Features available email.

**We recommend you copy the content below into your internal communication template.**

Subject

Latest features available on Voice Calling with Microsoft Teams

Content

Dear colleague,

As a user of Voice Calling with Microsoft Teams, you’ll already be experiencing the benefits from this platform in your day-to-day working. To ensure you’re getting the most from your service we wanted to let you know about the latest features now available to you:

* **Merge Calls** – Combine multiple calls with another person or group whether you receive a call or place an outgoing call.
* **Walkie Talkie Auto Connect** – Turns your work phone into a simple and secure instant voice communication device.
* **Move calls between devices** – Move or add calls to different devices that you’re logged onto seamlessly.
* **Call queue and auto attendant greetings** – Now you can change greetings and announcements for the respective call queues and auto attendant without leaving Teams.

Get familiar with the latest features. [**Read now >**](https://www.globalservices.bt.com/en/my-account/support/collaboration/microsoft-teams-with-bt-calling/latest-features)

Learn more about Voice Calling with Microsoft Teams. [**Visit the BT Support Centre >**](https://www.globalservices.bt.com/en/my-account/support/collaboration/microsoft-teams-with-bt-calling)

Kind regards  
**Internal Endorser**