**Webex service upgrade.**

Your Webex service will be upgraded on date to a new version that will provide you with a better user experience.

**What's new?**

* **New virtual backgrounds, both static and animated** have been added. Users can still upload their own as desired. Animated virtual backgrounds are not available when starting or joining a meeting from Webex App.
* **Webinars to support breakout sessions.** When the host schedules a webinar, they can preassign panelists to different breakout sessions. Attendees can't be preassigned, but they can join breakout sessions by clicking the **join** link. Hosts can create up to 100 breakout sessions. Each breakout session can host up to 1000 attendees.
* **Webex Meetings compliance policies for Bring Your Own Device (BYOD).** IT administrators can now prevent users from joining company meetings from a BYOD (Bring Your Own Device). Users can join your company meetings using such devices only if a registry keys or token is detected on that device.
* **Move Webex Meetings from your desktop to mobile app using a QR code are being introduced.** Users can scan the QR code using their mobile camera and move their meeting to Webex Meetings mobile app without disrupting or disconnecting the meeting.
* **Introducing the Webex Meetings for Chrome PWA**. Webex Meetings web app is now available for download as a Progressive Web App (PWA) for ChromeOS in the Google Play store. This makes it easy for Chromebook users to access Meetings directly from their desktop, without having to go through the browser.

During the upgrade, you may be prompted to undertake a few simple actions.

If prompted, please follow the instructions on your screen to complete the upgrade.

If you don't get prompted, this upgrade will happen automatically. Any Webex meetings you scheduled prior to this upgrade will launch and operate as normal.

**Need support?**

Contact your IT Manager.