**Webex service upgrade.**

Your Webex service will be upgraded on date to a new version that will provide you with a better user experience.

**What's new?**

* **Listen to Webex meeting recording on Apple CarPlay** by connecting your iPhones to the Apple CarPlay dashboard and listen to audio meeting recordings on the go.
* **Dynamically adjust participant video quality.** With this option enabled, the video resolution of meeting participants is increased to better fill the actual window resolution being used.
* **Source ID can be tracked before webinar starts.** You can now walk into a room and start an instant meeting on a Webex device. Once you start a meeting, you no longer need to struggle to invite guests to a meeting. In the invite pop-up, you can now invite any guests to a meeting.

During the upgrade, you may be prompted to undertake a few simple actions.

If prompted, please follow the instructions on your screen to complete the upgrade.

If you don't get prompted, this upgrade will happen automatically. Any Webex meetings you scheduled prior to this upgrade will launch and operate as normal.

**Need support?**

Contact your IT Manager.