



There are five main user Entitlement Profiles. These profiles determine the device type and features a user will have access to.

	Physical device	Soft Phone	Voicemail	Extension mobility	Single Number Reach
Anywhere-EP	Up to 10	✓	✓	✓	✓
Collaborate-EP	✓	✓	✓	✓	✓
Voice-EP	✓		✓	✓	✓
Virtual-EP			✓	✓	
Base-EP	✓		✓		

Note: Entitlement Profiles can be modified for all users as required e.g. change a user from a Voice User to an Anywhere User.

Anywhere

- All Device types.
- Single Number Reach (SNR).
- Up to 10 devices (Single IP SIP or SCCP Handset and up to a maximum of 10 devices e.g. PC, Laptop, IOS, Android). It can have all 10 devices as soft client and no Physical Device/Handset or 1 Physical Device and 9 soft clients.
- Extension Mobility (dependent on phone type).
- Up to Full Jabber UC.
- Free Unified Messaging/Voice Mail (It comes free for Anywhere user).
- Extension Mobility (Optional).
- Voice Mail/Unified Messaging – included.

Collaborate

- Single Device (Either Physical device or Soft Client but not both).
- All Device types.
- Single Number Reach (SNR).
- Full Jabber UC (soft client).
- Extension Mobility (dependent on phone type).
- Unified Messaging/Voice Mail – Chargeable optional item/will be charged separately.

Voice

- Single Physical Device.
- Limited to use with low end phone.
- Single Number Reach (SNR).
- Extension Mobility (dependent on phone type).
- Unified Messaging/Voice Mail – Chargeable optional item/will be charged separately.

Virtual

- Extension Mobility (Must have this feature).
- No Device (No Physical Device or Softphone) you choose device type to base the EM profile on when creating the User.
- Voice Mail/Unified Messaging - Chargeable optional item/will be charged separately.

Base

- Single Physical Device.
- Limited to use with low end phones (e.g. analogue and Cisco 3905).
- Unified Messaging/Voice Mail – Chargeable optional item/will be charged separately.

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