

BT Managed Cloud Security (Zscaler)

Order to the General Terms

Part A – Order Details

| Customer Details | | BT | |
|--|--|----------------------------|-------------------------------------|
| Company Name (IN FULL): | | Registered Name: | British Telecommunications plc |
| Address: | | Registered Address: | 81 Newgate Street, London, EC1A 7AJ |
| Registered Number (if applicable): | | Registered Number: | 01800000 (registered in London) |
| Value Added Tax ("VAT") Number (if applicable): | | VAT Number: | |

| Customer Contact | | BT Contact for the Services | |
|-------------------------|--|-----------------------------|--|
| Contact Name: | | Contact Name: | |
| Contact Address: | | Contact Address: | |
| Post Code: | | Post Code: | |
| Contact Email: | | Contact Email: | |
| Contact Tel: | | Contact Tel: | |

| Customer Billing Details | | BT Contact for Complaints | |
|--------------------------|--|---------------------------|--|
| Contact Name: | | Contact Name: | |
| Contact Address: | | Contact Address: | |
| Post Code: | | Post Code: | |
| Contact Email: | | Contact Email: | |
| Contact Tel: | | Contact Tel: | |

| Order Details: | |
|--|--|
| Order Reference: | |
| Order Date: | |
| Effective Date: | |
| Billing Frequency (Monthly/Quarterly/Annually): | |
| CRD: | |

Order to the General Terms

Part B – Terms

Words that are capitalised in this Order but have not been defined have the meanings given to them in the General Terms and the applicable Schedules and Annexes to the General Terms.

This Order is part of your Contract and your Contract incorporates this Order, the documents listed below and any other documents listed in Clause 2 of the General Terms:

- (a) the General Terms which are available at www.bt.com/terms under the Large Business and Public Sector tab and upon request; and
- (b) the BT Managed Cloud Security (Zscaler) Schedule to the General Terms which is available at www.bt.com/terms under the Large Business and Public Sector tab and upon request.

You are ordering the Service from BT in accordance with the Service specific details set out in this Order. By signing below or by using the Service(s) you have selected, you:

- agree that the Service(s) will be supplied in accordance with the provisions of the Contract, to the exclusion of any other terms;
- confirm that you are authorised to sign the Order;
- confirm that you have reviewed all of the documents that make up your Contract and will comply fully with them and agree that they may be amended in accordance with Clause 32 of the General Terms, as amended by the applicable Schedules and Annexes to the General Terms; and
- agree to receiving marketing messages from BT via electronic means, telephone and direct mail unless you tell BT otherwise. You may choose not to receive marketing information from BT at any time. Further details on how to tell BT to stop sending you this type of information can be found in BT's Privacy Policy at: <http://www.btplc.com/privacycentre/index.htm> or by contacting your account manager or sales representative.

Part C – Services and Charges

BT will invoice you for the following Charges, in accordance with the invoicing Paragraph in the Schedule.

All Charges are stated exclusive of VAT.

BT Managed Cloud Security (Zscaler) Service

| | |
|---|-----------|
| Minimum Period of Service (months) | 12 |
|---|-----------|

| Description | Quantity | Monthly Recurring Charge £ | Non Recurring Charge £ |
|--|----------|----------------------------|------------------------|
| Zscaler Internet Access | | | |
| Secure Internet Platform | # Users | | |
| ZIA Professional Bundle | # Users | | |
| ZIA Business Bundle | # Users | | |
| ZIA Secure Transformation Bundle | # Users | | |
| ZIA Enterprise License Agreement | # Users | | |
| | | | |
| Zscaler Internet Access Modules & Add Ons | | | |
| SSL Interception | # Users | | |
| Nanolog Streaming Service | # Users | | |
| Advanced Threat Protection | # Users | | |
| Cloud Apps Control | # Users | | |
| Web Access Control | # Users | | |
| Bandwidth Control | # Users | | |
| Advanced Cloud Sandbox (Advanced Behavioural Analysis) | # Users | | |

Order to the General Terms

| | | | |
|--|---------------------|--|--|
| Advanced Cloud Firewall | # Users | | |
| Standard FW Full Logging | # Users | | |
| IPSec Encrypted VPNs | # Users | | |
| Data Loss Prevention | # Users | | |
| DLP Exact Data Match | # Cells | | |
| | | | |
| NSS Log Recovery Web Management Fee | Y/N | | |
| NSS Log Recovery Firewall Management Fee | Y/N | | |
| ICAP For DLP | Y/N | | |
| Dedicated Proxy Port | # Ports | | |
| SSL Interception with Private Certificate | # Priv Certs | | |
| Private Authentication Bridge | Y/N | | |
| Priority Categorisation Service | Y/N | | |
| Device Protection | # Gb | | |
| | | | |
| Bandwidth Surcharge - ROW | # Users | | |
| Bandwidth Surcharge - Middle East | # Users | | |
| | | | |
| Zscaler Private Access | | | |
| ZPA Professional Suite | # Users | | |
| ZPA Business Suite | # Users | | |
| ZPA Enterprise Suite | # Users | | |
| | | | |
| Zscaler Private Access Features & Add Ons | | | |
| ZPA Log Streaming Service | # Users | | |
| ZPA Customer Certificates | # Users | | |
| ZPA Application Access Connection | # Std App Acc Conns | | |
| | | | |
| Guest Wi-Fi | | | |
| Guest Wi-Fi Security - 1M DNS | #Locations/Licenses | | |
| Guest Wi-Fi Security - 3M DNS | #Locations/Licenses | | |
| | | | |
| Support & Training | | | |
| Deployment Advisory Services Pkg-0 | Y/N | | |
| Deployment Advisory Services Pkg-1 | Y/N | | |
| Deployment Advisory Services Pkg-2 | Y/N | | |
| Deployment Advisory Services Pkg-3 | Y/N | | |
| Deployment Advisory Services Pkg-6 | Y/N | | |
| Zscaler eLearning Training* | # Credits | | |
| Zscaler Hands-On Lab Training** | # Credits | | |

* Zscaler eLearning Training = 1 credit per person required

** Zscaler Hands-On Lab Training = 3 credits per person required

| | | | |
|--------------------|--------------|--|--|
| BT Services | | | |
| Premium Support | Mandatory | | |
| Quickstart | Fixed Charge | | |
| Ad Hoc Consultancy | # Days | | |

| | |
|--|--|
| | |
|--|--|

TOTAL CHARGES:

CONTRACT TOTAL

Part D – Signatures

Signed on behalf of Customer

Name

Title

Date

Signed on behalf of BT

Name

Title

Date
