012		0.62%	2.23%	1.94%
08444933808	5	£9.36	03:38:09	28/05/2012	11/06/2012	Conference Centre	0.26%	1.67%	1.49%
08444934829	4	£6.39	02:27:48	23/05/2012	08/06/2012	Lend Lease Conferencing	0.21%	1.14%	1.01%
08445768777	20	£5.44	01:56:29	21/05/2012	19/06/2012	Construction Skills Cert Scheme	1.03%	0.97%	0.79%
08435383311	28	£4.92	01:40:16	21/05/2012	19/06/2012		1.45%	0.88%	0.68%
08459000444	7	£3.64	02:28:22	24/05/2012	11/06/2012	Inland Revenue	0.36%	0.65%	1.01%



Top 10 - O84 Rate - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
01617468921	200	£152.15	61:04:47	21/05/2012	19/06/2012	10.33%	27.12%	25.00%
01619116467	129	£90.71	35:39:35	27/04/2012	18/05/2012	6.66%	16.17%	14.59%
02031972321	228	£49.10	23:01:01	21/05/2012	19/06/2012	11.77%	8.75%	9.42%
01412047877	63	£28.80	12:00:00	22/05/2012	19/06/2012	3.25%	5.13%	4.91%
02082713025	119	£21.89	12:05:44	27/04/2012	25/05/2012	6.14%	3.90%	4.95%
01217129721	41	£19.74	08:12:16	21/05/2012	19/06/2012	2.12%	3.52%	3.36%
01214779981	45	£19.48	08:52:12	23/05/2012	19/06/2012	2.32%	3.47%	3.63%
02088642873	114	£13.51	08:56:06	25/05/2012	19/06/2012	5.89%	2.41%	3.66%
01616844661	28	£11.99	05:28:15	23/05/2012	19/06/2012	1.45%	2.14%	2.24%
02077998721	42	£8.81	04:04:22	17/05/2012	19/06/2012	2.17%	1.57%	1.67%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



084 RATE TOTALS

VOLUME 1,937 COST £560.98 DURATION 244:21 FIRST CALL 19/04/2012 LAST CALL 19/06/2012

Top 50 - 084 Rate - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID	SERVICE
01616844661	08444936821	03:01:49	£7.75	10:03	23/05/2012	Wed	Non geographic	PSTN	M12501	Lend Lease conferencing
01412047877	08444936821	02:27:53	£6.30	09:40	12/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	02:19:52	£5.96	09:48	12/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	02:14:29	£5.75	08:00	28/05/2012	Mon	Non geographic	PSTN	M12501	Lend Lease conferencing
01214779981	08444936821	02:12:59	£5.66	09:23	19/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01214779981	08444936821	02:11:29	£5.62	09:25	19/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	02:10:44	£5.58	11:39	11/06/2012	Mon	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	02:09:46	£5.53	14:56	23/05/2012	Wed	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	02:04:46	£5.32	08:33	29/05/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01214401837	08444936821	02:02:44	£5.23	09:33	19/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	02:00:03	£5.15	14:17	17/05/2012	Thu	Non geographic	FNET	M12501	
01412047877	08444936821	01:57:57	£5.02	09:37	19/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
02082713003	08444935979	01:56:44	£4.98	13:03	23/05/2012	Wed	Non geographic	FNET	M12501	
01617468921	08444936821	01:46:35	£4.55	11:00	14/06/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:43:24	£4.43	08:01	30/05/2012	Wed	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	01:39:27	£4.26	14:00	30/04/2012	Mon	Non geographic	FNET	M12501	
01619116467	08444939963	01:34:34	£4.05	07:56	18/05/2012	Fri	Non geographic	FNET	M12501	
01617468921	08444936821	01:34:56	£4.04	09:54	15/06/2012	Fri	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:29:35	£3.83	08:26	14/06/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
02084650389	08444936821	01:22:07	£3.53	11:10	30/05/2012	Wed	Non geographic	PSTN	M12501	Lend Lease conferencing
01412047877	08444934829	01:20:31	£3.45	15:54	29/05/2012	Tue	Non geographic	PSTN	M12501	Lend Lease Conferencing
01412047877	08444936821	01:18:01	£3.36	11:31	25/05/2012	Fri	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:17:01	£3.32	12:45	08/06/2012	Fri	Non geographic	PSTN	M12501	Lend Lease conferencing
01213339019	08444933808	01:16:53	£3.28	08:53	11/06/2012	Mon	Non geographic	PSTN	M12501	Conference Centre
01217129721	08444936821	01:15:41	£3.23	09:28	11/06/2012	Mon	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:15:37	£3.23	16:04	11/06/2012	Mon	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:13:48	£3.15	09:30	11/06/2012	Mon	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	01:11:32	£3.07	11:59	17/05/2012	Thu	Non geographic	FNET	M12501	
01619116467	08444939963	01:10:57	£3.03	13:05	02/05/2012	Wed	Non geographic	FNET	M12501	
01619116467	08444939963	01:10:54	£3.03	15:32	18/05/2012	Fri	Non geographic	FNET	M12501	
01617468921	08444936821	01:10:49	£3.02	09:58	07/06/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:09:33	£2.98	17:34	14/06/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	01:08:46	£2.94	11:41	18/05/2012	Fri	Non geographic	FNET	M12501	
01617468921	08444936821	01:08:19	£2.94	10:00	22/05/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01618328687	08444936821	01:06:57	£2.85	11:32	25/05/2012	Fri	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	01:04:55	£2.77	10:33	17/05/2012	Thu	Non geographic	FNET	M12501	
01619116467	08444939963	01:04:49	£2.77	12:16	09/05/2012	Wed	Non geographic	FNET	M12501	
01612731837	08444936821	01:01:51	£2.64	16:01	31/05/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01412047877	08444936821	01:01:15	£2.64	15:00	01/06/2012	Fri	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	01:00:54	£2.60	16:01	22/05/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444933808	01:00:03	£2.60	09:09	11/06/2012	Mon	Non geographic	PSTN	M12501	Conference Centre
01617468921	08444936821	00:59:24	£2.55	13:02	23/05/2012	Wed	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	00:58:49	£2.52	11:58	30/04/2012	Mon	Non geographic	FNET	M12501	
01617468921	08444936821	00:58:56	£2.51	08:57	24/05/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	00:57:45	£2.47	13:00	01/05/2012	Tue	Non geographic	FNET	M12501	
01617468921	08444936821	00:56:13	£2.43	12:30	24/05/2012	Thu	Non geographic	PSTN	M12501	Lend Lease conferencing
01619116467	08444939963	00:54:34	£2.35	10:58	30/04/2012	Mon	Non geographic	FNET	M12501	
01619116467	08444939963	00:52:59	£2.26	11:02	09/05/2012	Wed	Non geographic	FNET	M12501	
02031972321	08444936821	00:52:06	£2.26	15:10	29/05/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing
01617468921	08444936821	00:52:34	£2.26	09:30	19/06/2012	Tue	Non geographic	PSTN	M12501	Lend Lease conferencing

MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC

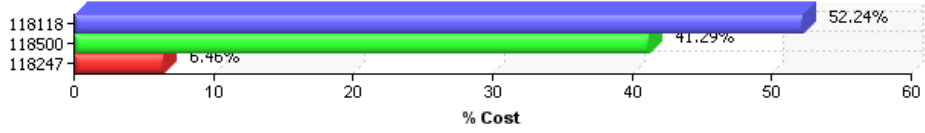


DIRECTORY SERVICES TOTALS

VOLUME 18 COST £43.45 DURATION 00:24 FIRST CALL 03/05/2012 LAST CALL 19/06/2012

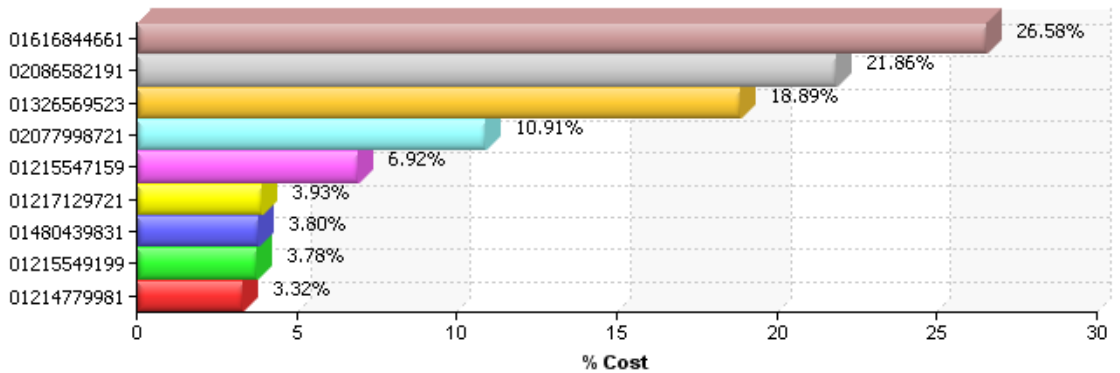
Top 10 - Directory Services - Most Expensive Called Numbers

CALLED NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	AVG PPC	SERVICE	% VOLUME	% COST	% DURATION
118118	8	£22.70	00:15:04	21/05/2012	19/06/2012	£2.84	The Number UK - 118 118 (The Number)	44.44%	52.24%	61.50%
118500	8	£17.94	00:07:36	03/05/2012	14/06/2012	£2.24	British Telecom - Inland DQ	44.44%	41.29%	31.02%
118247	2	£2.81	00:01:50	24/05/2012	11/06/2012	£1.40	Talking Pages - Service-1	11.11%	6.46%	7.48%



Top 10 - Directory Services - Most Expensive Calling Numbers

CALLING NO	VOLUME	COST	DURATION	FIRST CALL	LAST CALL	% VOLUME	% COST	% DURATION
01616844661	6	£11.55	00:04:12	01/06/2012	13/06/2012	33.33%	26.58%	17.15%
02086582191	3	£9.50	00:06:27	21/05/2012	29/05/2012	16.67%	21.86%	26.33%
01326569523	2	£8.21	00:05:43	11/06/2012	11/06/2012	11.11%	18.89%	23.33%
02077998721	1	£4.74	00:02:35	14/06/2012	14/06/2012	5.56%	10.91%	10.54%
01215547159	2	£3.01	00:01:48	11/06/2012	14/06/2012	11.11%	6.92%	7.35%
01217129721	1	£1.71	00:01:03	19/06/2012	19/06/2012	5.56%	3.93%	4.29%
01480439831	1	£1.65	00:00:49	03/05/2012	03/05/2012	5.56%	3.80%	3.33%
01215549199	1	£1.64	00:00:51	27/05/2012	27/05/2012	5.56%	3.78%	3.47%
01214779981	1	£1.44	00:01:02	24/05/2012	24/05/2012	5.56%	3.32%	4.22%



MY ONEBILLPLUS CUSTOMER - Account: VP 84854688AC



DIRECTORY SERVICES TOTALS

VOLUME 18 COST £43.45 DURATION 00:24 FIRST CALL 03/05/2012 LAST CALL 19/06/2012

Top 50 - Directory Services - Most Expensive Calls Itemised

CALLING NO	CALLED NO	DURATION	COST	TIME	DATE	DAY	CHARGE GROUP	SOURCE	INV ID	SERVICE
01326569523	118118	00:03:21	£4.76	10:44	11/06/2012	Mon	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
02077998721	118500	00:02:35	£4.74	16:39	14/06/2012	Thu	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
02086582191	118118	00:02:52	£4.12	11:08	21/05/2012	Mon	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
01326569523	118118	00:02:22	£3.45	10:40	11/06/2012	Mon	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
02086582191	118118	00:02:11	£3.21	12:37	29/05/2012	Tue	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
02086582191	118118	00:01:24	£2.17	12:00	21/05/2012	Mon	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
01616844661	118500	00:00:38	£1.93	09:15	01/06/2012	Fri	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01616844661	118500	00:00:49	£1.93	16:16	07/06/2012	Thu	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01616844661	118500	00:00:51	£1.93	16:13	07/06/2012	Thu	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01616844661	118500	00:00:43	£1.93	15:37	04/06/2012	Mon	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01616844661	118500	00:00:31	£1.93	13:16	04/06/2012	Mon	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01616844661	118500	00:00:40	£1.93	14:11	13/06/2012	Wed	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01217129721	118118	00:01:03	£1.71	09:38	19/06/2012	Tue	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
01480439831	118500	00:00:49	£1.65	08:24	03/05/2012	Thu	Directory Enquiries	PSTN M12501		British Telecom - Inland DQ
01215547159	118118	00:01:00	£1.64	11:29	14/06/2012	Thu	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
01215549199	118118	00:00:51	£1.64	16:33	27/05/2012	Sun	Directory Enquiries	PSTN M12501		The Number UK - 118 118 (The Number)
01214779981	118247	00:01:02	£1.44	14:08	24/05/2012	Thu	Directory Enquiries	PSTN M12501		Talking Pages - Service-1
01215547159	118247	00:00:48	£1.36	13:47	11/06/2012	Mon	Directory Enquiries	PSTN M12501		Talking Pages - Service-1