



Collaboration
Technical Marketing

What's New in Webex App, Meetings, Devices & Control Hub

Release 42.9

Cisco Collaboration Cloud

August 2022



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Webex 42.8 Update Review

Webex Meeting 42.8 Update Review

Slipped Features

42.7 Features:

- Control Hub Audit Log Include Site Admin Activities (postponed to Sept)
- Devices Receive Immersive Share from Webex App (enable for all clusters on 8/15)
- Assign Meetings Site Account for External Users (beta in Sept)

42.8 Features:

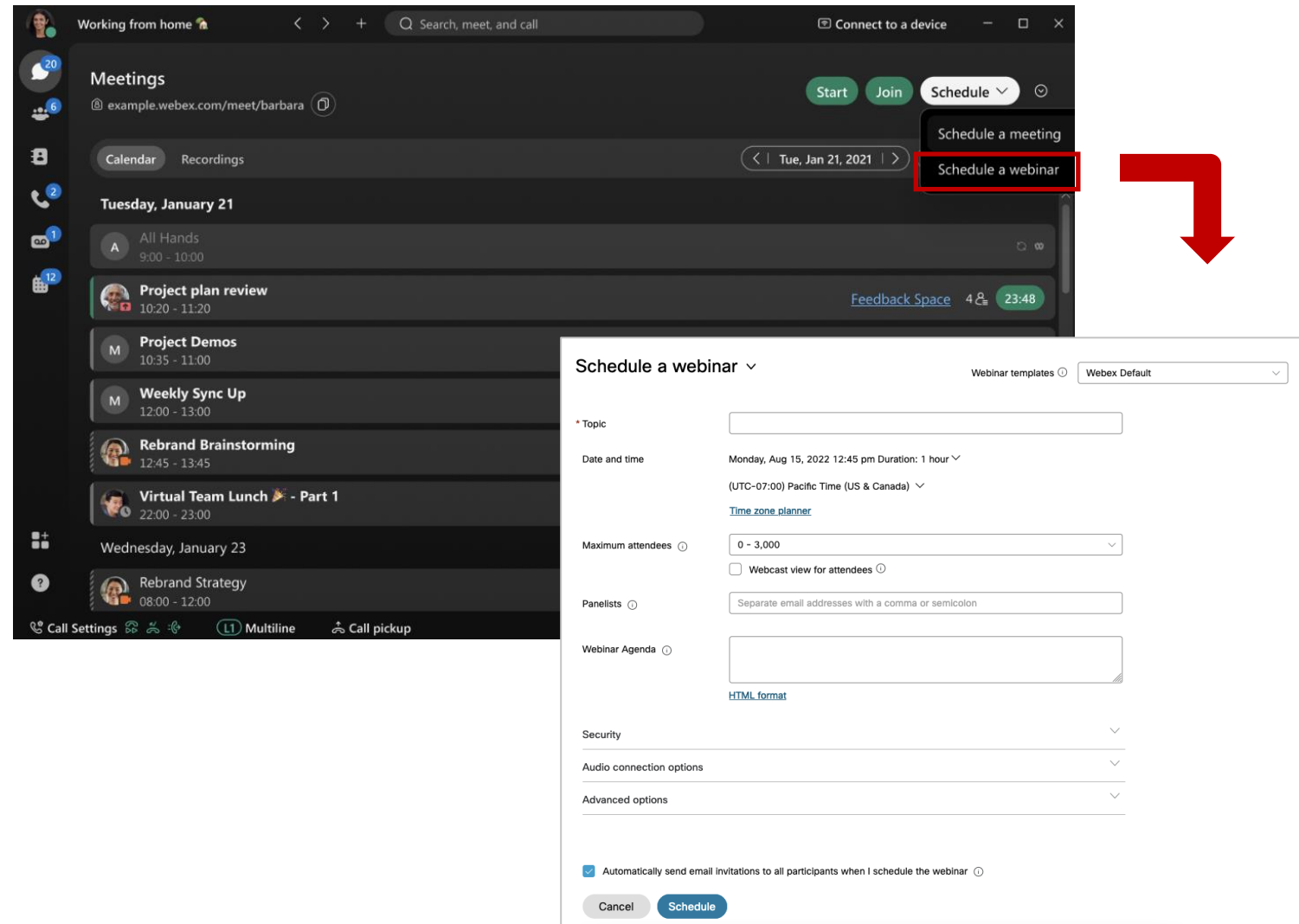
- None

Schedule Webinar from Webex App

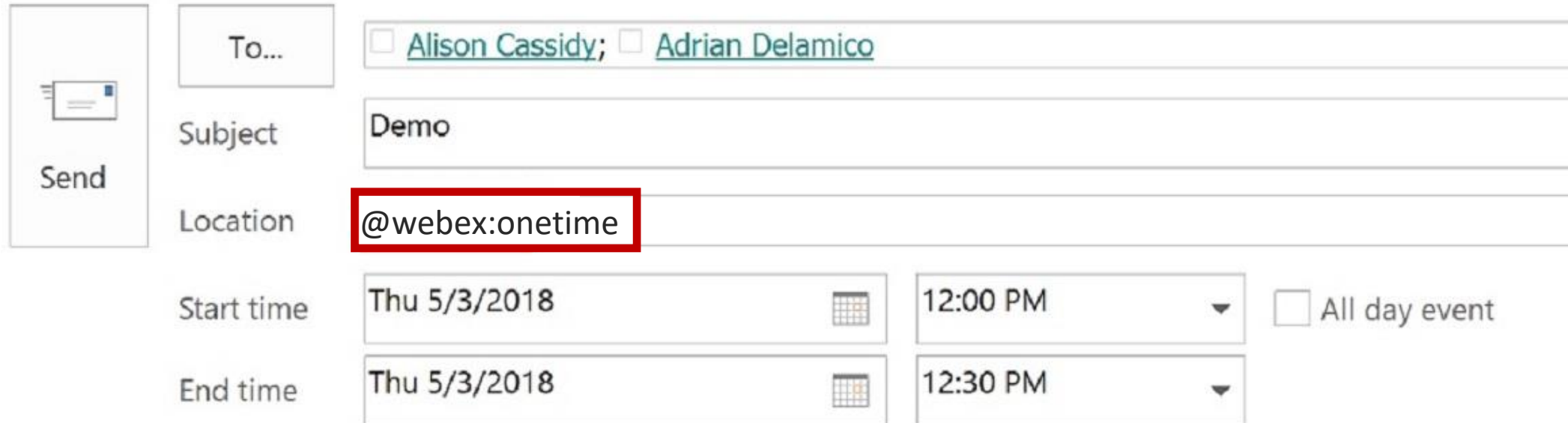
In 42.8, new option “Schedule a webinar” is available in Schedule button on the Meeting tab

Selecting the option will bring up the Webinar web scheduler for the site that the user has signed-in to

Create an entry point for the user to schedule a webinar from Webex App



Schedule a one-time Webex Meeting using @webex:onetime



The image shows a meeting scheduling interface. On the left is a 'Send' button with an envelope icon. The main form has the following fields:

- To...:** Alison Cassidy; Adrian Delamico
- Subject:** Demo
- Location:** @webex:onetime (highlighted with a red box)
- Start time:** Thu 5/3/2018 (with a calendar icon) | 12:00 PM (with a dropdown arrow) | All day event
- End time:** Thu 5/3/2018 (with a calendar icon) | 12:30 PM (with a dropdown arrow)

Previously, Hybrid Calendar only supports Personal Room with “@webex” keyword

Starting August, Hybrid Calendar supports one-time Webex Meeting scheduling in addition to Personal Room with @webex

Use new keyword “@webex:onetime” in the location field

Refer to the [help article](#) for more information

Milestones

Milestones: Webex Release 42.9

These dates, and features shown, are still subject to change.



Webex Meetings Feature Areas that might potentially apply

Webex Meetings Feature Areas	Slow Channel Customers	VDI Customers on Latest Channel
Webinars	X	✓
Pre-Meeting Experience	✓	✓
In-Meeting Experience (except Web App or Progressive Web App on Chrome OS)	X	X
Web App or Progressive Web App (PWA) on Chrome OS	✓	✓
Slido	✓	✓
Video Device and Media Enhancement	X	✓
Post Meeting Experience	✓	✓
Administration Experience (Page Component)	✓	✓
Webex Meetings API	✓	✓
Webex Meetings VDI (aligned with slow channel release since 42.6)	✓	✓
Mobile	✓	✓

Snapshot

Webex Meetings Suite Feature Snapshot: 42.9 Update

Meetings/Webinar Experience



Webinars

- Invitation Source Support

Pre-Meeting

- Support MacOS 13 Beta Ventura

In-Meeting

- 2-way Whiteboard Support in Meetings
- Enlarge Initial Content Share Area in Stage View
- Remove End Meeting Capability from Cohost
- High Frame Rate Content Compatibility Option to improve 30fps Share
- Turn on/off Simultaneous Interpretation Inside Meeting
- Simultaneous Interpretation: Set Default Language Channel
- Simultaneous Interpretation Keyboard Shortcuts on Mac
- Reorder Participant Videos on Stage View
- Web App/PWA: Annotate when Sharing an Application
- New Client Functions for Meetings with Paired Devices

Slido Update

- Zoom in and out in Present Mode
- Open Text Poll – Topics/Clusters
- New Settings Available in Webex Sidebar
- Open Text Poll – Display Name

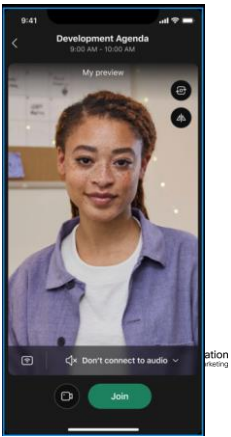
Post Meeting

- Support Chapters in Webex Recordings

Administration Experience:

- Self Signup for Meeting Site Host Account Support

Mobile app



Android

- Day 0 Support for Android 13
- Support PDF File Sharing
- Filter In-Meeting Apps on Mobile
- Accessibility Improvement for Join and Sign-in

iOS

- Day 0 Support for iOS 16, iPadOS 16 and WatchOS 9
- Filter In-Meeting Apps on Mobile

Webex App & Devices Snapshot: 42.9 Update

Webex App

General Update

- Set Your Pronouns

Messaging

- Public Spaces
- Reply Directly on Webex App for Mobile

Calling

- Show Main Telephone Number in User Profile

Devices

RoomOS August Recap

Webex Monitoring, Troubleshooting & More - August

Administration

- Global Search
- User Experience Improvements to Assignment of Tracking Codes
- Admin can remove invalid attribute values
- SAML JIT Update for Users
- SSO Admin Self Recovery
- Multiple Email Address for User Authentication

Troubleshooting

- Read-only Admin Role can view Admin Activity Log
- Share Custom Analytics Dashboards

Monitoring

Announcements

Webex Webinars will replace Events (Classic)

For Latest and Slow Channel Customers starting **April 1, 2023**

Webex Webinars provides customers with more engaging experience and advanced functions, including:

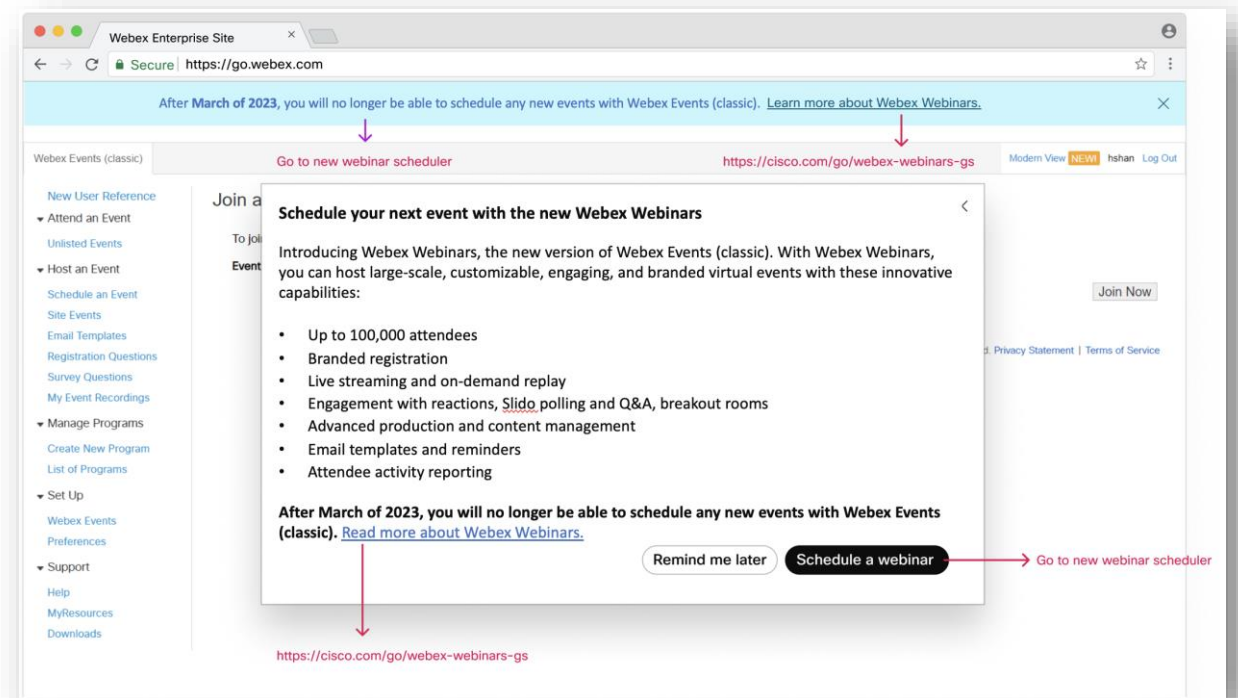
- Rich branding options
- High motion video and audio content share
- Engagement with reactions, Slido poll and Q&A, and breakout sessions
- Advanced production and content management

Events (classic) can't be scheduled past March 31, 2023

Beginning April 1, 2023

- No more Events (classic) can be scheduled but host can start all pre-scheduled sessions
- Host needs to schedule using Webinars

No need to wait till April 1 to stop scheduling using Events (classic). Events (classic) can be disabled today by following [these steps](#)



Deprecation of Creating New Site Admin (SA) Managed Sites

Starting **End of August**

Today, paid subscription customers have 2 options to provision a new site – SA or Control Hub managed site

As part of ongoing initiative to manage all Webex sites from Control Hub, we will deprecate the option to provision new Webex site as SA managed site

Date of deprecation will be end of August

Enable Webex Assistant by Default

Starting November, Webex Assistant will be ON by default for all customers (including Slow Channel) unless it is manually set to OFF

Webex Assistant Configuration

Enable Webex Assistant

Existing customers who prefer to have this OFF, they can turn it ON and then set it back to OFF before November

M	W	FedRAMP	VDI
✓	X	✓	✓

New Auto Admit Security Feature

For Invited Attendees to Bypass the Lobby

Starting 42.10, meeting users who are invited directly or get forwarded by host and join as an authenticated user (including Webex Devices), can bypass the lobby to join an unlocked meeting without a PIN or password

Note: Invitees are treated as non-invited in the following cases:

- Invite forwarded by user other than the host
- Invite forwarded by the host via "Invite and remind" inside meeting

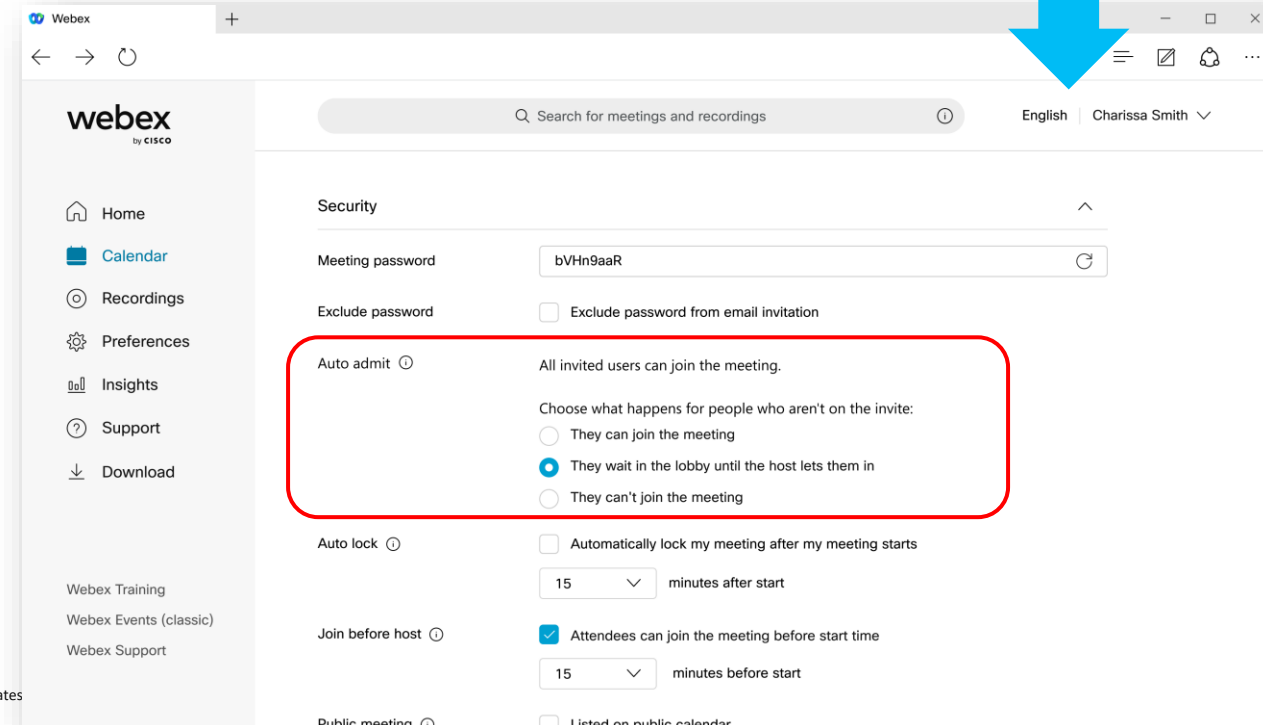
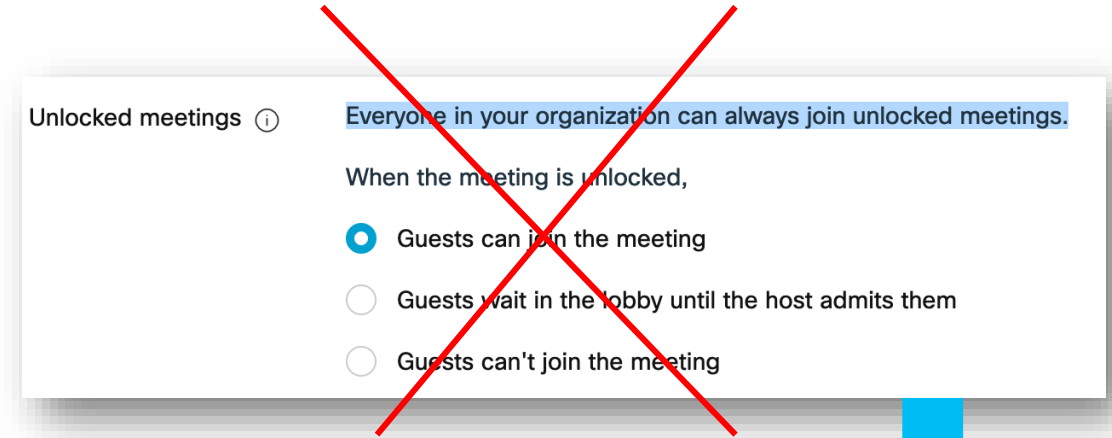
Supportability:

- Control Hub managed or linked sites
- Meetings can be scheduled using any supported methods such as Web Scheduler, Webex Scheduler, Hybrid Calendar etc..
- Support Exchange, M365 or Google Workspace Calendars

Enabled by default and reduce host/cohosts' effort on lobby admission so they can focus on other meeting related tasks

Authenticated means signed-in to a Webex organization (internal or external)

Non-invited or non-authenticated participants will go through the secure lobby to be admitted



M	W	FedRAMP	VDI
✓	X	✓	✓

New Auto Admit Security Feature

For Invited Attendees to Bypass the Lobby

Auto admit All invited users can join the meeting.

Choose what happens for people who aren't on the invite:

- They can join the meeting
- They wait in the lobby until the host lets them in
- They can't join the meeting

Participants in your organization can always join unlocked meetings

Apply to Scheduled Meetings (not Personal Room)

Admin Settings Available:

- Choose the system default auto admit behavior for non-invited participants
- Setting: **Participants in your organization can always join unlocked meetings**
 - Checked → Internal users are treated as invited users who can join unlocked meetings directly without lobby admission as long as they are authenticated

Web Scheduler Settings:

- Customize auto admit behavior for non-invited participants for the scheduled meeting

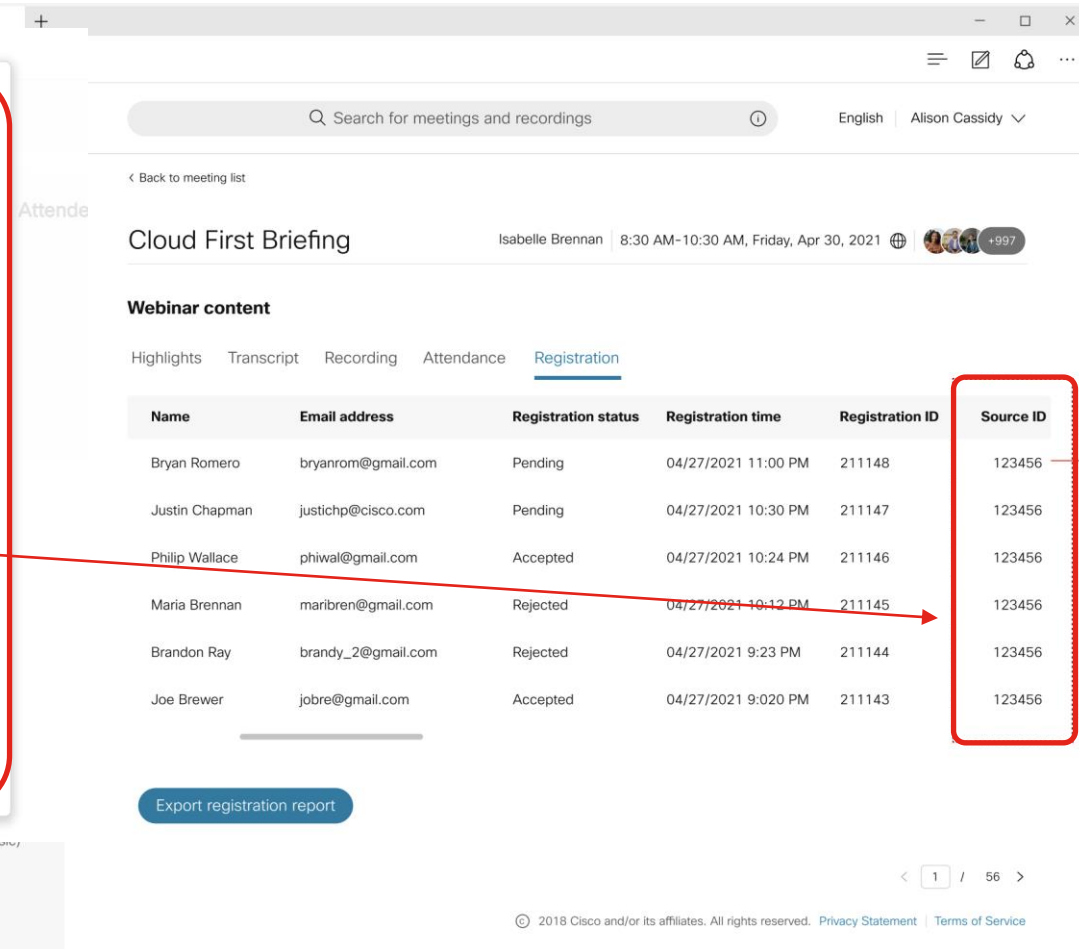
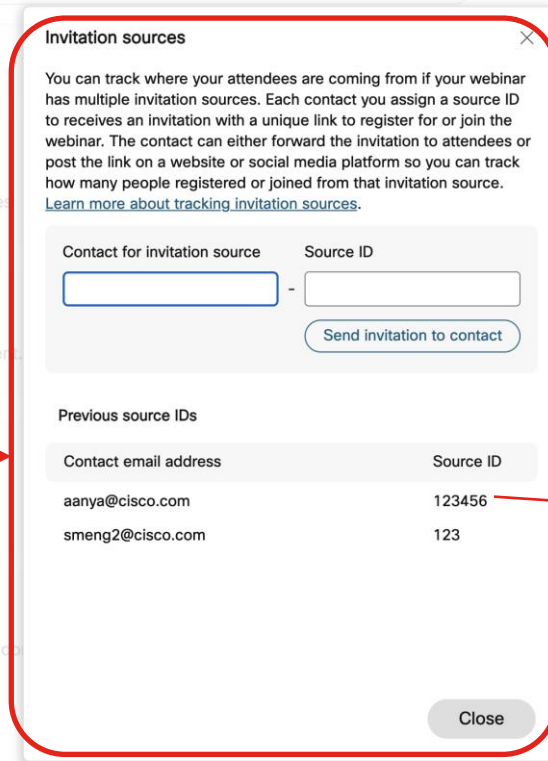
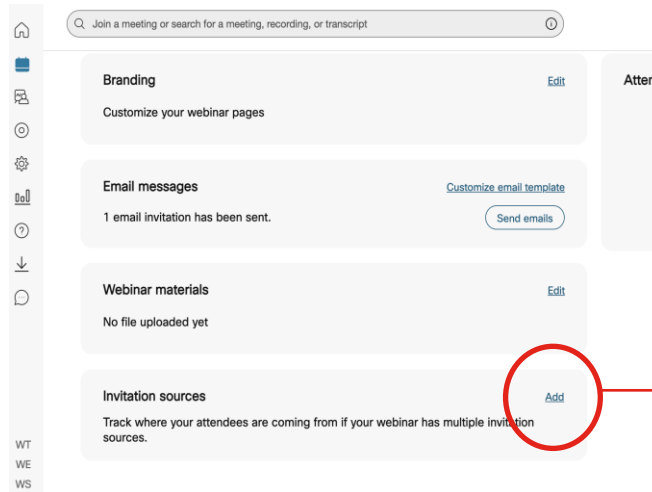
Webex Webinars

M	W	FedRAMP	VDI
X	✓	✓	✓

42.9
Available at GA

Invitation Source Support

For Webinars (not Webcast)



Allow organizer to track the source that invited the attendees for webinar with multiple invitation sources

On Webinar detail page, host setup different sources (email with unique source ID) so a unique invitation link will be sent to each source who will use the link to invite people to register or join

Post Webinar, the organizer can use the Source ID in the registration and attendance reports to identify the source that invited the attendee

Note: This feature isn't supported in China Data Center

Webex Meetings Pre-Meeting Experience

Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
X	✓	X	X	X	✓	✓	✓	X

Support MacOS 13 Beta Ventura

42.9
Available at GA



The image shows a Webex meeting interface. The main content area displays the macOS Ventura logo on a colorful, abstract background. The Webex logo is in the top left corner of the meeting window. The top right corner shows the time 02:54 and a 'Meeting Info' link. The bottom control bar includes buttons for Mute, Stop video, Share, Record, and other meeting controls.

Webex Meetings In-Meeting Experience

Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✓	✓	✓	✓	✓	✓	✗

42.9
Custom Schedule

2-way Whiteboard Support in Meetings

For Webex App and Webex Meetings App on Desktop

Based off the web whiteboard
whiteboard.webex.com

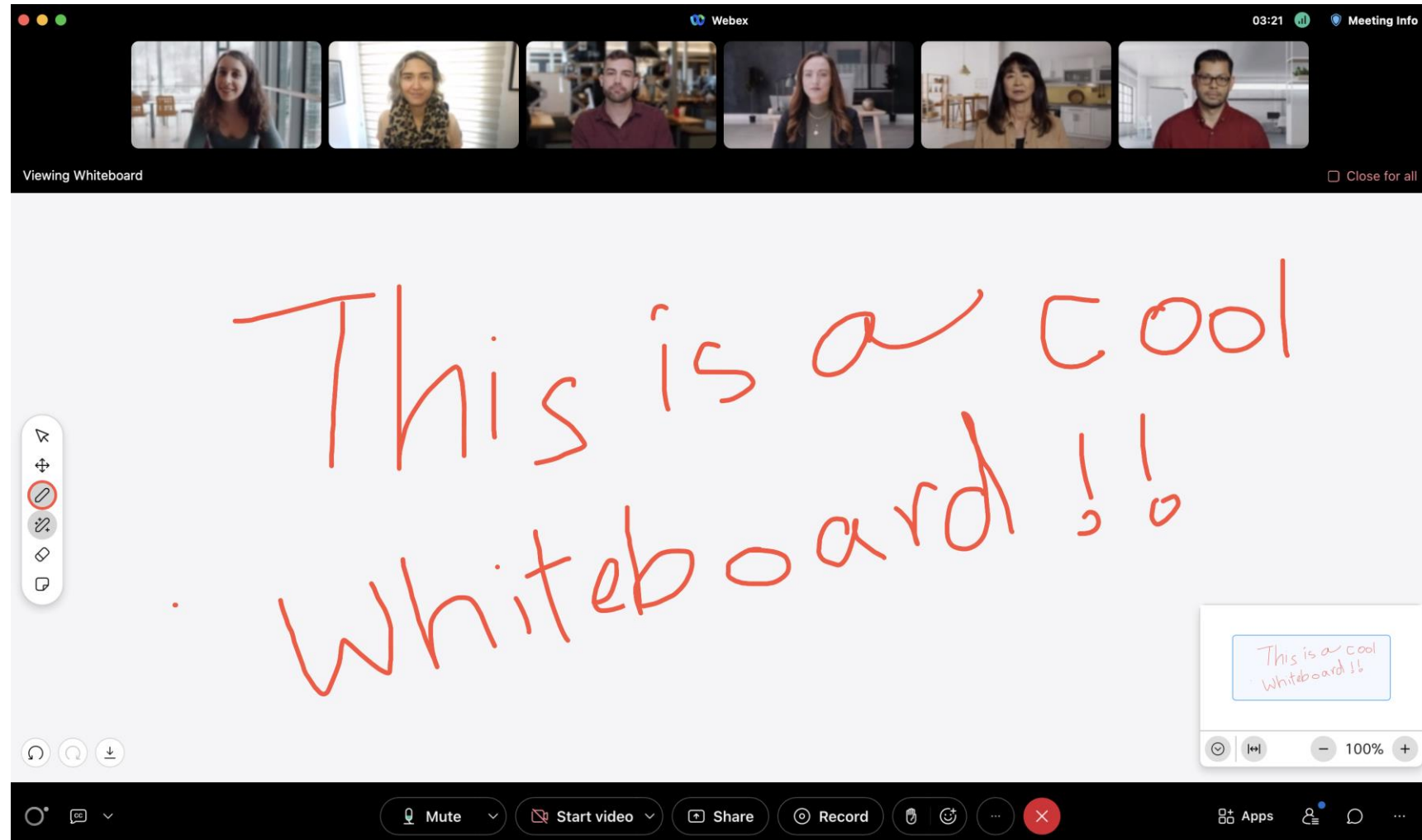
Start a whiteboard session in the more “...” menu

Users enter the session as they join (via clients or devices) the meeting and interact with each other

In Webinars, panelists & presenter can interact while attendees can view the whiteboard

Whiteboard is saved automatically in whiteboard.webex.com that the creator can access

Also, creator has the option to save the whiteboard as PDF

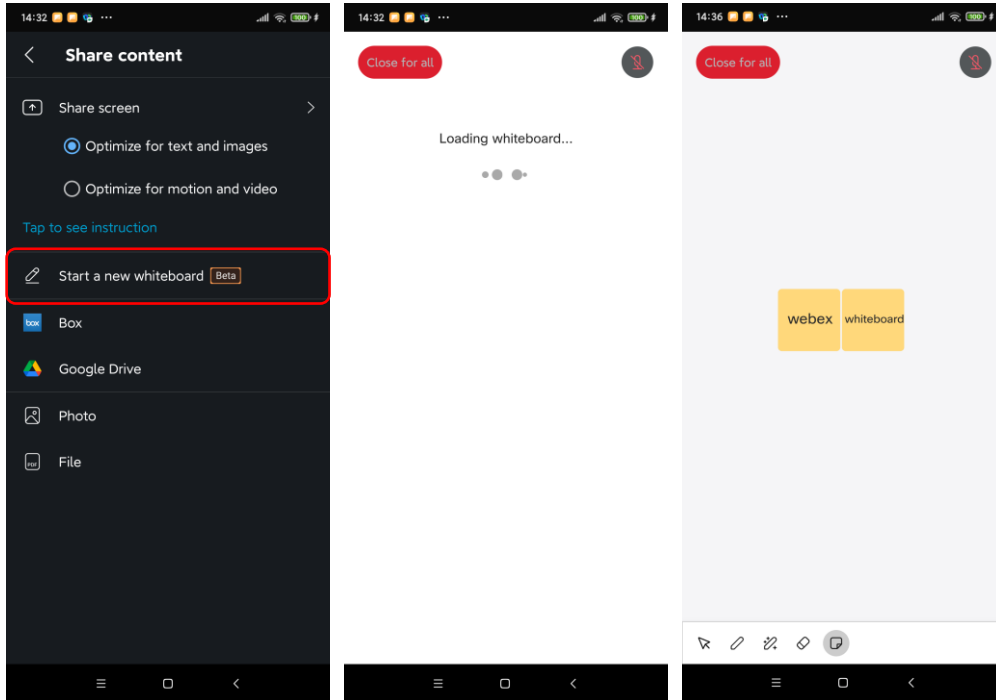


Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✓	✓	✓	✓	✓	✓	✗

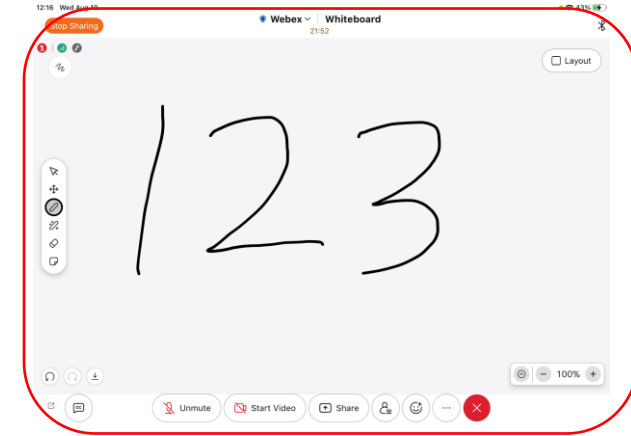
42.9
Custom Schedule

2-way Whiteboard Support in Meetings

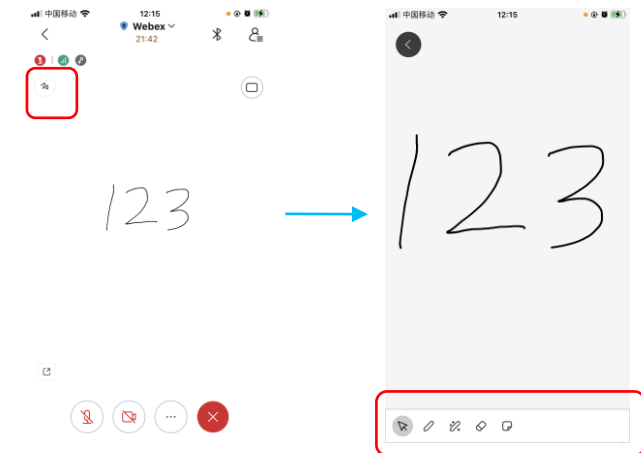
For Webex App and Webex Meetings App on Mobile



Presenter:



Attendee:



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✗	✗	✗	✓	✓	✓	✗

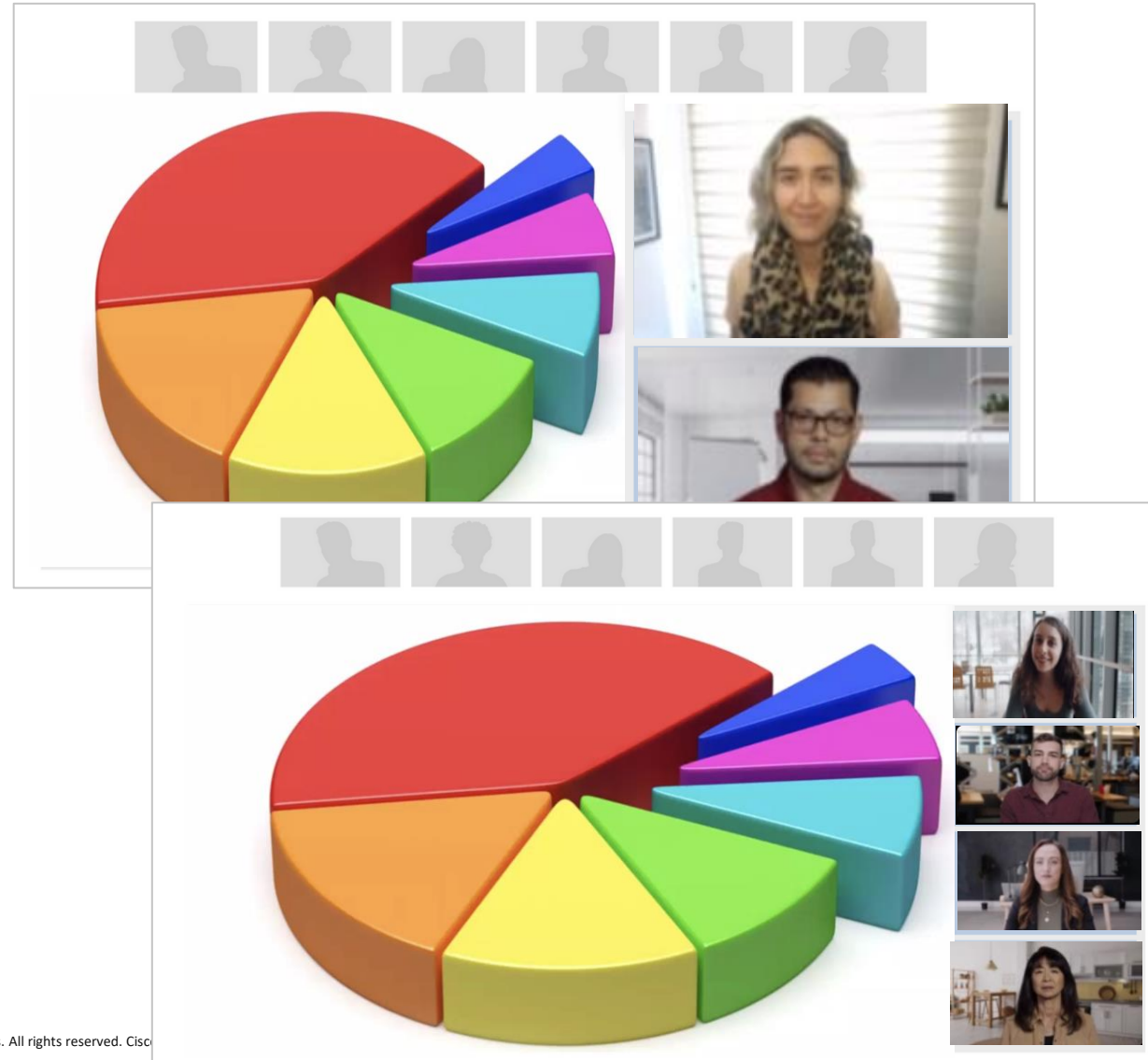
Enlarge Initial Content Share Area in Stage View

42.9
Available at GA

Previously, initial content share area to speaker video ratio is 50:50 on stage

In 42.9, initial content share area is larger while speaker video is smaller with the approximate content to speaker video ratio of 70:30

Actual ratio will depend on size of the screen and number of speaker videos on stage



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✗	✗	✗	✓	✓	✓	✗

Turn on/off Simultaneous Interpretation (SI) Inside Meetings

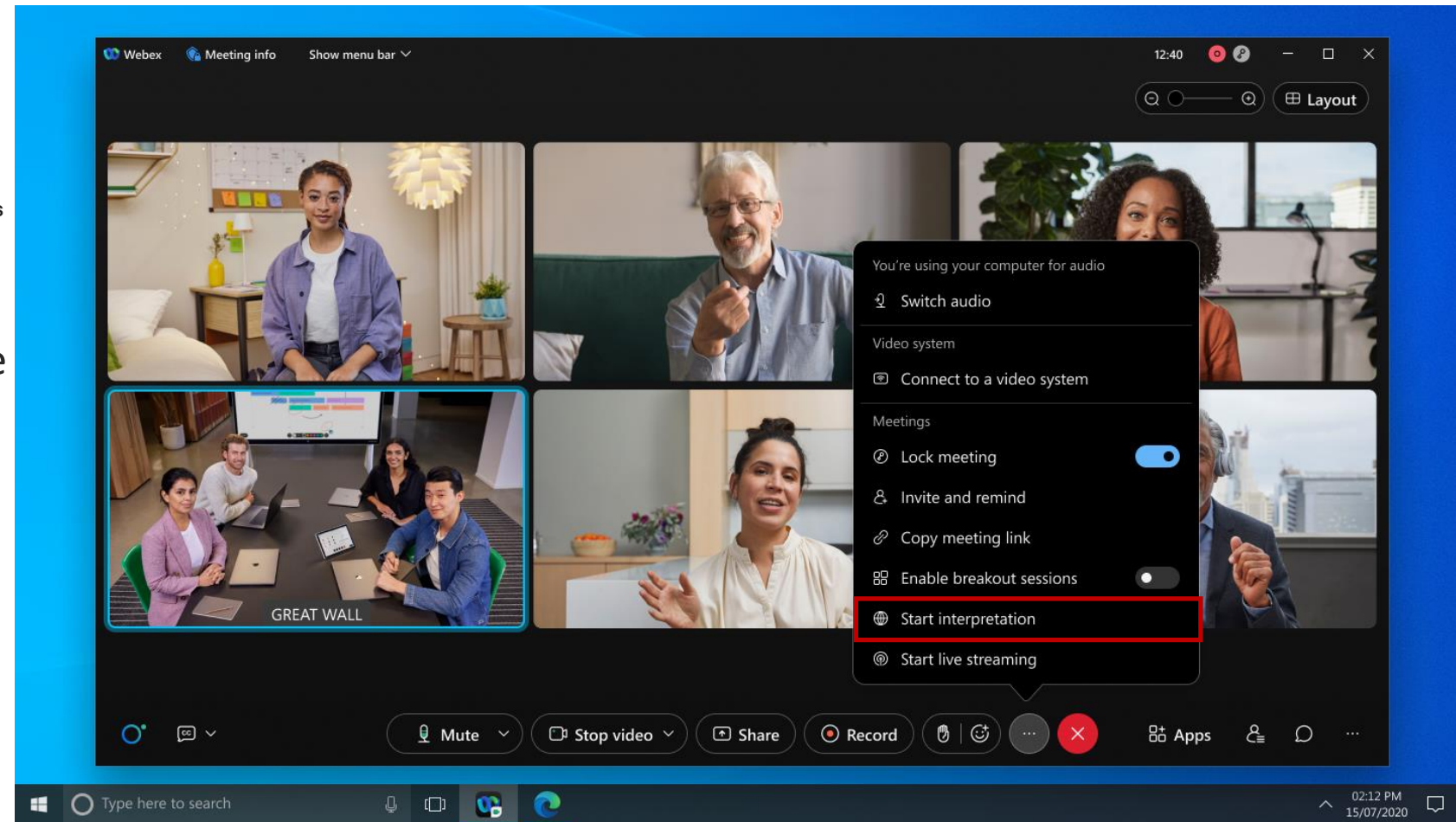
42.9
Custom Schedule

For Personal Room, Scheduled Meetings and Webinars (not Webcast)

Starting 42.9, SI is supported in PMR and can be enabled in user preferences

Enable simultaneous interpretation in my Personal Room meetings

Host can start and stop the interpretation instantly inside the meeting or webinar



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✗	✗	✗	✓	✓	✓	✗

Set Default Language Channel for All Attendees

42.9
Custom Schedule

For Simultaneous Interpretation (SI)

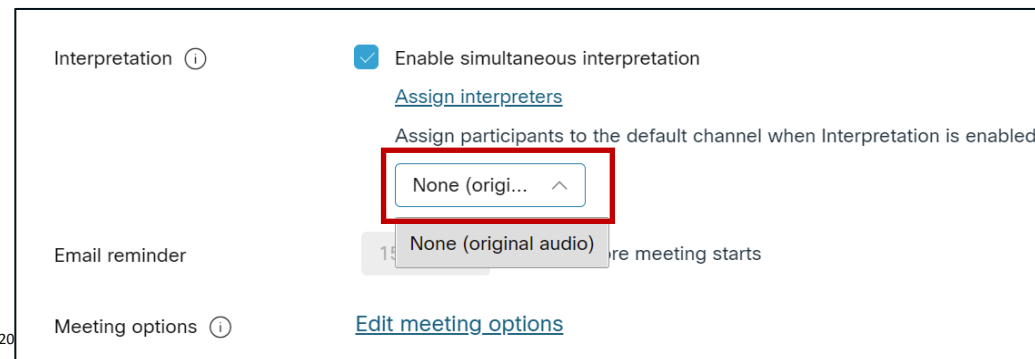
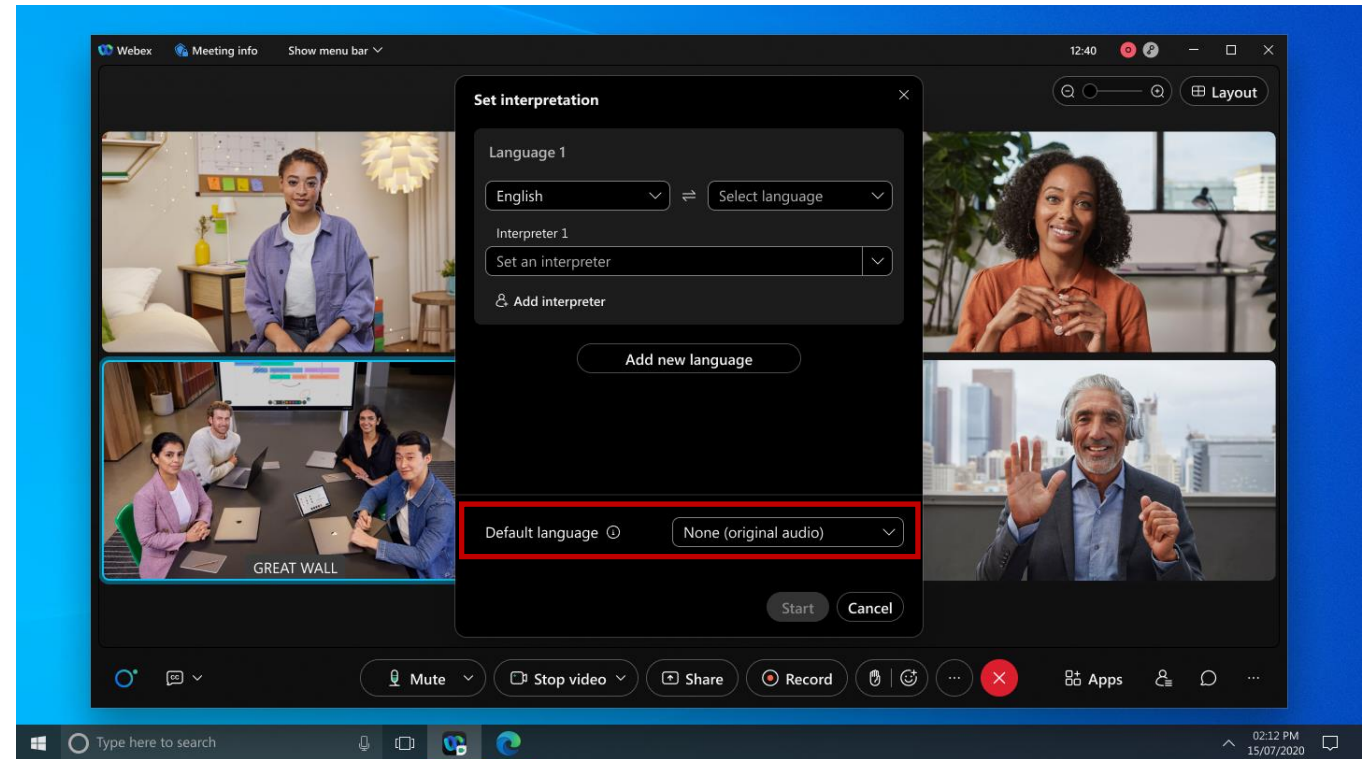
Host can set default language channel for attendees in the meeting

- enhance the SI meeting experience for attendees especially those who are less tech-savvy and don't know what to do

Default language can be set in 2 places:

- Set interpretation dialog after starting the interpretation inside the meeting
- Web scheduler when the meeting is being scheduled

Support in Personal Room, Scheduled Meetings and Webinars (not Webcast)



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✗	✗	✗	✗	✓	✓	✓	✗

42.9
Available at GA

High Frame Rate Content Compatibility Option

For Windows Desktop

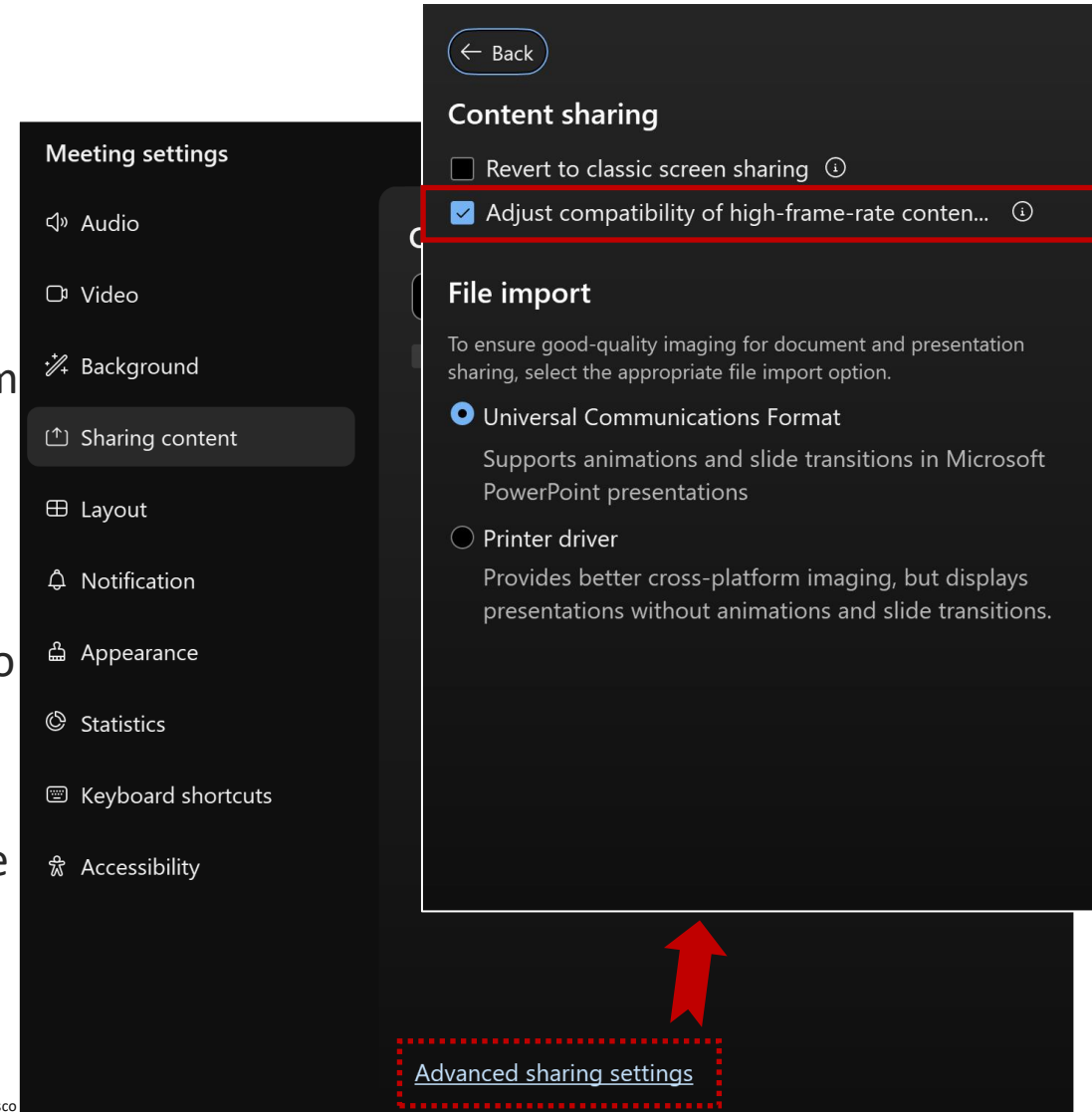
Problem: in some cases, when users share high frame rate content such as video (via Optimize for motion and video or Automatically optimize), they might encounter screen flickering

Resolution: reduce the content frame rate per second (fps) will eliminate the flickering so content fps is compatible with the system

In 42.9, desktop client has an option “Adjust compatibility of high-frame-rate content sharing” in Advanced sharing settings that can be enabled when users encounter flickering during content share

When the option box is checked, content will be capped at 15 fps to eliminate the flickering

Unchecking the box will cap the content at 30 fps. If no flickering at 30 fps, recommend to keep it unchecked so attendees can have the best full motion content share experience possible



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✓	✓	✓	✓	✓	✓	✗

Remove End Meeting Capability from Co-host



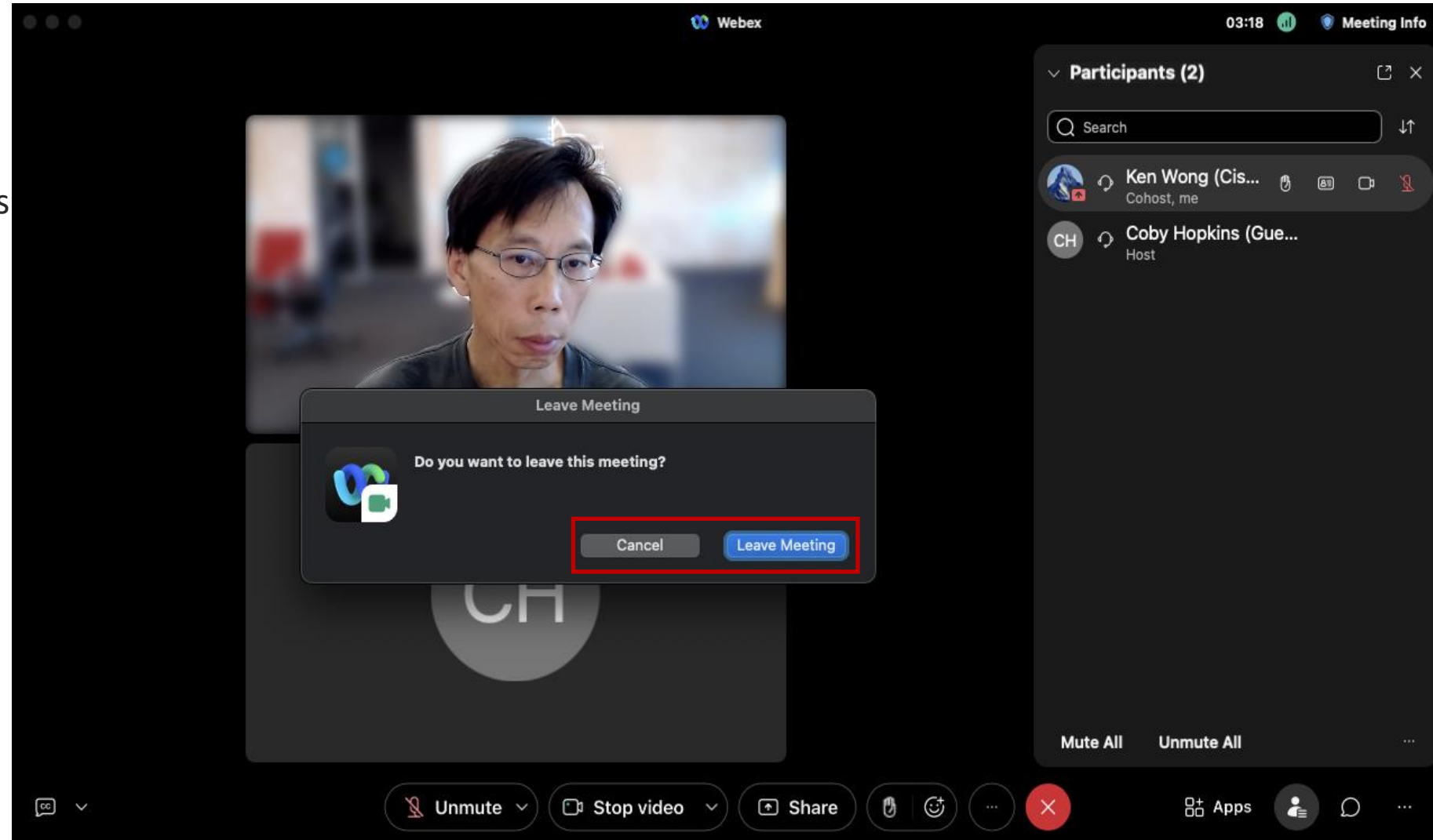
42.9
Available at GA

Previously, co-hosts have the capability to end the meeting

In 42.9, end meeting function will be removed from co-hosts so they can only leave the meeting (no more ending meeting by accident)

In case customers really want to keep the “end meeting” function for cohosts, their CSM can submit a provisioning request to disable the feature

Note: does not apply to Slow Channel customers



Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✗	✗	✗	✓	✓	✓	✗

42.9
Available at GA

Reorder Participant Videos on Stage View

Host/cohosts can reorder participant videos by:

- drag and drop
- going to the more options "..."/> menu

Note: Attendees can't reorder the videos that are synced by host or cohosts



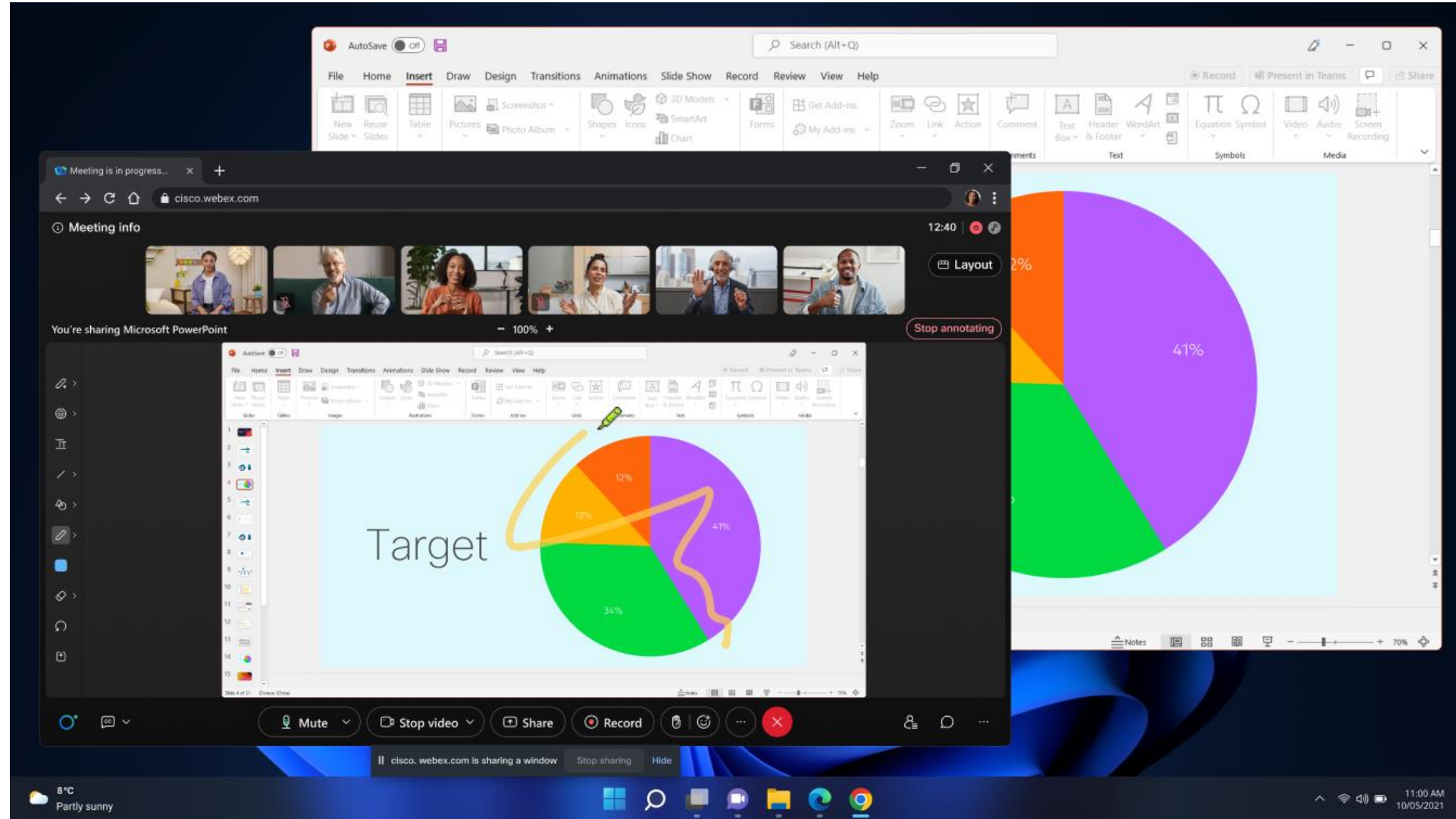
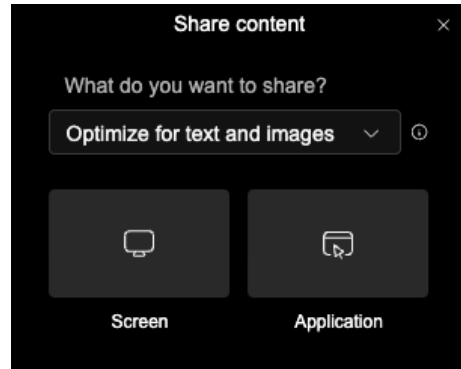
Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
X	X	X	X	✓	✓	✓	✓	✓

Web App/PWA: Annotate When Sharing an Application

42.9
Available at GA

Allow users to annotate when doing application share in Meetings, Webinars and Webcast

Make sure to select “Application” share





Win	Mac	iOS	Android	Web	M	W	FedRAMP	VDI
✓	✓	✓	✓	X	✓	✓	✓	X

New Client Functions for Meetings with Paired Devices

42.9
Available at GA

When users join meetings with paired video device, new functions available on client:

1. Stop Video

- mute the device video from the client (instead of on the device)

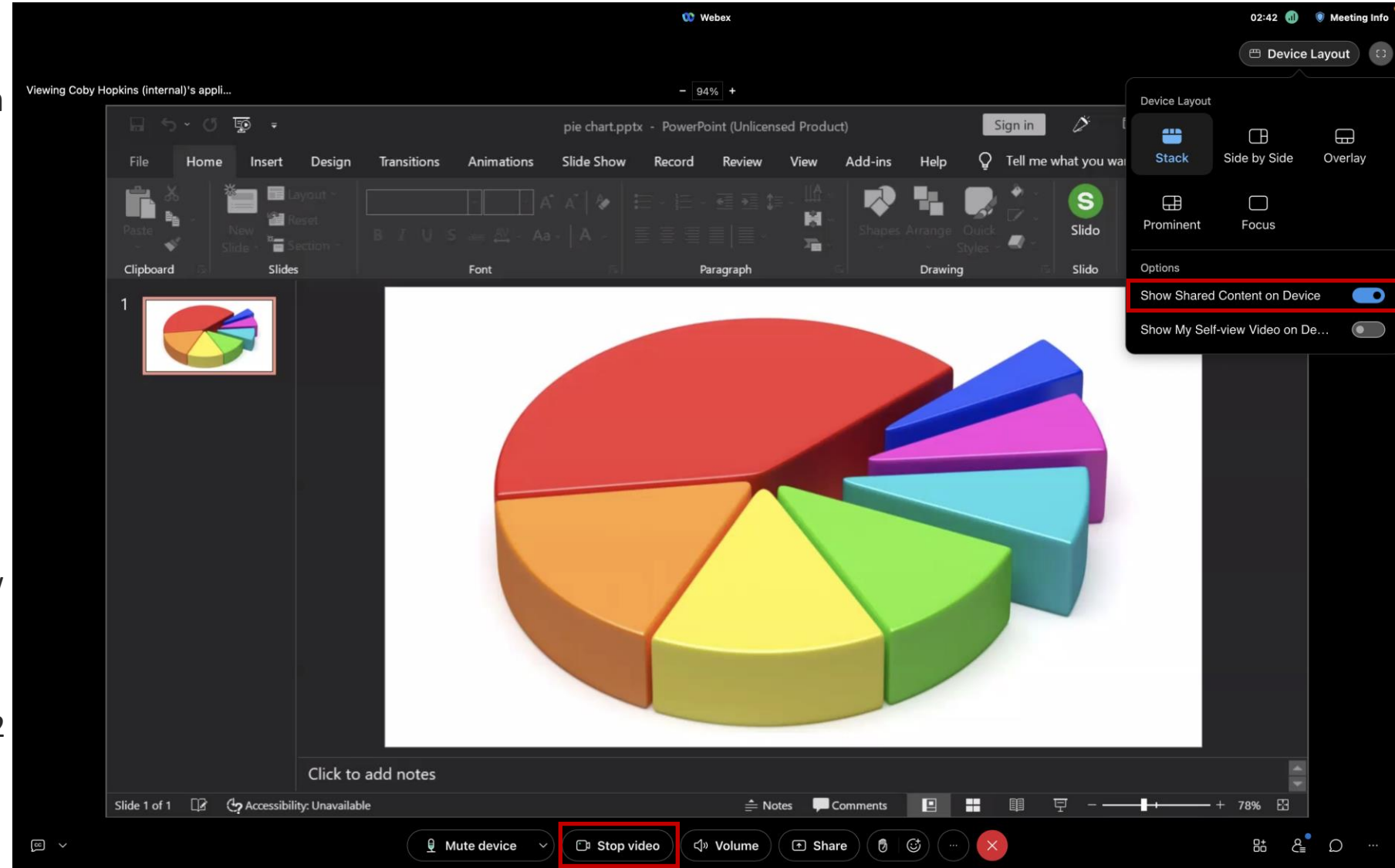
2. Show Shared Content on Device

- ON (default) → content show up on both client and device

- OFF → content show up only on client with participant videos show up on device

On mobile devices:

- iOS supports both functions 1 & 2
- **Android supports function 1 only**



Slido Update

more product details see <https://community.sli.do/product-news-23>.

M	W	FedRAMP	VDI
✓	✓	X	✓

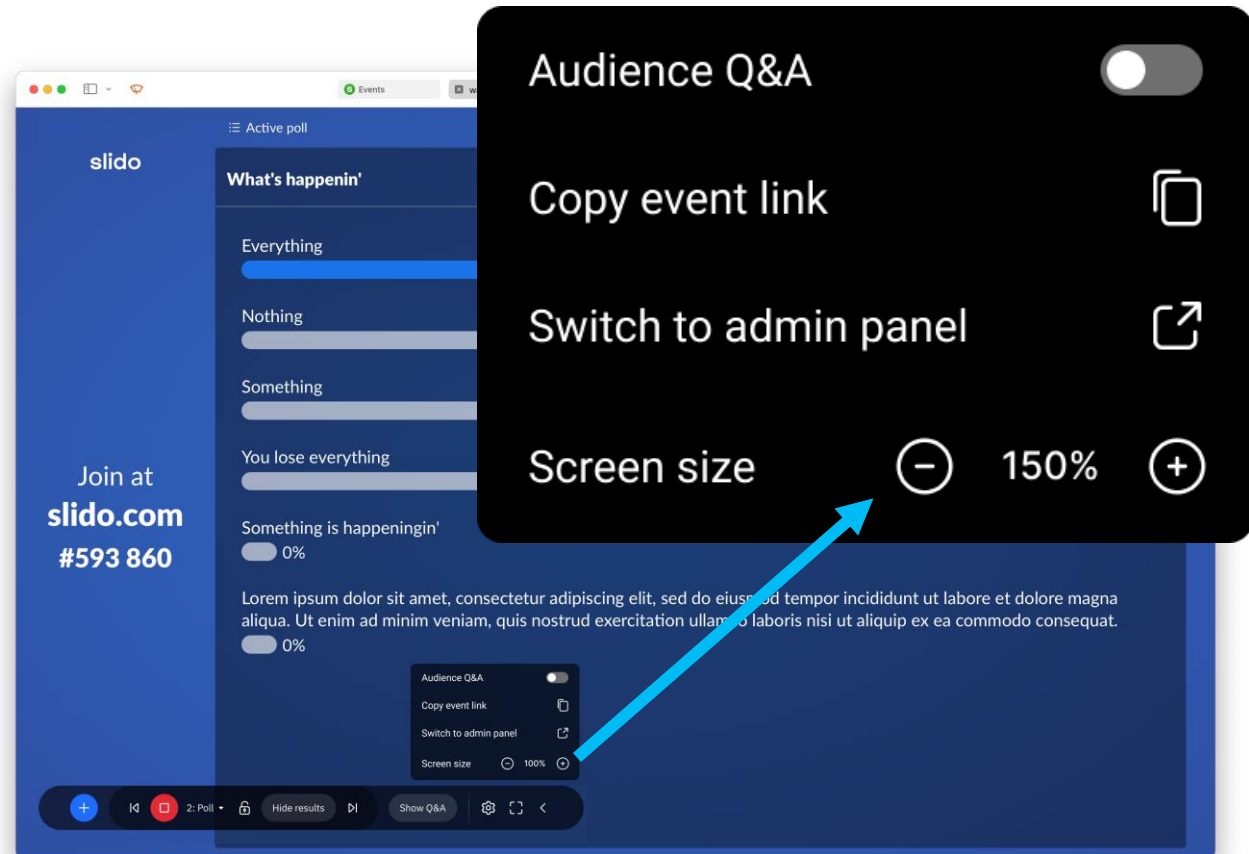
July GA

Zoom in and out in Present Mode

For Slido Standalone

Host can zoom in and out the content while in Present mode

- Allow attendees to see the content more clearly in case of smaller font size (zoom in)
- Host might want to fit more content on a single screen (zoom out)



M	W	FedRAMP	VDI
✓	✓	X	✓

July GA

Open Text Poll – Topics/Clusters

For Slido Standalone and Slido in Webex

When using open text poll, Slido can organize or cluster all submitted responses into groups and show these topics on Present mode

Help the facilitator or organizer to better present or discuss about the responses

Join at
slido.com
#S421
 p@55c0de

Opentext Room1 7/12

How would you define culture in the workplace?

values habits rules

Ann Howard
 Company values, "unspoken" rules, how we treat each other, our customers/partners and how we see the relevance of doing our job well.

Lucy
 A set of values, behaviors that is shared and lived by a community of people

John Caine
 Learning from others

Mathew Smith
 set of values, rituals, habits of a group

Anonymous

M	W	FedRAMP	VDI
✓	✓	X	✓

July GA

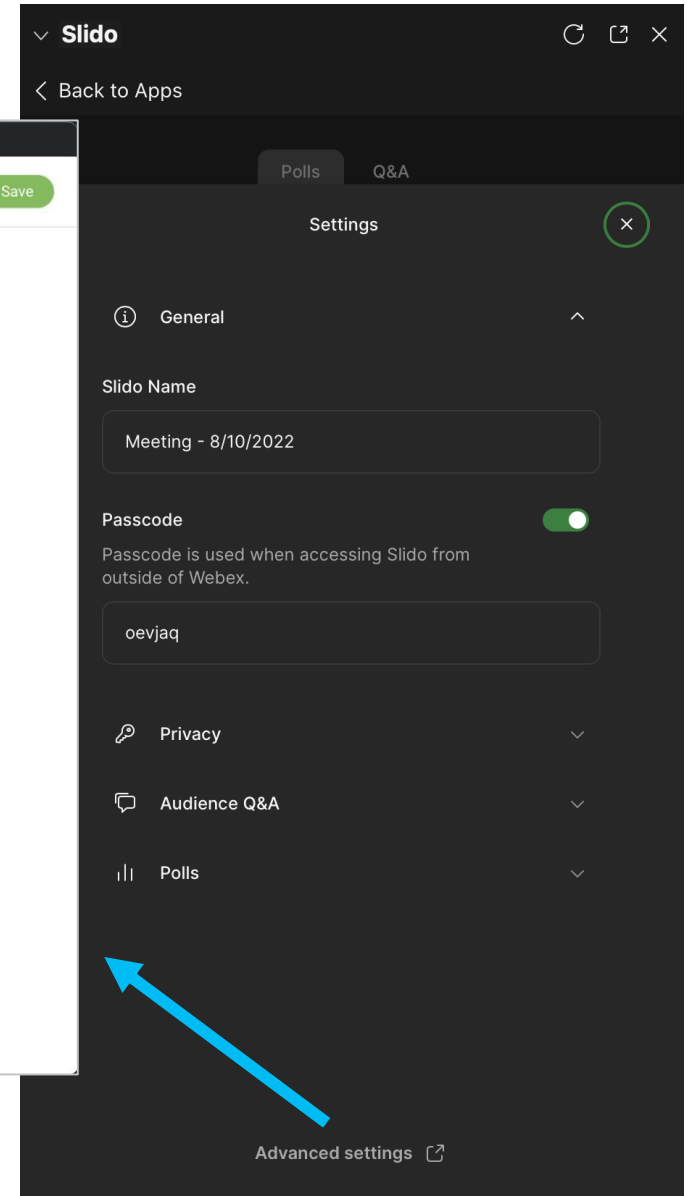
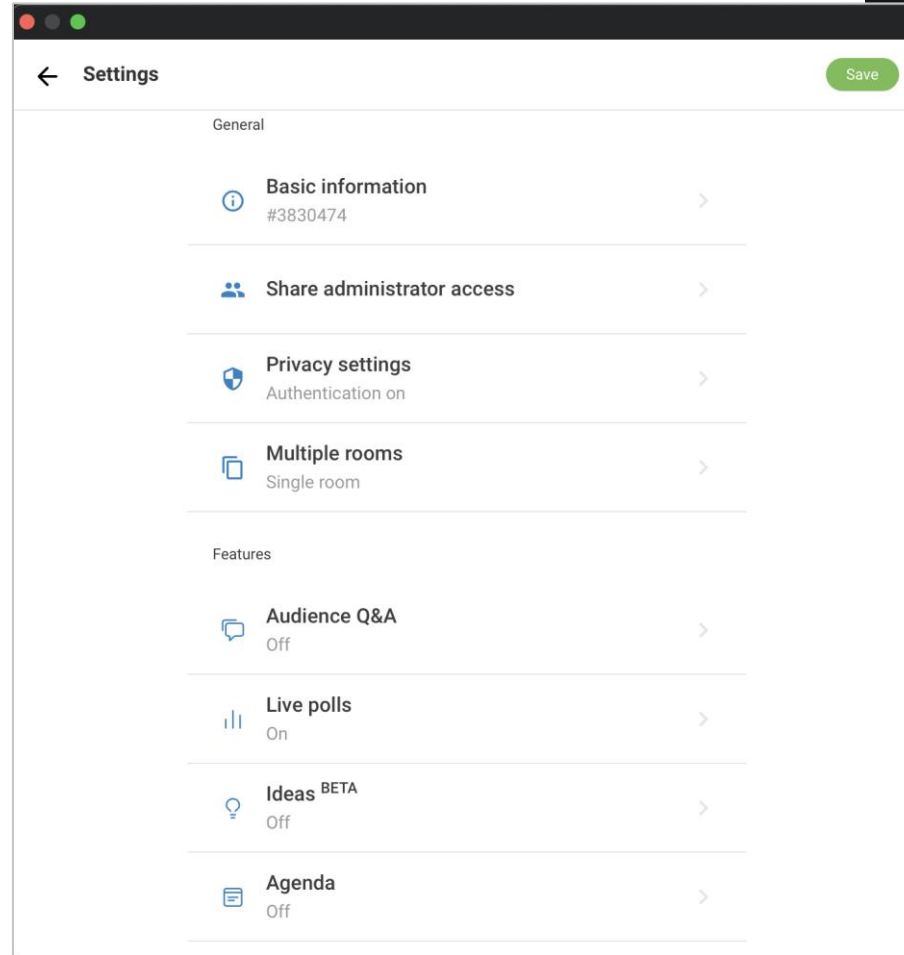
New Settings Available in Webex Sidebar

For Slido in Webex

4 new expandable sections are available for setting up Slido on the sidebar:

- General (name, passcode)
- Privacy (participant privacy)
- Audience Q&A (set Q&A on/off)
- Polls (set poll on/off)

Clicking on **Advanced** settings will bring up a pop-out for additional Admin settings configurations



M	W	FedRAMP	VDI
✓	✓	X	✓

June GA

Open Text Poll – Display Name

For Slido Standalone and Slido in Webex

Show name of participant who gave the response to open text poll (participants need to select the option of showing their names)

Participant names will be visible in admin, participant and present mode

Help organizer to follow-up with the respondents to address their issue

The screenshot shows the Slido interface for creating and viewing an open text poll. The poll question is "How do you feel about the company strategy?". The poll settings are configured as follows:

- Allow multiple answers
- Poll image (with tooltip: "It is optional for participants to share names")
- Display respondent names ⓘ
- Hide results on launch

The poll image section is currently empty. Below the configuration, the poll results are displayed for the question "How do you feel this month" (004 votes). The results are shown for participants, with a "Hide results" button. The responses are:

- Antony**: Not so good to be honest 🙄👉
- Natali**: So far so good!
- Anonymous**: Exciting, for most of the time.
- Lisa Appleseed**: The first thing that comes to mind for me is that i feel really positive about the upcoming changes in the company this year.

At the bottom of the interface, there is a "Create survey" button and a note: "Participants can vote at slido.com with #593860".

Webex Meetings Post Meeting Experience


M	W	FedRAMP	VDI
✓	✓	✓	✓

42.9
Custom Schedule

Support Chapters on Webex Recordings

For Meetings, Webinars and Webcast

Users can add chapters to their own recordings for easier and faster view especially the long recordings

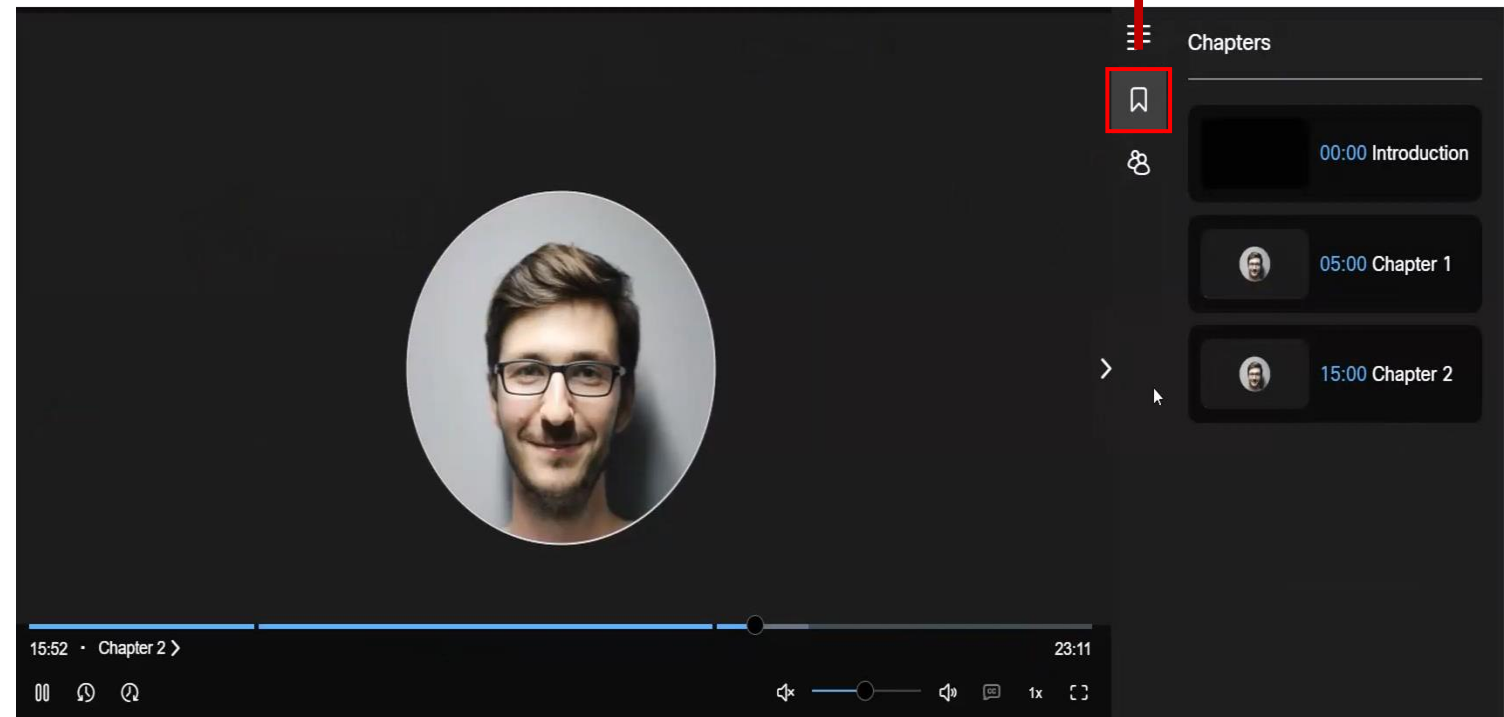
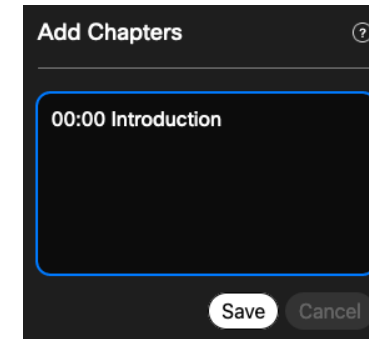
To add a chapter, click on  and specify a starting timestamp and title

Chapters will then appear on the recording playback bar and side panel

Chapters can be added to previously or newly created recordings

Apply to MP4 recordings

Note: applicable to Slow Channel customers



Administration Experience

M	W	FedRAMP	VDI
✓	✓	✓	✓

42.8.5
Available at GA

Self Signup Meetings Site Host Account Support

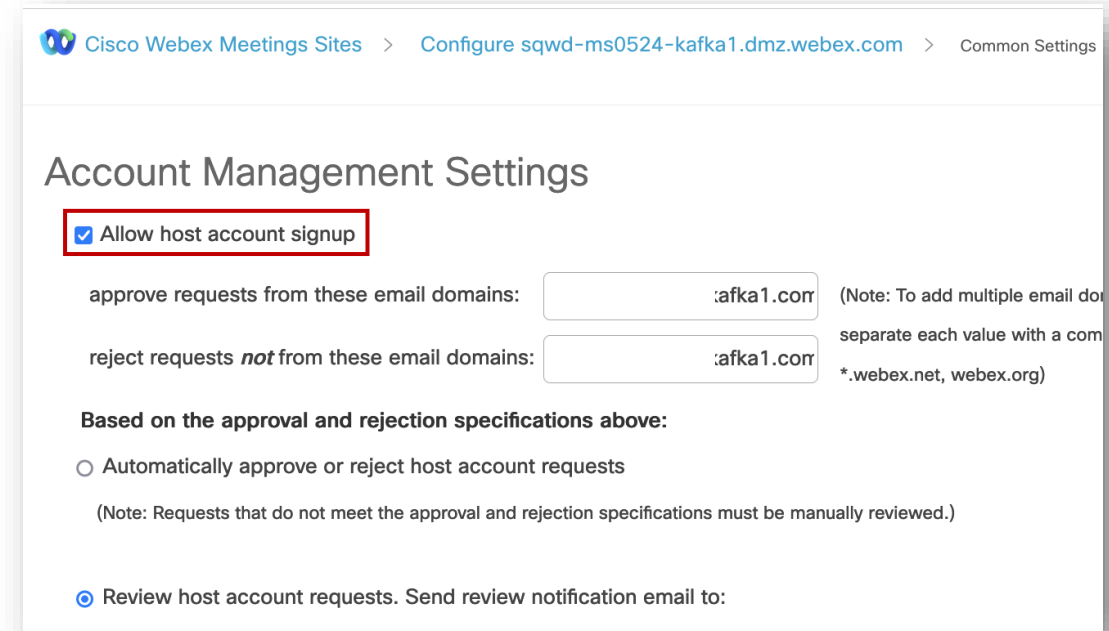
For Control Hub Managed Sites

Admin can enable the option for self signup for host account on the Meeting site, so users can request an account themselves

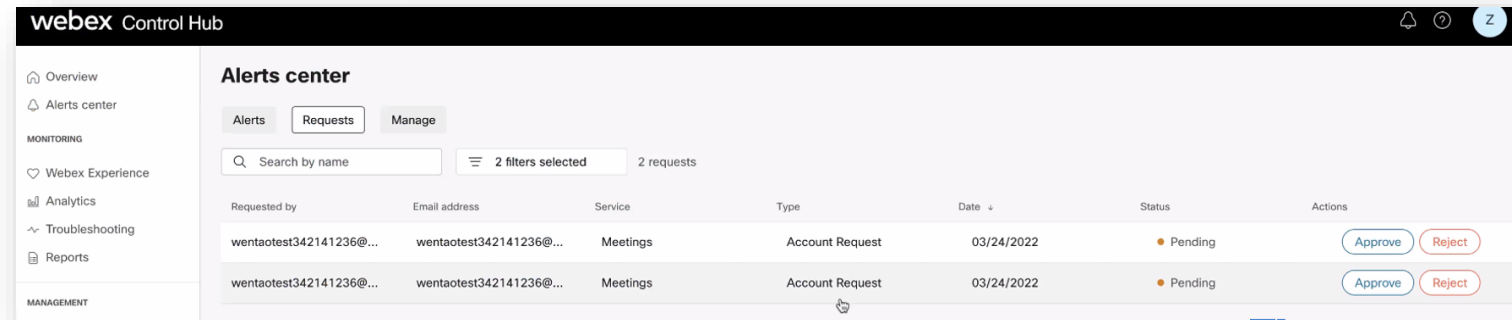
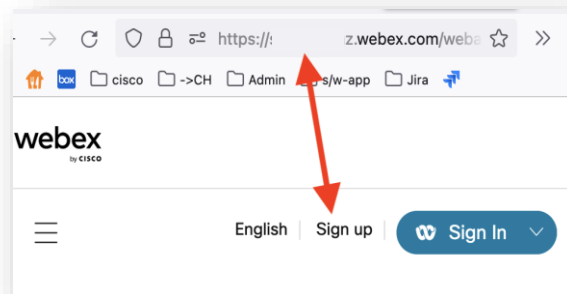
- Existing feature in Site Admin sites
- Enable **Allow host account signup** in site admin
- **Allow users to request additional services** is also part of this feature release

Admin can process the signup request by

- Set up rules to auto approve/reject the request
- Admin can review and approve/reject the request in the Alerts Center



GA in 42.8.5



Webex Devices

September RoomOS ToI

Charlie Thorpe

Technical Marketing Engineer - Collaboration



Contents

- 01 Introduction
- 02 Recap on RoomOS August
- 03 Features being announced

01 Introduction

Software Versions - RoomOS September

Scheduled September 6th 2022 (subject to change)

On-premises registration. Webex Edge for Devices <u>without</u> Cloud Upgrade Mode enabled		Webex Edge for Devices linked devices <u>with</u> Cloud Upgrade Mode enabled		Cloud Registration	
DX, MX, SX	Room Series Board Series * Desk Series *	DX, MX, SX	Room Series Board Series Desk Series	DX, MX, SX	Room Series Board Series Desk Series
CE 9.15.13.0	RoomOS 10.15.3.0	CE 9.15.14.9	RoomOS 10.19.1.x	RoomOS 9.15.14.9	RoomOS 10.19.1.x

- CE 9.15.13.0 released May 18th, 2022
- RoomOS 10.15.3.0 released July 6th, 2022
- CE/RoomOS 9.15.14.9 released July 12th, 2022
- RoomOS 10.18.1.3 released August 11th, 2022

* Board Pro, Desk Hub, and Desk Mini will require 10.11.2.x or later

Availability Key



**Webex cloud
registered**

C



**Webex Edge for
Devices**

(assuming Cloud Upgrade mode
and Optimized Webex Meeting
experience enabled)

H



**On-premises
registered**

P



**Webex cloud
registered
(FedRAMP)**

FR

02 Recap RoomOS August

Released in RoomOS August

Released

- Hotdesk QR code pairing 😊

Delayed - estimated October

- Join Zoom button 😞

Control Hub

- Force Upgrade notification in Alert Center (still on-track for release W/C August 15)
- DNA Spaces Integration into Workspaces Integration Framework (still on-track for release W/C August 15)
- Workspace Integrations into FedRAMP (released)

Delayed

- SynergySKY Integration into Workspaces Integration Framework



RoomOS 11 UI

- Currently available on Board, Desk and **now Room Series (Room Panorama excluded)**
 - Cloud-registered or Webex Edge for Devices.
- Org-level Enablement
 - Control Hub – Devices – Settings - Enable RoomOS 11 UI Experience as default.
- Device Level Enablement
 - Control Hub – Devices - <Select Device> - All Configurations
 - UserInterface > Concept Mode > Compositor (From Desktop)
 - UserInterface > Concept > Tablet Mode (command to be depreciated)
 - Device needs to have Cloud Upgrade Mode enabled (Webex Edge for devices).
- Software release will still show RoomOS 10.x.x.x
 - Will move to RoomOS 11.x.x.x later this CY.

RoomOS 11 UI Experience

[Send us your feedback](#)

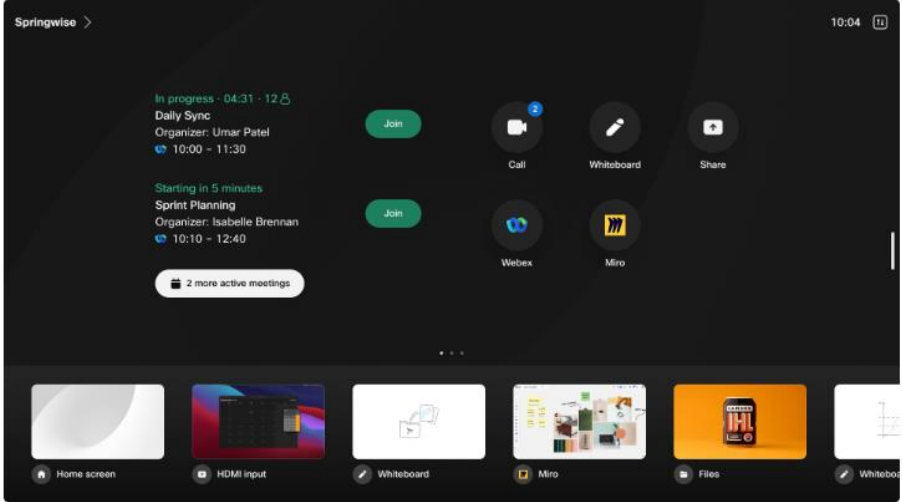
- Enable RoomOS 11 UI Experience for Room, Desk & Board series
- Enable RoomOS 11 UI Experience for Desk & Board series

The new RoomOS 11 UI Experience gives devices a modernised experience with an app-centric navigation paradigm. Future features will only be available when this experience is enabled.

Requirements:

- RoomOS July (10.17) or newer
- Room Panorama, Room USB and Webex on Flip are not yet supported
- Other caveats apply - See documentation for more info

Enabling the RoomOS 11 UI Experience changes the default interface on the devices immediately unless the device is in-call.



The screenshot shows the RoomOS 11 UI interface. At the top, it displays the time 10:04. Below that, there's a section for "Springwise" with a right arrow. The main content area shows a meeting agenda with two items: "Daily Sync" (04:31 - 12:00) and "Sprint Planning" (10:10 - 12:40). Each item has a "Join" button. To the right of the agenda are icons for "Call", "Whiteboard", "Share", "Webex", and "Miro". At the bottom, there's a navigation bar with icons for "Home screen", "HDMI input", "Whiteboard", "Miro", "Files", and "Whiteboard".

RoomOS 11 UI

RoomOS 10 UI – Desk Pro



User Interface>Concept Mode>Desktop

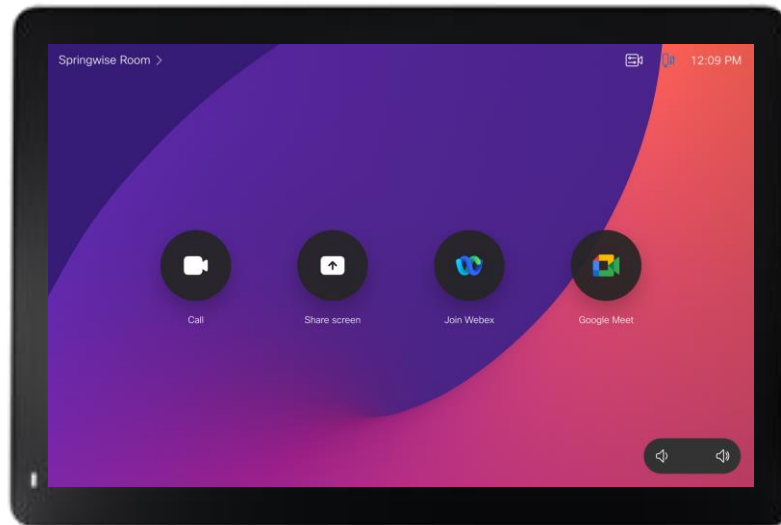
RoomOS 11 UI - Desk Pro



User Interface>Concept Mode>Compositor

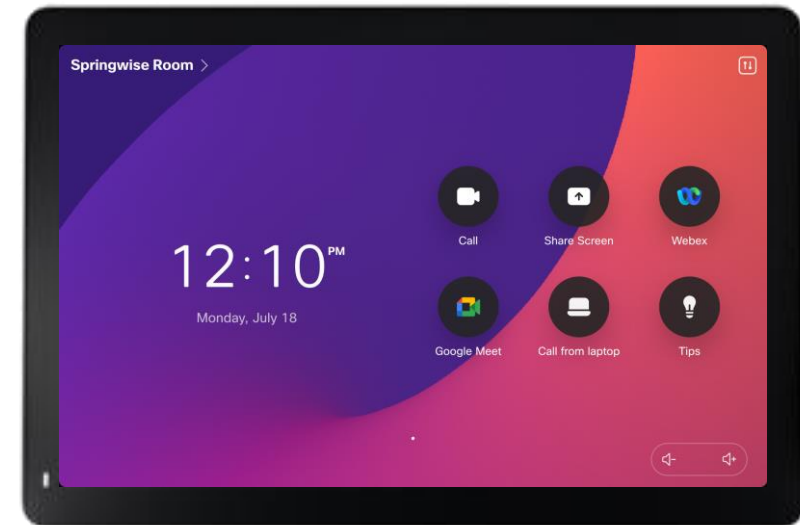
RoomOS 11 UI

RoomOS 10 UI – Navigator



User Interface>Concept Mode>Desktop

RoomOS 11 UI - Navigator



User Interface>Concept Mode>Compositor

03

New Features RoomOS September

RoomOS September



Webex Meet Mobile App

Mobility: Program Milestones

Dates and Features shown are still subject to change



Milestone	Android	iOS
Submit to Store	Sep 2, 2022	Sep 16, 2022

- * **Android** apps typically appear in the store within a few days of the submit date.
- * * **Apple** takes longer to approve apps, so we cannot provide a specific date/estimate.



Android 42.9



- Day 0 Support for Android 13
- Support Share PDF File
- Filter In-Meeting Apps on Mobile
- Accessibility Improvement for Join and Sign-in

iOS 42.9



- Day 0 Support for iOS 16, iPadOS 16 & WatchOS 9
- Filter In-Meeting Apps on Mobile

M	W	FedRAMP	VDI
✓	✓	✓	✓

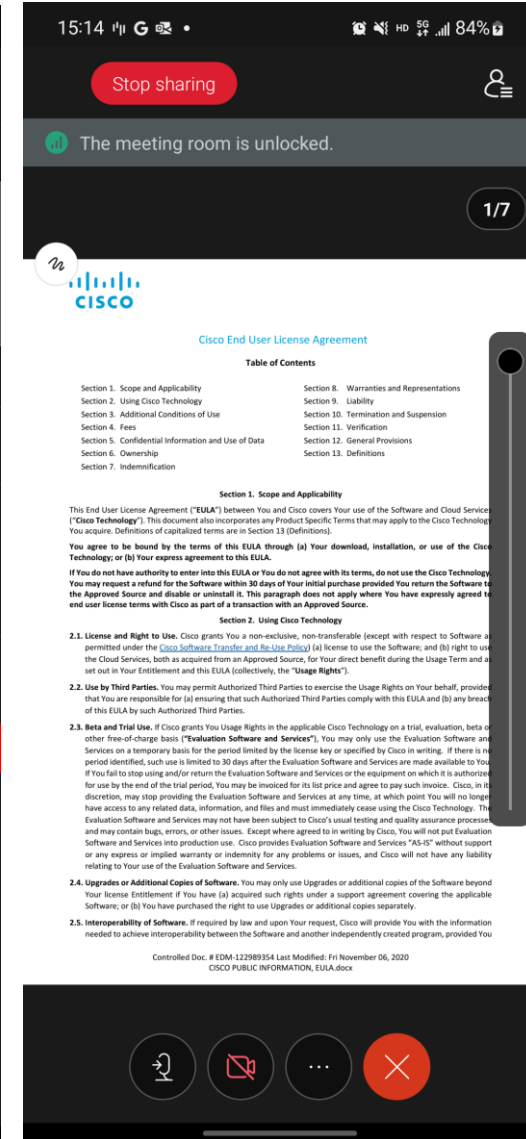
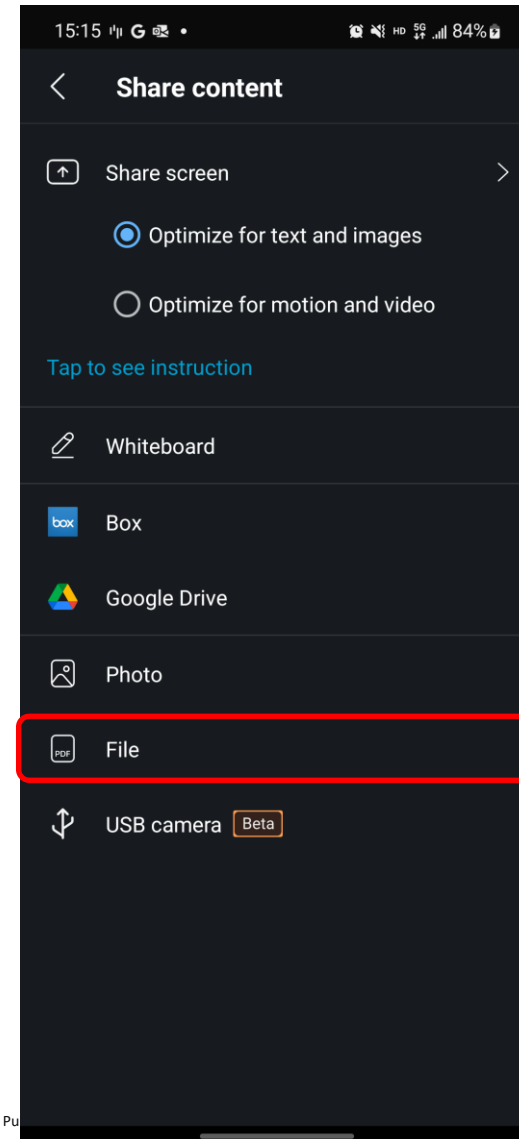
Android 13: Day 0 Support

- Webex Meetings Android App will support Android 13 on Day 0 when it is released
- These release dates are not provided in advance, but based on past release dates, it will most likely be September or October

M	W	FedRAMP	VDI
✓	✓	✓	✓

Support Share PDF File

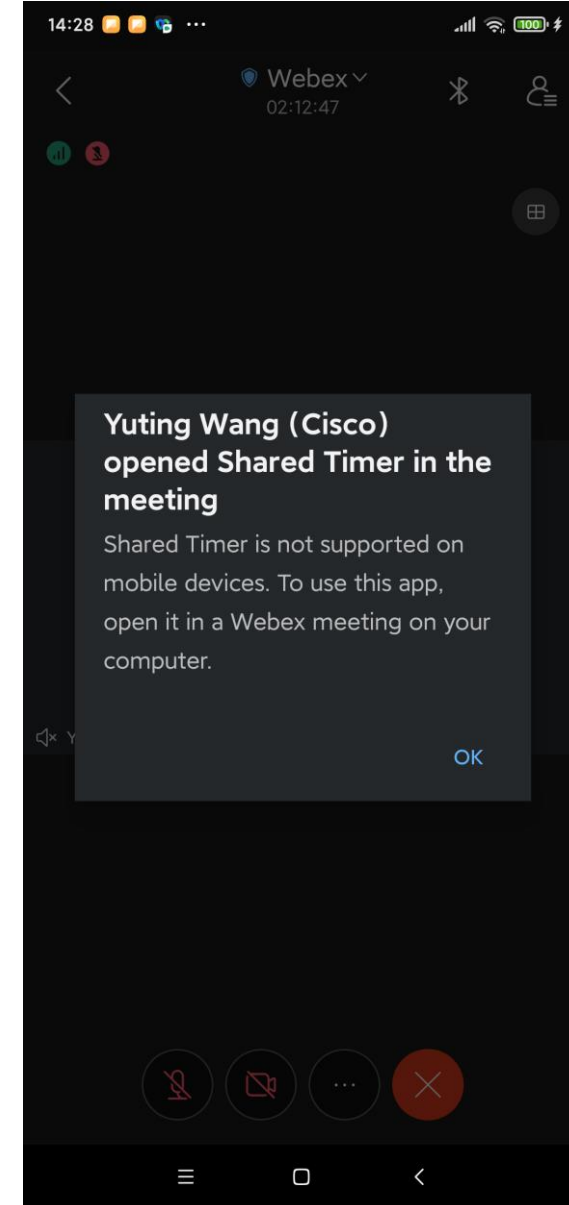
- Similar to desktop, Android users can now share a PDF file from their device



M	W	FedRAMP	VDI
✓	✓	✓	✓

Filter In-Meetings Apps on Mobile

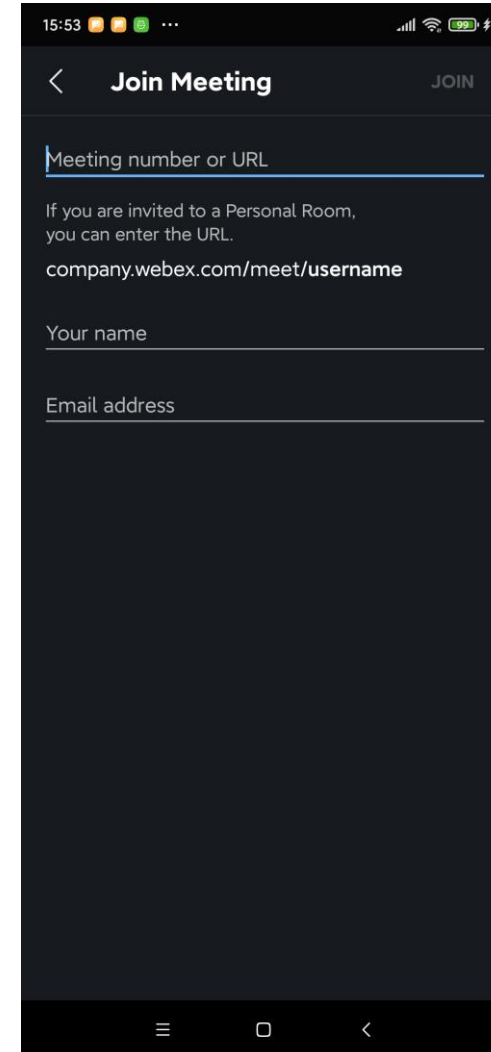
- Some embedded apps are not supported on Android. An alert will pop up when these apps are opened in a meeting
- Supported meeting type: Meetings and Webinars



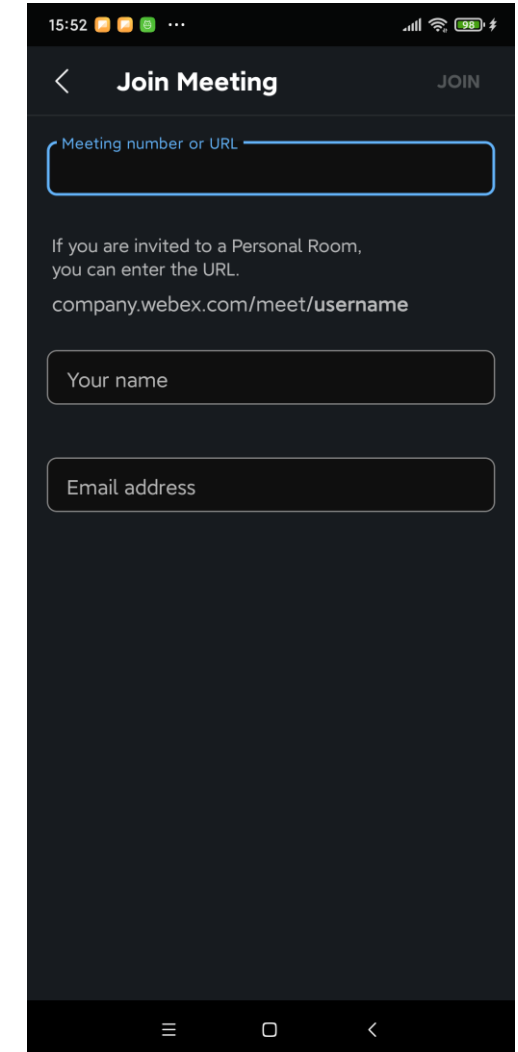
M	W	FedRAMP	VDI
✓	✓	✓	✓

Accessibility Improvement for Join and Sign-in

- UI changes for accessibility improvements for join and sign-in on Android



before



now

Android Distribution

- Google Play Store
- Amazon App Store
- Samsung Galaxy Store
- Huawei Store
- Facebook Portal App Store
- SDLC App Catalog
- Internal Alpha Testing
- Google Play Store – “alpha testers”





iOS: What's New in 42.9

Features and Enhancements

- Day 0 Support for Apple iOS 16, iPadOS 16 & WatchOS9
- Filter In-Meetings Apps on Mobile

M	W	FedRAMP	VDI
✓	✓	✓	✓

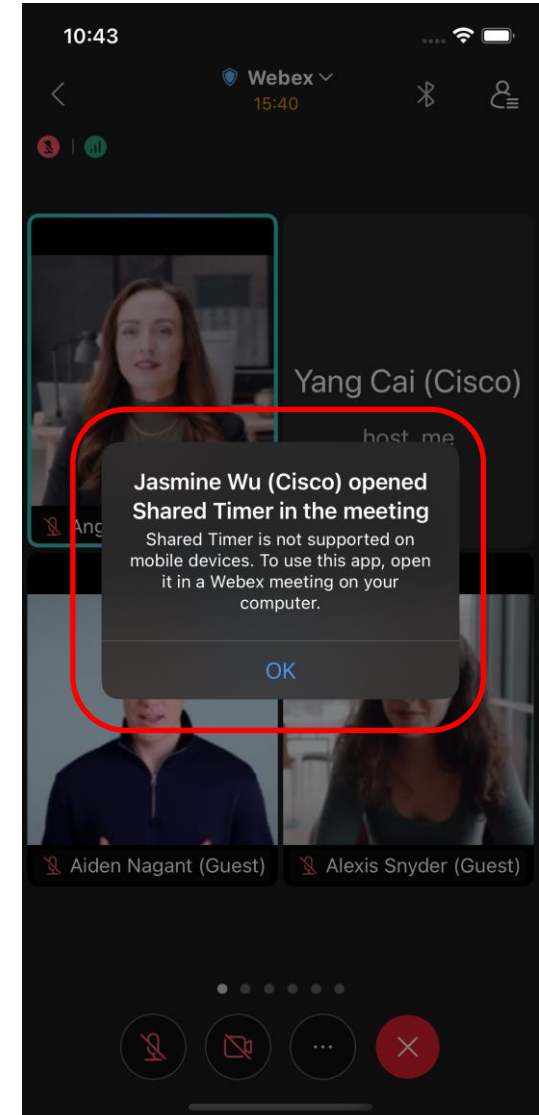
Apple iOS 16, iPadOS 16 & WatchOS 9 : Day 0 Support

- Webex Meetings iOS App will support iOS 16, iPadOS 16 & WatchOS 9 on Day 0 when it is released
- These release dates are not provided in advance, but in the past Apple has released in their new OS in September

M	W	FedRAMP	VDI
✓	✓	✓	✓

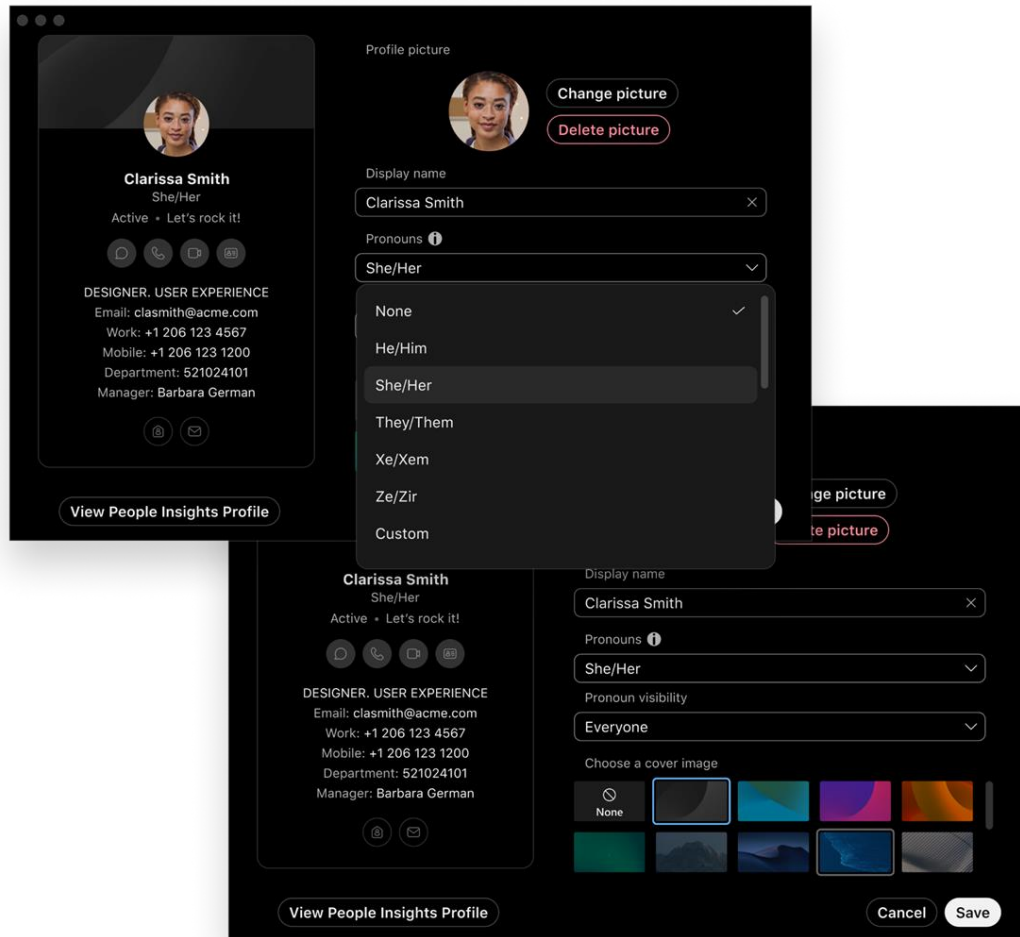
Filter In-Meetings Apps on Mobile

- Some embedded apps are not supported on iOS, an alert will pop up when these apps are opened in a meeting
- Support Meeting type: Meetings and Webinars



Webex App update

Set Your Pronouns (Moved from 42.8 to 42.9)

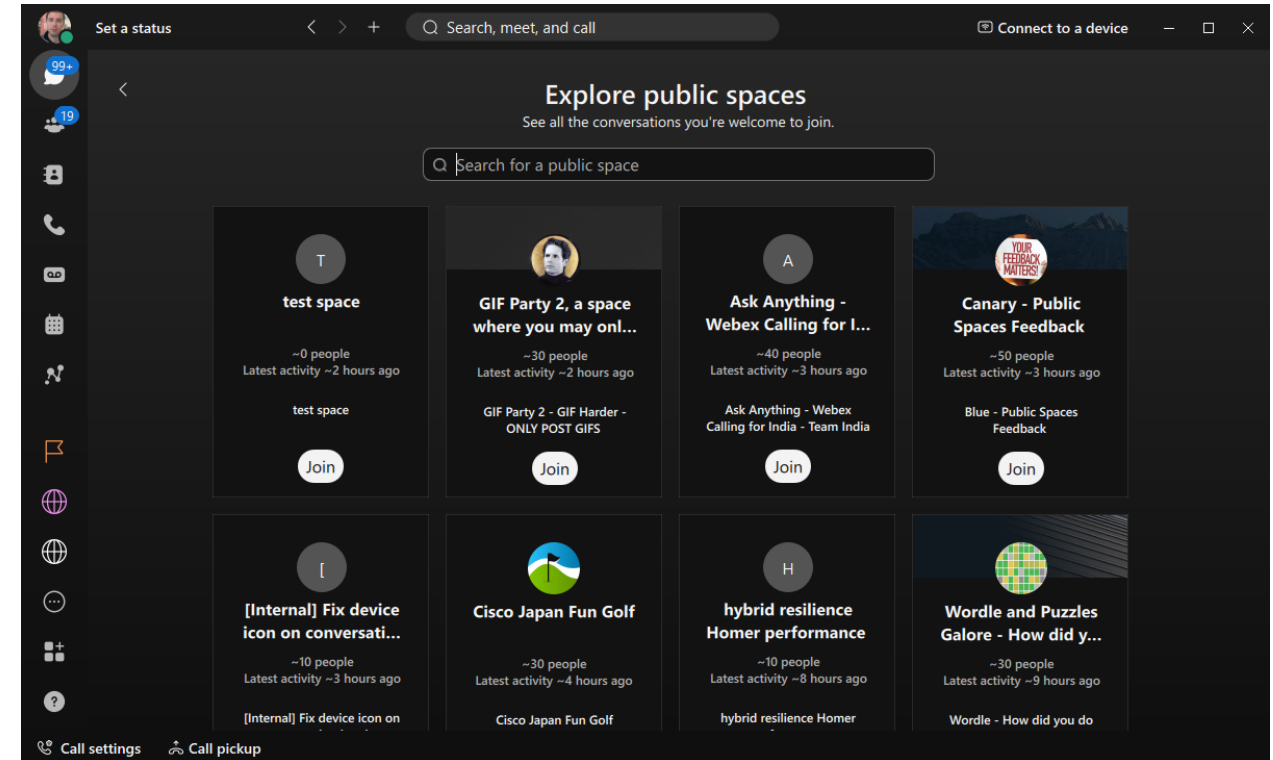


- Users can specify the pronouns that they associate with and choose what groups can see them via the Edit Profile dialog
- Choose from a list or specify a custom pronoun
- Pronouns will be visible in the Contact card and People Insights view
- Admin option to turn ON pronouns feature for your org in Control Hub

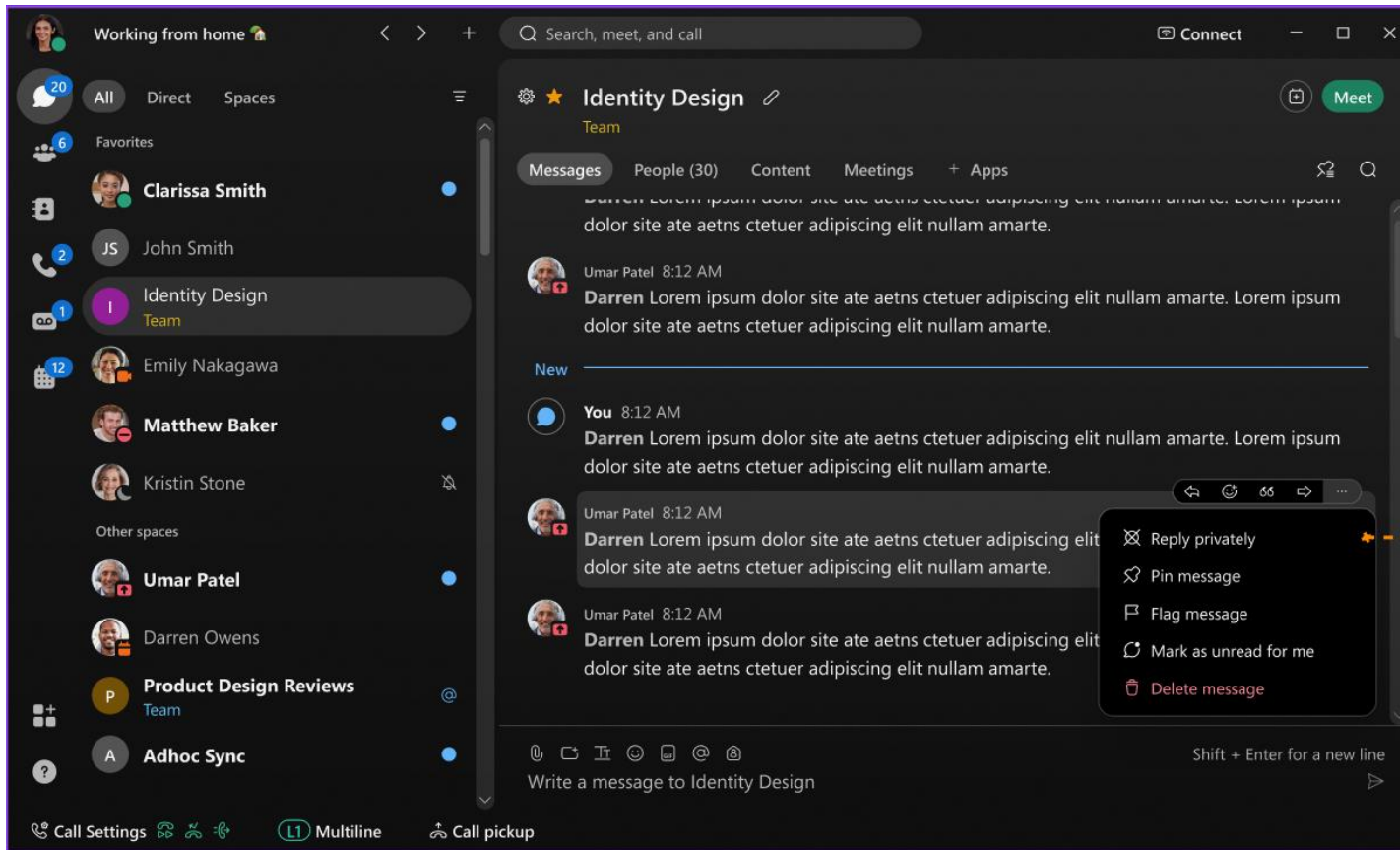
Messaging

Public Spaces

- Create spaces that are easily discoverable to people **within your organization**
- Public spaces have many uses:
 - Communications
 - Socialization (connect with like-minded people)
 - Ask questions/Seek feedback
- Desktop & Mobile
 - Desktop : explore, search, create and participate
 - Mobile: search and participate
- Admin option to turn off this feature for your org in Control Hub



Reply Directly on Webex App for Mobile

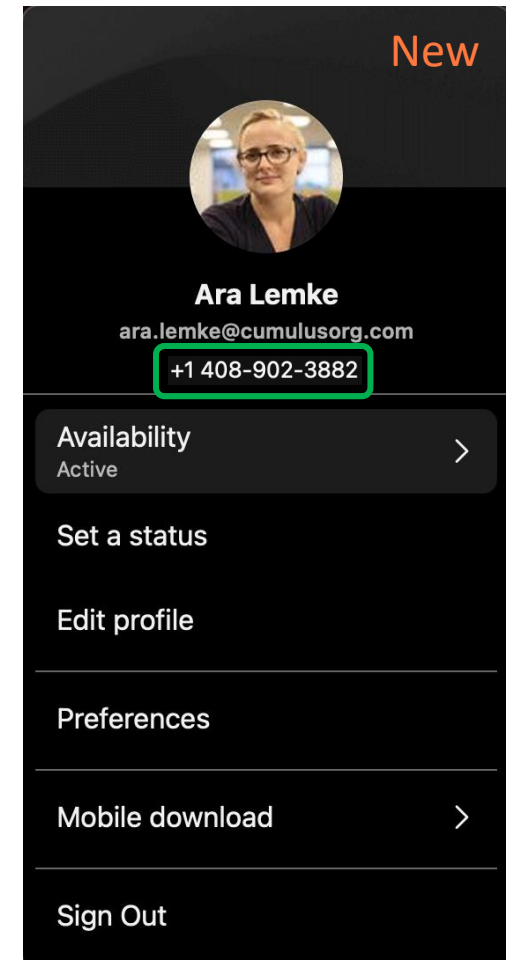
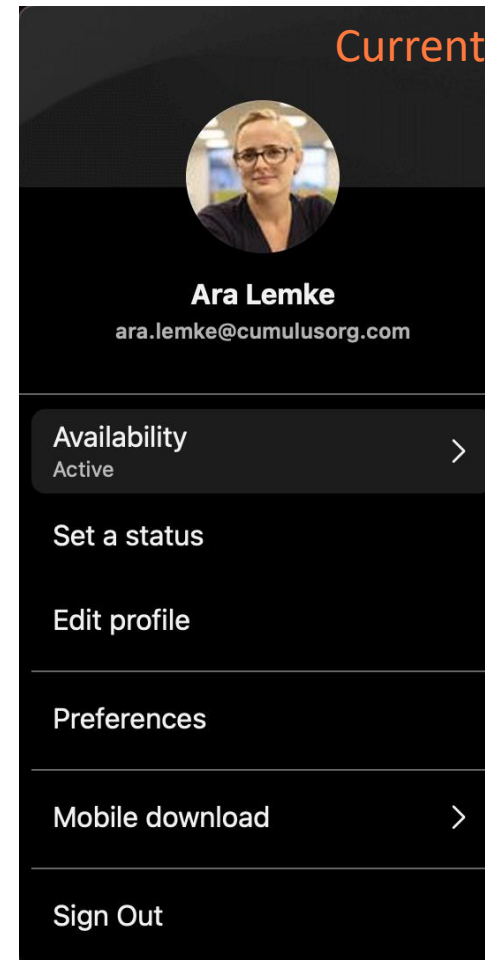


- On desktop, we can already reply directly to a user who posts a message in a space
- In 42.9, this capability will be made available on mobile apps

Calling

Show Main Telephone Number in User Profile

- Problem
 - Users own telephone number is not displayed on user profile today.
 - To view own telephone number, user must select Edit profile
- Solution
 - Main telephone number will be added to the user profile
 - Desktop and Mobile
 - Future plan to allow admin select which number is displayed e.g. extension vs full e.164 etc



Webex Monitoring, Troubleshooting and More

August Update

Andrea Paulina Sancho

Scott Kiewert

Collaboration Technical Marketing Engineer



The Dashboard

Control Hub

Configuration



Monitoring



Troubleshooting



Webex Administration, Troubleshooting & More - August

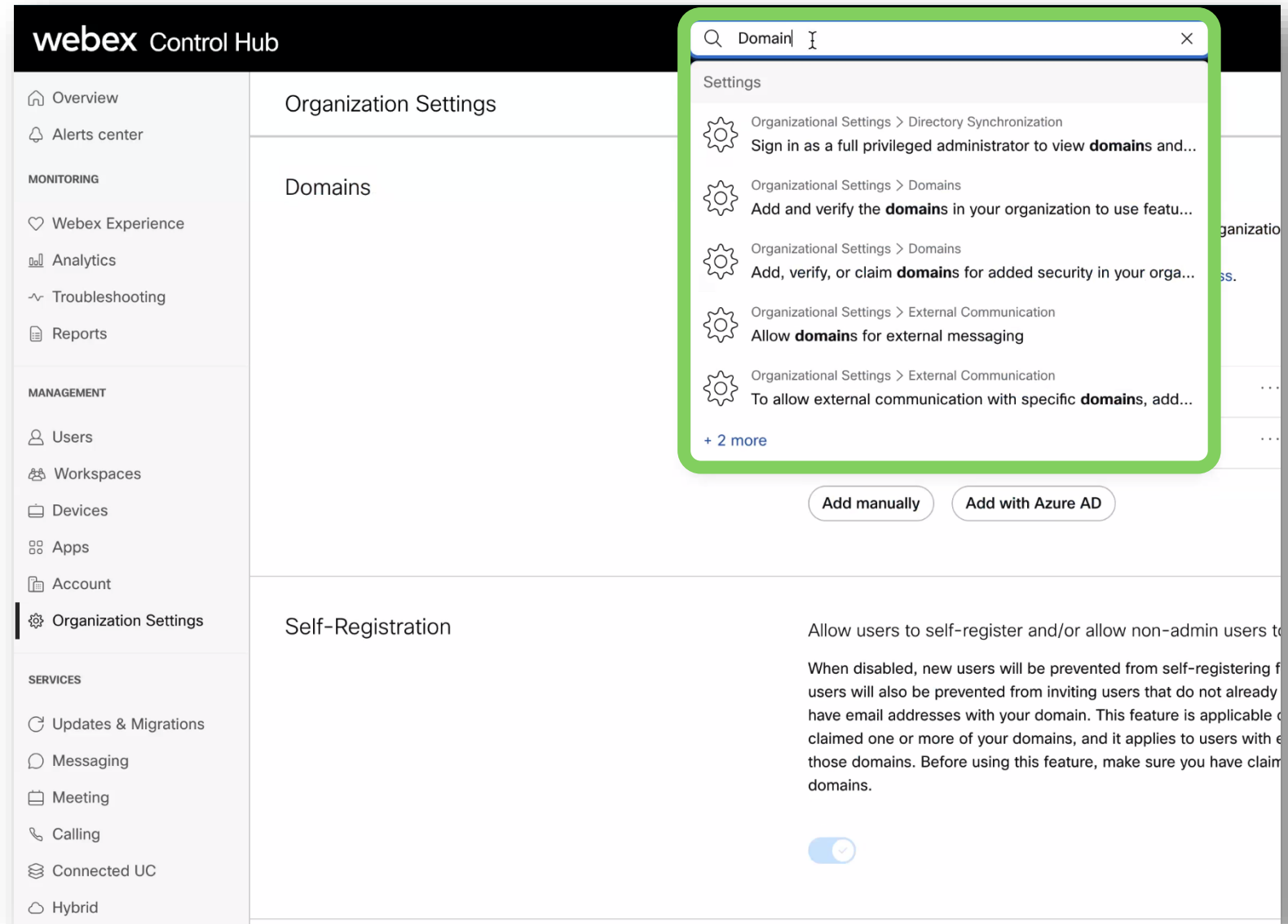
Administration	<ol style="list-style-type: none">1. Global Search2. User Experience Improvements to the assignment of tracking codes3. Admin can remove invalid attribute values4. SAML JIT Update for users5. SSO Admin Self Recovery6. Multiple email address for user authentication
Troubleshooting	<ol style="list-style-type: none">1. The read-only admin role can now view the Admin Activity log2. Share Custom Analytics Dashboards
Monitoring	

Control Hub Administration Features

Global Search

Reduce the amount of time you spend looking for items in Control Hub by typing at least three characters

- Settings
- Devices
- Users
- Groups
- Workspaces



User Experience Improvements to the Assignment of Tracking Codes

Context

- Tracking codes allows the identification of users within a Webex site

webex Control Hub

Tracking Codes

Cisco Webex Meetings Sites > Configure demo.webex.com > Tracking Codes

Track index	Tracking Code Group	Input Mode	Tracking code list	Host Profile	Schedule/start page to
1	Division	Drop-down list	Add/Edit Batch Add	AdminSet	Not used
2	Department	Drop-down list	Add/Edit Batch Add	Optional	Not used
3	Project	Select from List	Add/Edit Batch Add	AdminSet	Not used
4	Other	Text Input	Add/Edit Batch Add	Optional	Optional
5	pet name	Text Input	Add/Edit Batch Add	Not used	Not used
6	Favorite Color	Text Input	Add/Edit Batch Add	Not used	Not used
7	Custom7	Text Input	Add/Edit Batch Add	Not used	Not used
8	Custom8	Text Input	Add/Edit Batch Add	Not used	Not used
9	Custom9	Text Input	Add/Edit Batch Add	Not used	Not used
10	Custom10	Text Input	Add/Edit Batch Add	Not used	Not used

Note: Selecting Admin Set for Host Profile or Schedule Meeting will prevent the corresponding tracking codes from being displayed to the host

Update

User Experience Improvements to the Assignment of Tracking codes

Manually Add users Wizard offers
“Assign tracking code” steps

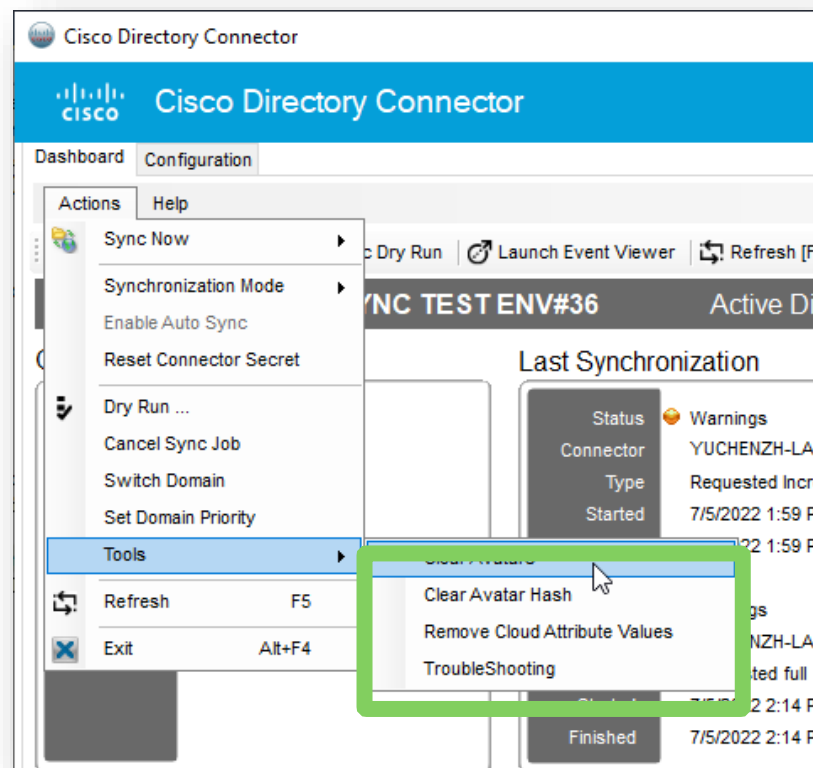
Tracking codes are now shown in the
user details page.

These enhancements make it easier for
admins to add users and manage their
tracking codes.

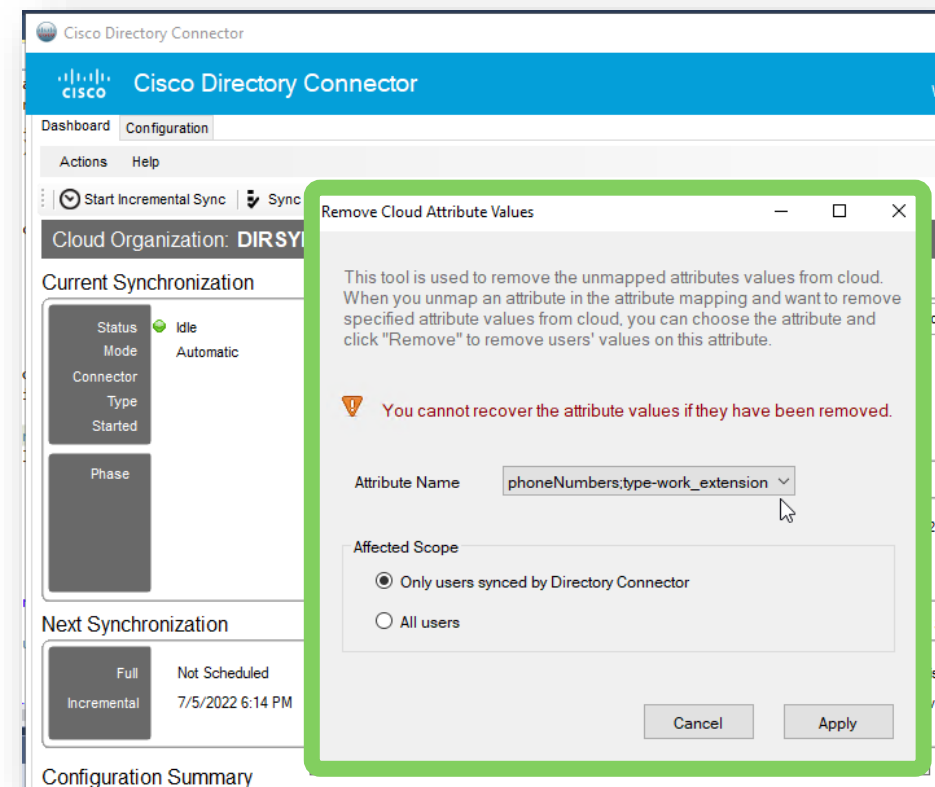
The screenshot shows a web interface for adding users. At the top, a progress bar indicates five steps: Basic information, Licenses, Assign tracking code (current step), Assign numbers, and Review. The main content area is titled 'Step 3: Meeting Configuration - Assign Tracking Codes' and includes a sub-header: 'Step 3: Meeting Configuration - Assign Tracking Codes'. Below this, a message states: 'You need to assign tracking codes for individual user per webex site. Each user may have multiple tracking codes because they have assigned multiple webex sites.' The form is for 'User 1 of 6' and is divided into two sections for different Webex sites. The first section is for 'Webex site 1: squad.webex.com' and includes fields for 'Division or team *' (a dropdown menu with 'Select a division'), 'Department code *' (a text input with 'Enter a code'), 'Office Location' (a dropdown menu with 'New Gotham'), and 'Cohort' (a dropdown menu with 'Pink'). The second section is for 'Webex site 2: prey.webex.com' and includes fields for 'Project *' (a dropdown menu with 'Select a project'), 'Pet name *' (a text input with 'Enter a pet name'), and 'Favorite color'.

Admin can Remove Invalid Attribute Values

Remove all avatars for users



Choose and remove mapped attributes that are no longer needed for users



Multiple email address for user authentication

- Users can login with validated alternate email address
- Allows admin to add additional email addresses to user accounts such as User Principal Name, etc. for **authentication**
- An admin can provision users with an alternate email address within the SAML JIT Creation or Update.

Pre-requisite:

That email should be from a verified/claimed domain in the organization

The screenshot displays the 'Profile' settings page for a user named Ben Wallace. The 'Email' section is highlighted with a green border and contains two email addresses: bwalace@cisco.com and bwalace@webex1.com. Below the email addresses is a button labeled 'Add a new email address'. Other settings visible include 'First name' (Ben), 'Last name' (Wallace), 'Display name' (Ben Wallace), 'Preferred email language' (English - American English), 'Last email status' (None), and 'Name labels' (Status: Not enrolled | Organization settings: On).

Profile	General	Meeting	Calling	Messaging	Hybrid services	Devices
User details		First name	Ben			
		Last name	Wallace			
		Display name	Ben Wallace			
Email		bwalace@cisco.com				
		bwalace@webex1.com				
		Add a new email address				
Preferred email language		English - American English				
Last email status		None				
Name labels		Status: Not enrolled Organization settings: On				

SAML JIT Provisioning for Users

- Create and activate users after SAML SSO authentication.
- Separate setting to allow updating user attributes after SAML SSO authentication.
 - Users are updated after each authentication.
- Supports 22 profile attributes for each user.
- Domain must be claimed to use this feature.
- **SAML JIT does not support deprovisioning or token revocation.**

Single Sign-On

Modify your organization's SSO authentication

SAML certificate

Certificate type	Status	Expiration date	Certificate usage
IdP	Primary	08/03/2032, 08:39:57 PM	Verifying SAML assertion signature
Cisco (SP)	Primary	09/13/2026, 03:35:38 AM	None

Actions

Single Logout Uri is not configured.

Map Attribute

Override all mapped attributes to user profile attributes at the IdP.

Configure SAML mapping

Just In Time (JIT) Settings

Create or activate user (if no active user is found)

Update user with SAML attributes (if a user with email address is found)

SAML Response Mapping

SAML Response Mapping

Required attributes *

Webex Identity attribute name	SAML attribute name	Helper text
Username/ Primary email address	Example: uid	Webex requires the UID attribute to be mapped to the email, upn, edupersonprincipalname of the user provisioned into Webex

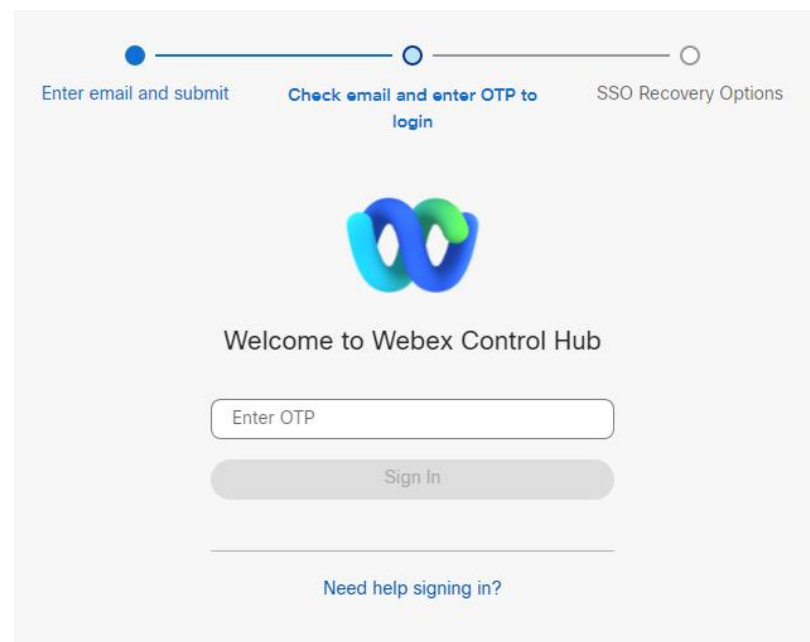
Profile attributes

Webex Identity attribute name	SAML attribute name	Helper text
externalid	Example: user.objectid	This is the unique identifier from your directory. This can be used to ensure we have the unique identity mapped between directories when other attributes may change.
employeenumber	Example: user.employeid	This is the employeenumber that can be used to uniquely identify the user within their HR system. It should not be used for externalid as this is sometimes re-used or recycled
preferredLanguage	Example: user.preferredlanguage	This is the preferred language of the user within Webex
locale	Example: user.locale	This is the locale of the user within Webex
timezone	Example: user.timezone	This is the primary timezone for the user within Webex
displayName	Example: user.displayname	This is the displayname of the user within Webex
name.givenName	Example: user.givenname	This is the first name of the user also known as the given name
name.familyName	Example: user.surname	This is the last name of the user also known as surname or familyname
addresses.streetAddress	Example: user.streetaddress	This is the primary street address of the user's work location
addresses.state	Example: user.state	This is the state of the users work location
addresses.region	Example: user.region	This is the region of the users work location
addresses.postalCode	Example: user.postalcode	This is the postalcode or zip code of the users work location
addresses.country	Example: user.country	This is the country of the primary work location
phoneNumbers.work	Example: work.phonenumber	This is the primary work phone number for the user. Please use an e.164 formatted number or it may fail
phoneNumbers.extension	Example: mobile.phonenumber	This is the work extension of the user. Please use an e.164 formatted number of it may fail
pronoun	Example: user.pronoun	This is the pronoun of the user. The visibility

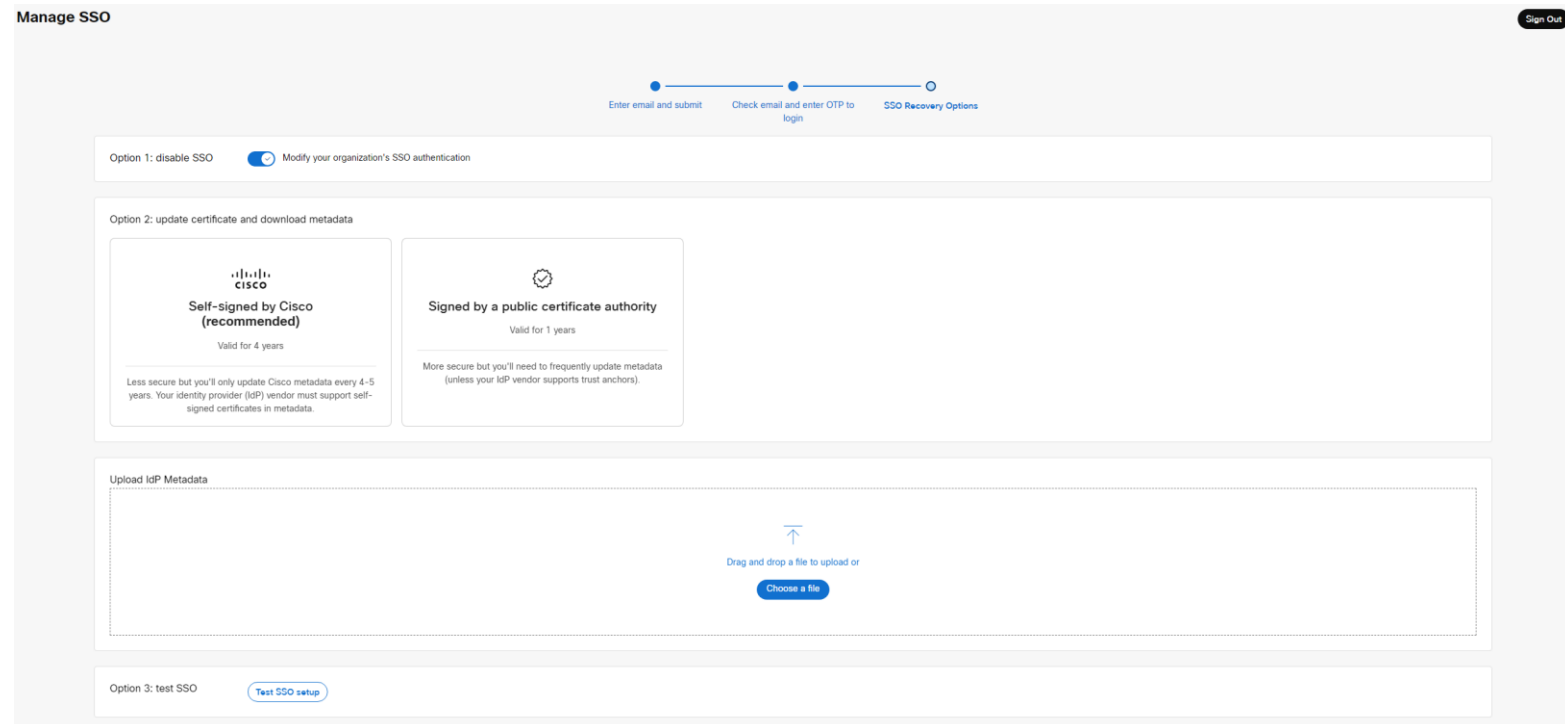
Control Hub Troubleshooting Features

SSO: Recovery URL

- Admins can now bypass SSO to update the SSO config if SSO logins are failing.
- Admin enters email and receives a OTP. After entering the OTP, they can make changes to SSO config only:
 - Disable SSO
 - Update and download Webex metadata
 - Update IdP metadata
 - Test SSO
- Commercial URL:
 - <https://admin.webex.com/manage-ss0>
- FedRAMP URL:
 - <https://admin-usgov.webex.com/manage-ss0>



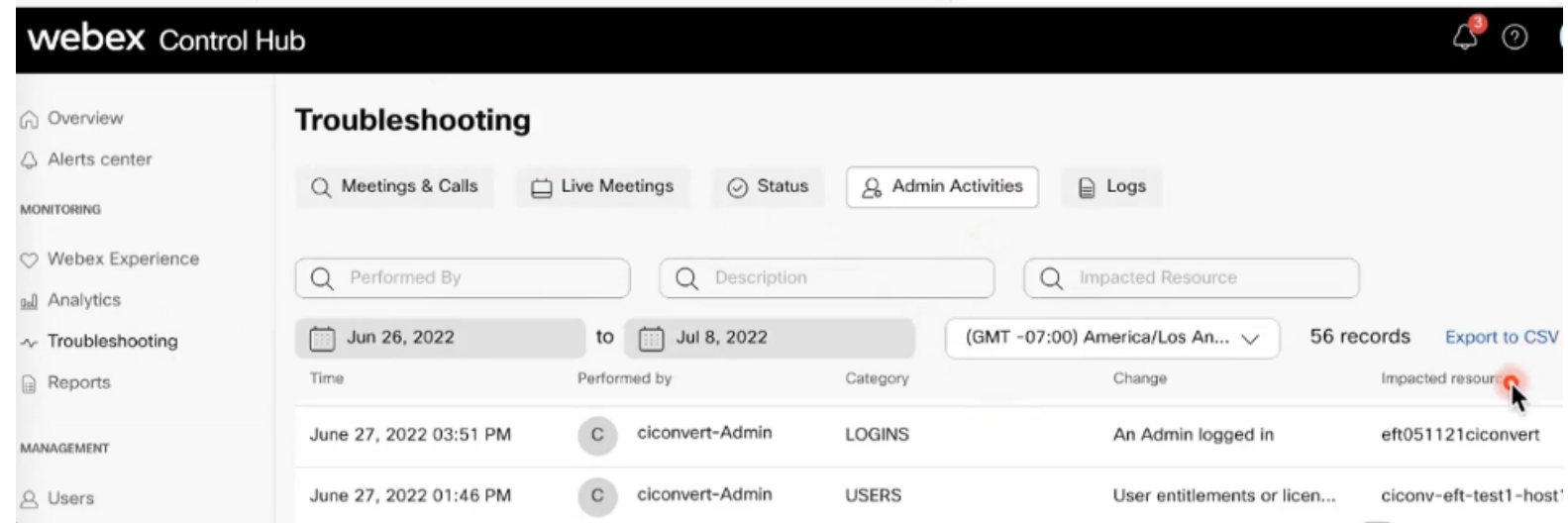
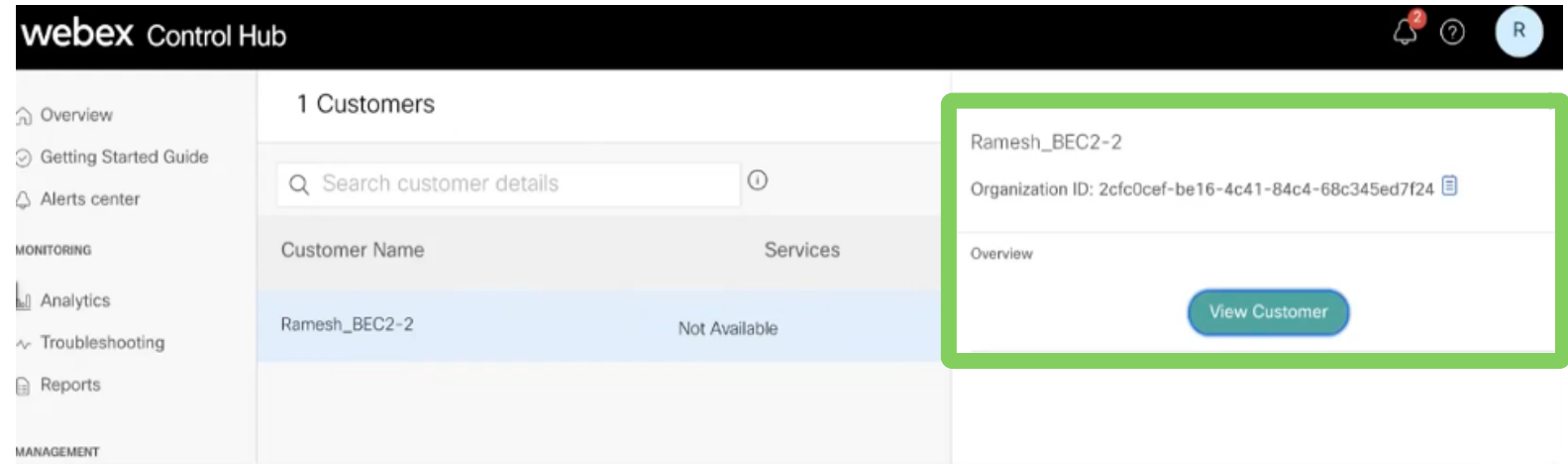
Govt/FedRamp	Aug-Sept
August	



Read-only admin role can now View the Admin Activity Log

Including:

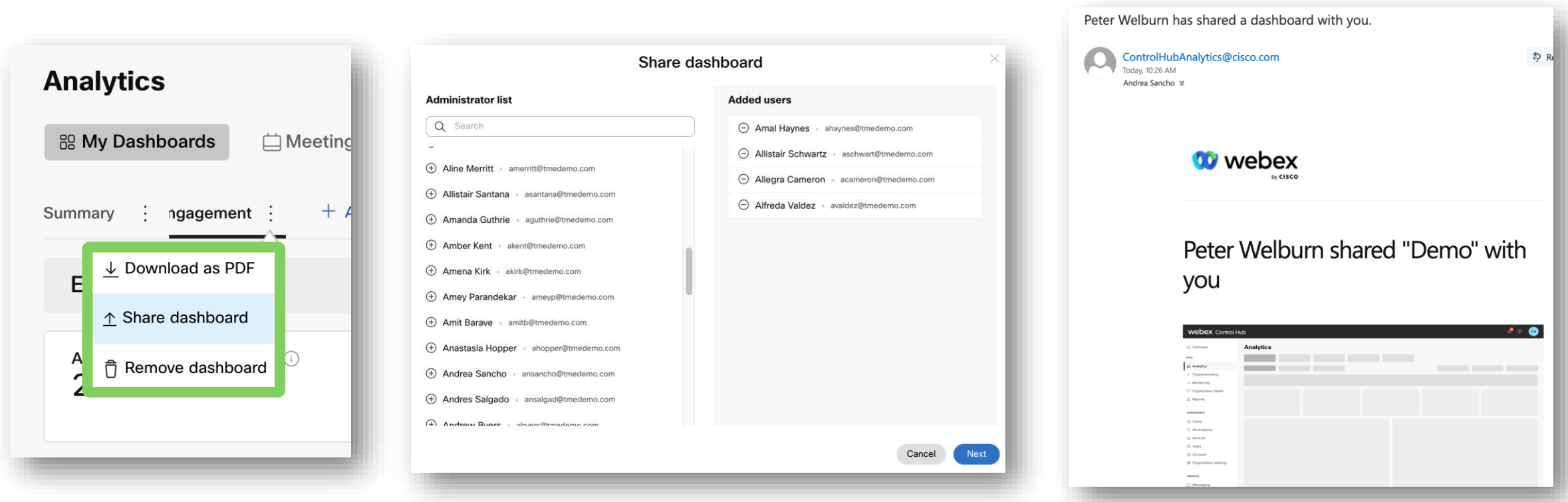
- External read admins
- Helpdesk admins



Share Custom Analytics Dashboards

Full Administrators can create snapshots of a custom dashboard's current layout and share it with other administrators.

Admins can share the dashboard via email, the custom dashboard will appear in the view of the selected user



Share Custom Analytics Dashboards

People's view of your Custom Dashboard

The screenshot displays the Cisco Analytics dashboard interface. At the top, there is a navigation bar with tabs for 'My Dashboard', 'Meetings', 'Messaging', 'Calling', 'Device', 'Workspaces', 'Video Mesh', and 'Connected UC'. Below this, a secondary navigation bar shows 'Summary', 'Leslie's dashboard', 'Q3 dashboard', 'Q4 dashboard', and '+ Add dashboard'. A date range selector is set to '30 days' from '04/01/2021' to '04/30/2021'. The main content area features a notification box with a green border that reads: 'New dashboard shared with you. You got a new shared dashboard from Jane Cooper.' with a 'Got it' button. Below the notification, there are four summary cards: 'Total meetings' (120k, up 1.5%), 'Total messages sent' (3M, down 10%), 'Total call legs' (1.6M, up 10%), and 'Total calling mins' (32.8M, down 12%).

If you updated a shared dashboard and you want other administrators to have the updated dashboard, you must share the dashboard again

User Feedback in Troubleshooting

Administrators can now provide feedback on how Webex can improve Troubleshooting Stats

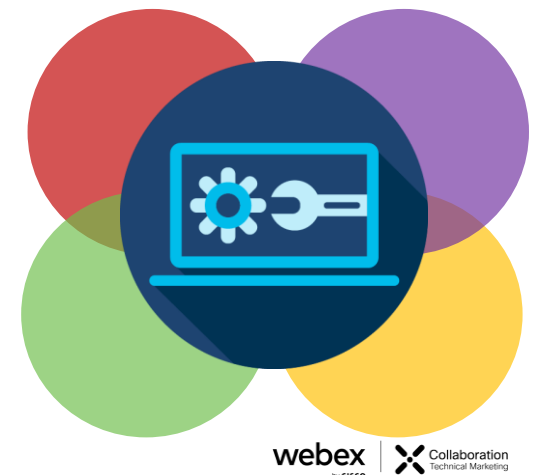
The screenshot displays two statistics in a light gray container. The first statistic is 'Total participants' with a value of 29 and a sub-label '3 guests'. The second statistic is 'Poor audio minutes' with a value of 0 and a sub-label '2 participants'. A green rectangular box highlights the 'Poor audio minutes' section, which includes a megaphone icon and a 'Feedback' button with thumbs up, thumbs down, and edit icons.

Stat	Value	Sub-label
Total participants	29	3 guests
Poor audio minutes	0	2 participants

Support Resources

Please bookmark these sites and share them with others.

- Webex Help Page: <https://help.webex.com>
- Webex Meetings Suite Announcements: <https://help.webex.com/en-us/article/np1t7y6/Announcements-for-the-Cisco-Webex-Meetings-Suite>
- WBS 42 Release Notes: <https://help.webex.com/n0mq1ae>
 - Contains links to what's new, bug fixes, known issues, and SO MUCH more!
- Real-Time Status Page: <https://status.webex.com>
- Support Utilities: <https://webexsupport.com>
- Service calendar: <https://status.webex.com/maintenance>



Thank You.

