## **Getting started with Genesys Cloud**

### Logging into Genesys Cloud for the first time

You will receive an e-mail to activate your Genesys Cloud account, there may be instances where they filter to your Junk Folder.

Click on the Activate button on the e-mail to verify your e-mail address.





# Visit our support page.

#### Set your password

You will need to create a password for your account.

Enter your e-mail address and enter your chosen password, then click Sign In.

Password minimum criteria:

- Minimum of 12 characters
- One upper case
- One lowercase
- One number
- One special character

nail Address	
email@example.com	
ew password	
Password	
erify new password	
Password	
	Sign In
Click <b>Sign In</b> to be redirected to the main <b>Log In</b>	sing this system you agree to are a member of this organization ilre.

Genesys Cloud.

### **Genesys web application Log In**



- 1. Ensure the correct Genesys Cloud Region is selected
- 2. Reset Password
- 3. Help-ResourceCenter
- 4. Set Organization by clicking More Login Options