Getting started with Dubber call recording



What is Dubber?

Dubber is a unified call recording and voice intelligence solution. You can listen to recordings, share, get transcriptions and use real-time search.

Log into your Dubber account

You will receive an **Email Address Confirmation**, once you verify your e-mail address and create a password you can then log into the Dubber portal.



Filter your recordings



- Recordings call recordings
- Voicemail voicemails
- Meetings Recoded meetings
- Tagged Links to recordings that have been tagged
- Starred recordings that you made favorites

Portal navigation

The portal allows you to complete all functions within Dubber related to recording management and playback.



	Description
People / numbers	Displays the people / numbers involved in the call. The person who initiated the call will display first.
Time stamp	Duration of the recording
Play / Pause	Play / Pause the recording
Star	Markthe message as important
Forward / Rewind	Forward or rewind the recording by 15 seconds at a time
Playback speed	Change the playback speed (0.5, 1.0, 1.5, 2.0)
Information	Displays recording information (e.g. date, time, duration, expiry)
Tag	Allows you to create and assign tags to specific recordings
Download	Downloads a copy of the recording (the link is valid for 30 seconds, if this time passes, generate a new link by clicking on download