Announcement email

Send 1-2 weeks before launch

**We recommend you copy the content below into your internal communication template.**

Subject

Get ready to make and receive external phone calls via Voice Calling with Microsoft Teams

Content

At **<company>** we are always looking for ways to simplify and improve the collaboration tools available for our people. We are excited to announce we will be integrating full phone capability into your Voice Calling with Microsoft Teams. This makes Voice Calling with Microsoft Teams your single app for collaboration, chat and calling.

**What’s new?**

* **A direct phone number** that you can give to all your contacts
* **Dial pad to make and receive phone calls**
* **Features you would expect with a phone** i.e., voicemail, saving your favourite contacts, setting up your call preferences
* **All the above on your** Voice Calling with Microsoft Teams app.

**What you need to do to be ready:**

1. **Familiarise yourself with this new calling service** by referring to the [BT Support Centre](https://www.globalservices.bt.com/en/my-account/support/collaboration/microsoft-teams-with-bt-calling).
2. **Make sure you have a compatible headset**. If you don’t have one, you can order from here. **<insert instruction>**

**Next steps**

You will soon receive more details including, how to get started with Voice Calling with Microsoft Teams.

Please look out for emails with Voice Calling with Microsoft Teams in the title for further information.

Kind regards  
**Internal Endorser**

Thank you,

Internal Endorser Kind regards  
**Internal Endorser**