**Webex service upgrade.**

Your Webex service will be upgraded on date to a new version that will provide you with a better user experience.

**What's new?**

* **Webex Meetings Apple CarPlay UX improvement**enables users to view their upcoming meetings after connecting their iPhone to Apple CarPlay dashboard and can join the meeting with one click.
* **Webinar template scope improvement.** Previously, the webinar template only saved the settings on the scheduling page, except registration setting and panelists. In this update, the webinar templates have additional settings including:
  + registration questions
  + panelists
  + email template
  + registration landing page
  + webinar materials
  + practice session setup.
* **Breakout sessions in meetings and webinars extended to support on-premises video devices.** People using video device can move between main session and their assigned breakout sessions with the DTMF-\*2 command. On-premises video device currently don’t have a mechanism to choose breakout sessions that are open for anyone to join. In those instances, hosts or cohost need to assign the video device to other breakout sessions.
* **Streaming and recordings layout is adjusted in-meeting and follows the stage layout.** You can also record the stage that has been synced for all participants and when a meeting host adjusts the synced stage for all participants, the recording, or streaming layout matches the stage layout.
* **Reorder participants you've moved on to the stage by simply dragging and dropping your video to the desired position.** Alternatively, use the more options menu in the video thumbnail to select move to first position. As an attendee, you can't reorder participants who are being synced by the host or cohost.
* **Enhance meeting security with Auto Admit. This new default behaviour allows invitees who are signed into Webex to join a scheduled meeting directly without having to wait in the lobby.** No more admitting people in the lobby when they were supposed to be in the meeting anyways. For users who aren't signed into Webex and those that aren't on the invite will continue to wait in the lobby until you or a cohost admits them.

During the upgrade, you may be prompted to undertake a few simple actions.

If prompted, please follow the instructions on your screen to complete the upgrade.

If you don't get prompted, this upgrade will happen automatically. Any Webex meetings you scheduled prior to this upgrade will launch and operate as normal.

**Need support?**

Contact your IT Manager.