

BT Master Services Agreement

Staging of BT Provided Equipment - Service Annex to the Equipment and Ancillary Services Schedule

BT MSA Reference No. **_****_*****

The Customer may order Staging for BT Provided Equipment. The standard Staging Service comprises:

- (a) Logistics (delivery of the equipment to BT from the manufacturer and tracking until dispatched to the Customer)
- (b) Hardware configuration (BT will install any plug-in modules in the equipment chassis) .
- (c) Software load (installation and amendment of certain software elements as ordered by the Customer in the Order)
- (d) Power-up Test (powering up and self test to confirm the operational status of the equipment).

In addition to the standard staging service the Customer may order any of the following options

- (a) Soak Test 24hour (the equipment is left on after power up and self-test for 24hours, after which BT will confirm that no test failures occurred).
- (b) Port Connection and Test (each port on the equipment is individually tested, results recorded and provided to the Customer on Delivery).
- (c) Asset Tagging (Customer provided bar code tags will be applied to the built equipment chassis and provide documentation associating the bar codes with the chassis serial number).
- (d) Network Set-up and Test (this is defined and agreed between BT and the Customer and subject to the terms of the Professional Services Schedule)
- (e) Cabinet/Rack Build (the individual chassis products are incorporated into a Customer provided rack, including the installation of power rails and "dressing" all associated shelving and cabling).

If the Staging Service is required outside the Territory or outside EU/EFTA then BT will assign provision of the relevant Staging Service to a local BT entity (where available, and subject to regulatory requirements), otherwise the Customer will agree to be invoiced outside the country of performance. Notwithstanding any other provisions of this Annex or the General Terms and Conditions, the Customer hereby agrees to any assignment by BT to a local BT entity in accordance with this section.

All Charges for Staging Services are set out in the Order.