Features available email

**We recommend you copy the content below into your internal communication template.**

Subject

Voice Calling with Microsoft Teams latest features available to you!

Content

Dear colleague

As a user of Voice Calling with Microsoft Teams you will already be experiencing the benefits from this platform in your day to day. To ensure you are getting the most from your service we wanted to let you know about the features now available to you:

* **Merge calls** – combine multiple calls with another person or group
* **Move calls between** **devices** – move or add calls seamlessly between devices
* **Forward to a Call group** – add people from the organisation to answer your calls
* **Contact group** – create new groups (ideal for PAs and Receptionists)
* **Removal of a call from call history** – keeping your call log clean
* **Detailed call history** - new comprehensive look at your call history

To find out more take a look at the one-page user guide. [**Download now >**](https://www.globalservices.bt.com/content/dam/globalservices/documents/support/conferencing/pdf/microsoft-teams-with-bt-calling/adoption-assets/new-features/BT-Voice-Calling-with-Microsoft-Teams-Features.pdf)

Kind regards  
**Internal Endorser**