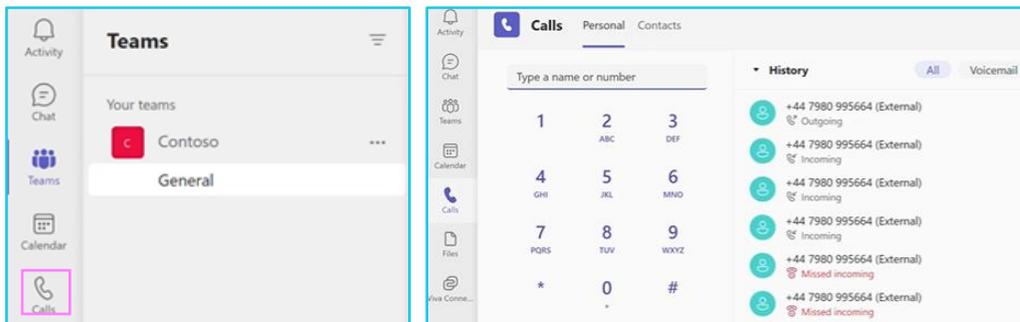




Make and receive calls from your smartphone's native dialer or Teams endpoints and seamlessly transfer calls.

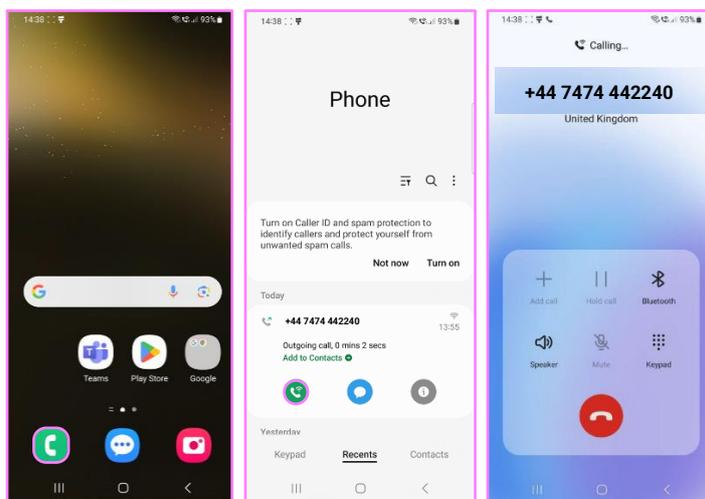
Making a call on Teams

1. Open Teams on any device and click on the **Phone icon** to continue making a call.
2. This will open a new screen where you can either dial a call using the dialler or select a contact from your call history or contacts to call.



Making a call from your native dialler

1. Using your smartphone start a call in your native dialler by either choosing a contact from your call history or by dialling a Teams Phone Mobile number.



Note: Some steps, screenshots and options may differ slightly depending on the application, browser, operating system and software version you are using.

Moving a call to Teams

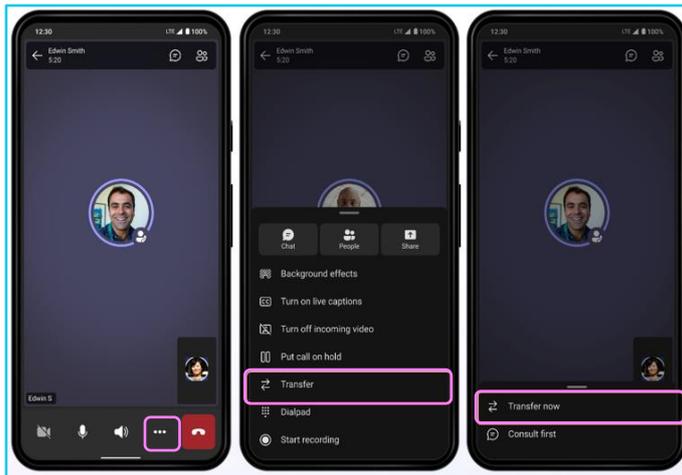
1. Start a call in your native dialler.
2. Whilst on the call open the Teams mobile app on your smartphone.
3. Click on **Move call to Teams** and complete the transfer from your native dialler to the Teams mobile app.



Note: Some steps, screenshots and options may differ slightly depending on the application, browser, operating system and software version you are using.

Transferring a call from Teams

1. Whilst in a call on Teams, click on the **three dots** in the bottom right corner.
2. Click on **Transfer**
3. Click on **Transfer now**.



4. Ensure the number dialled is correct and click on the **Transfer icon** to transfer a call.



Learn more

- [Unified call history and voicemail](#) >

Discover more at the [BT support centre](#) >



Note: Some steps, screenshots and options may differ slightly depending on the application, browser, operating system and software version you are using.